

# (12) United States Patent

## Carpenter et al.

### (54) LEVERAGING COLLABORATIVE CLOUD SERVICES TO BUILD AND SHARE APPS

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(US)

(\*) Notice: Subject to any disclaimer, the term of this

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U.S.C. 154(b) by 0 days.

(21) Appl. No.: 14/564,088

(22)Filed: Dec. 9, 2014

(65)**Prior Publication Data** 

> US 2015/0161221 A1 Jun. 11, 2015

#### Related U.S. Application Data

- (63) Continuation of application No. 12/894,104, filed on Sep. 29, 2010, now Pat. No. 9,104,738, and a continuation-in-part of application No. 12/777,454, filed on May 11, 2010, now Pat. No. 8,768,909, and a continuation-in-part of application No. 12/620,195, filed on Nov. 17, 2009, now Pat. No. 8,255,411, said application No. 12/894,104 is a continuation-in-part of application No. 12/142,725, filed on Jun. 19, 2008, now Pat. No. 8,255,382.
- (60) Provisional application No. 61/247,440, filed on Sep. 30, 2009, provisional application No. 61/149,281, filed on Feb. 2, 2009, provisional application No. 61/115,665, filed on Nov. 18, 2008.
- (51) Int. Cl. G06F 17/30 (2006.01)H04L 29/08 (2006.01)

## US 9,268,829 B2 (10) **Patent No.:**

Feb. 23, 2016 (45) Date of Patent:

(52) U.S. Cl. CPC .... G06F 17/30563 (2013.01); G06F 17/30445 (2013.01); **H04L 67/10** (2013.01)

Field of Classification Search

See application file for complete search history.

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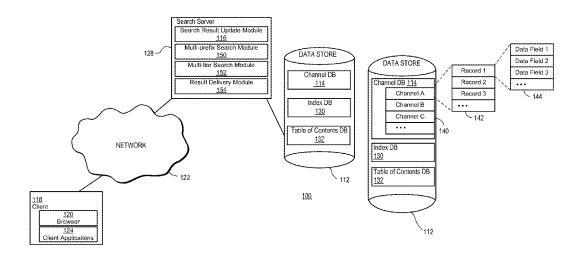
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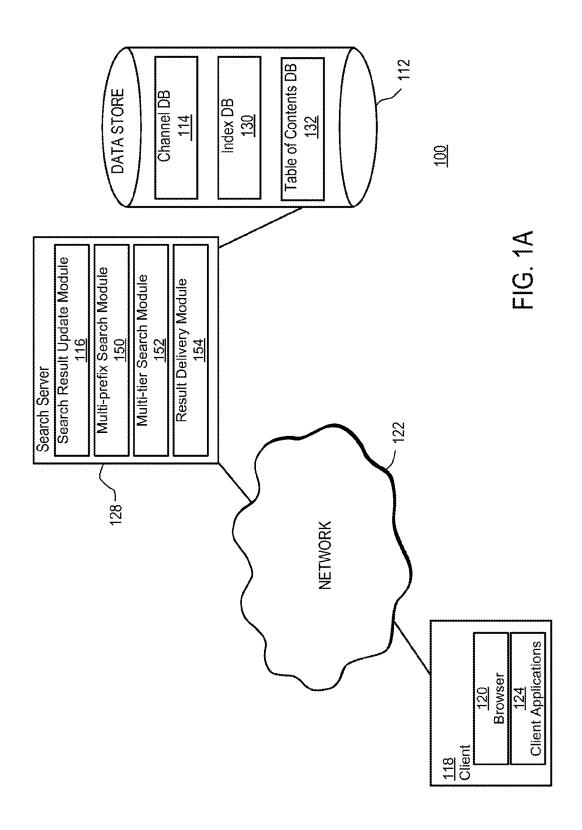
Primary Examiner — Belix M Ortiz Ditren Agent,(74) Attorney. Firm — BRAINSPARK orASSOCIATÉS, LLC

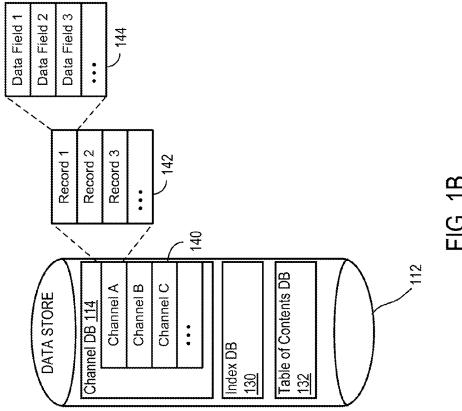
#### (57)ABSTRACT

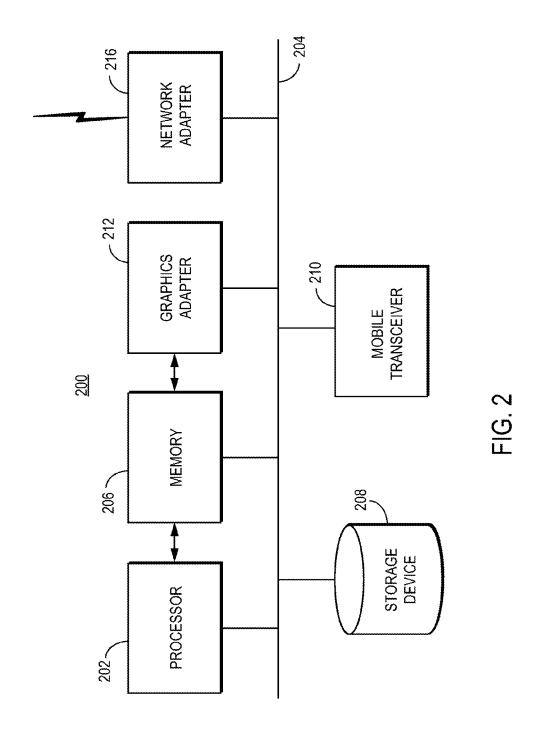
The present invention includes systems and methods for retrieving information via a flexible and consistent targeted search model that employs interactive multi-prefix, multi-tier and dynamic menu information retrieval techniques (including predictive text techniques to facilitate the generation of targeted ads) that provide context-specific functionality tailored to particular information channels, as well as to records within or across such channels, and other known state information. Users are presented with a consistent search interface among multiple tiers across and within a large domain of information sources, and need not learn different or special search syntax. A thin-client server-controlled architecture enables users of resource-constrained mobile communications devices to locate targeted information more quickly by entering fewer keystrokes and performing fewer query iterations and web page refreshes, which in turn reduces required network bandwidth. Applications are built by leveraging existing collaborative cloud services that enable the maintenance and sharing of user content.

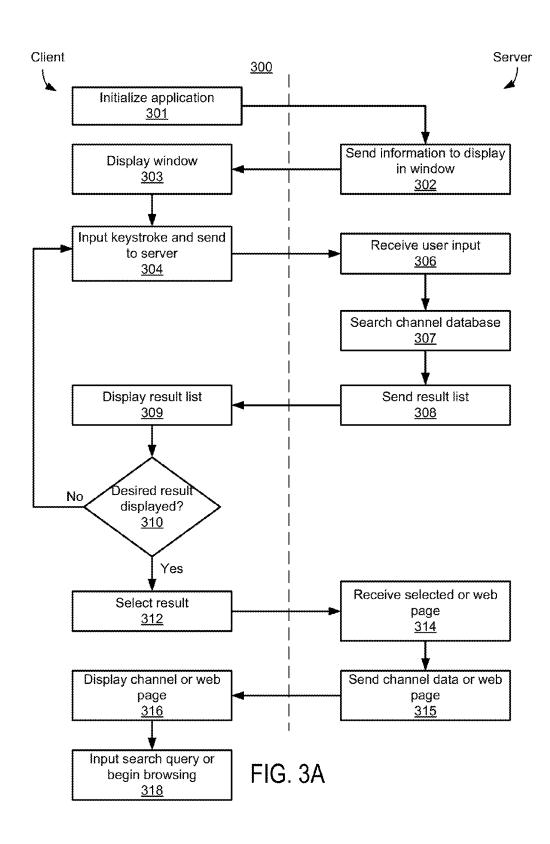
#### 20 Claims, 62 Drawing Sheets

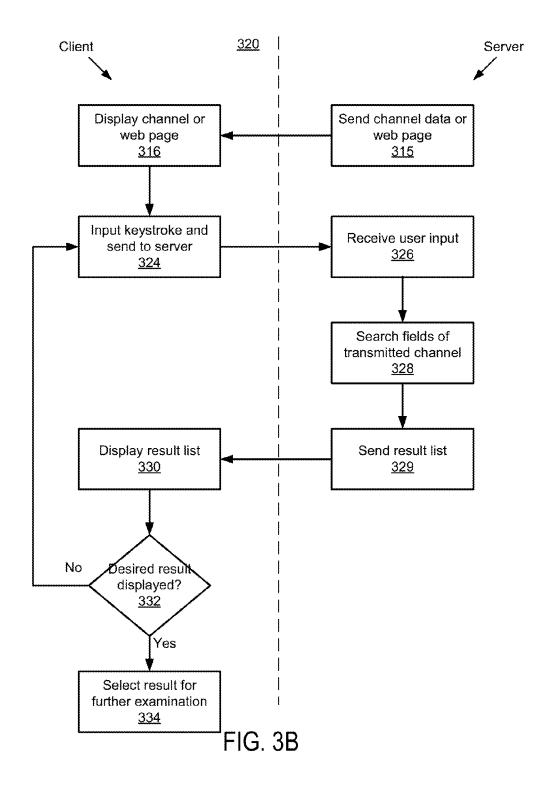


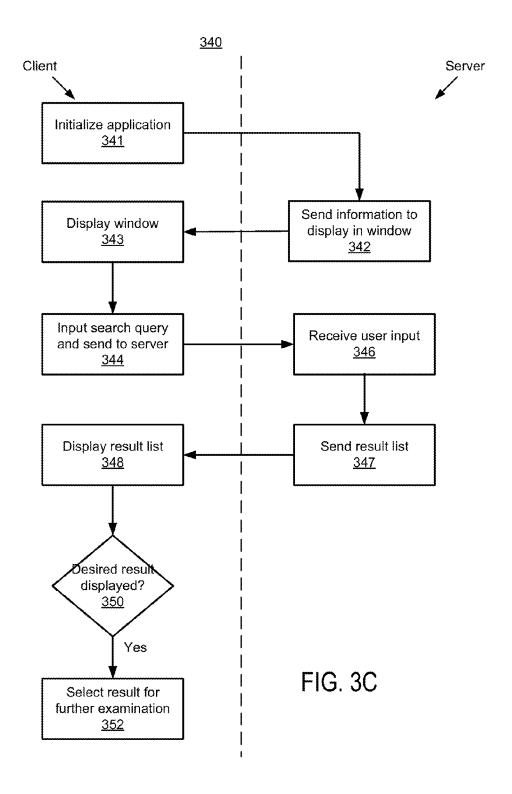












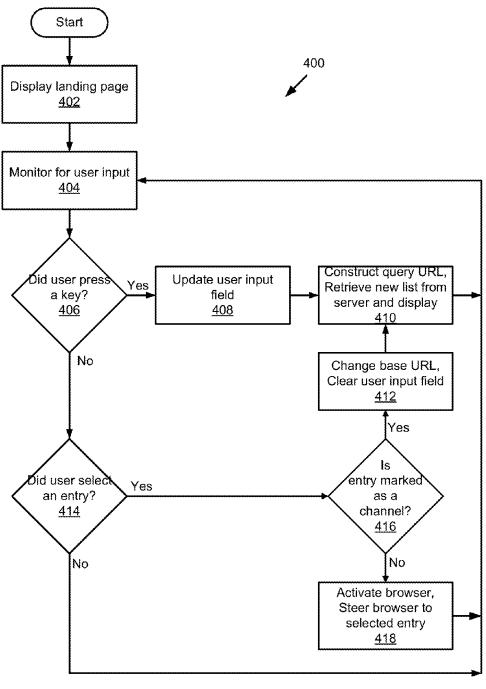
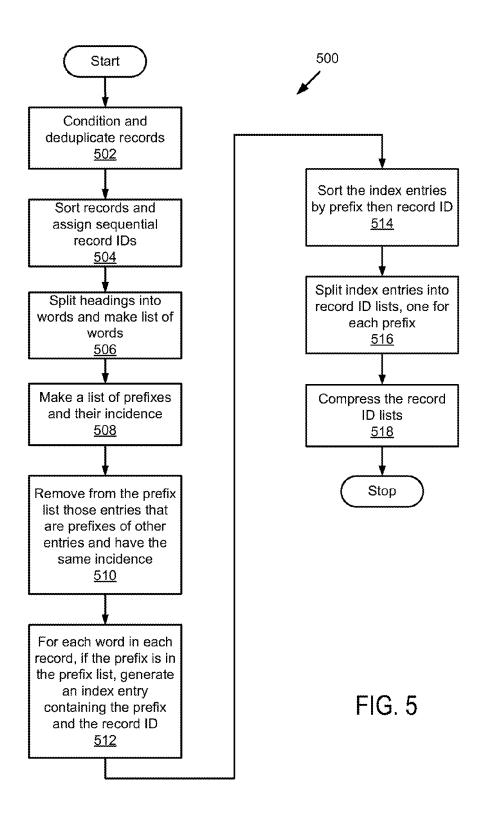


FIG. 4



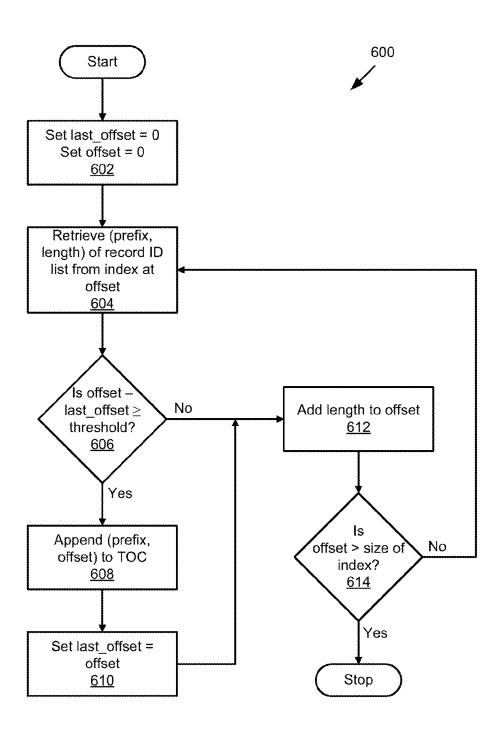
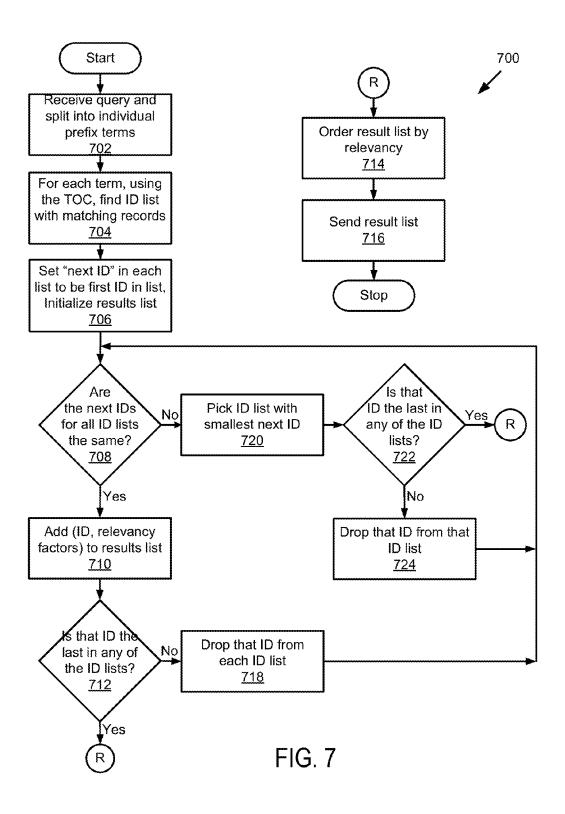


FIG. 6



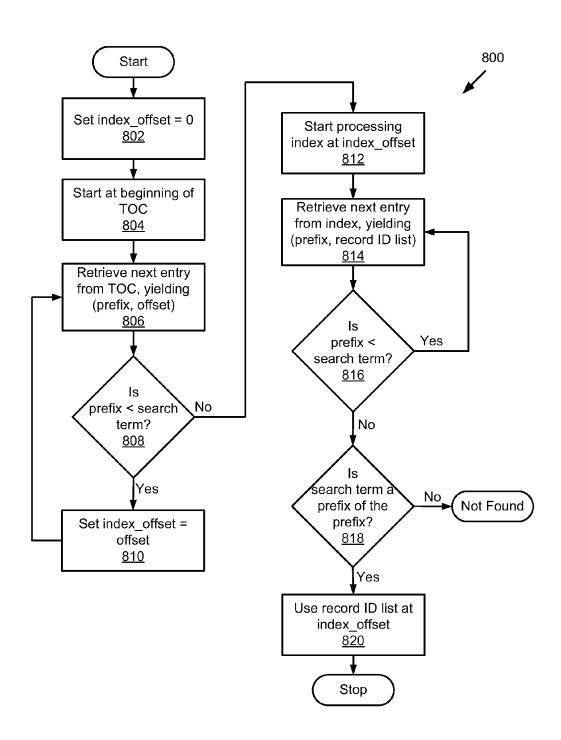


FIG. 8

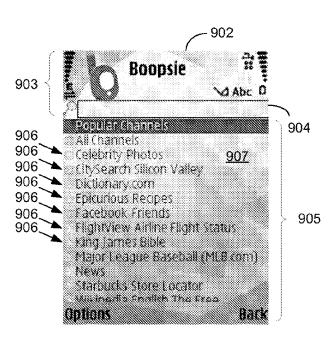


FIG. 9A

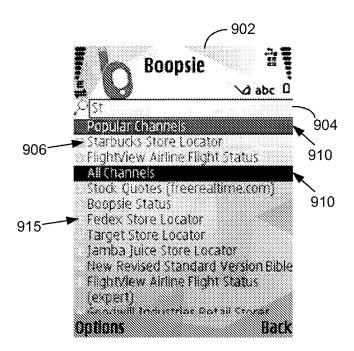


FIG. 9B

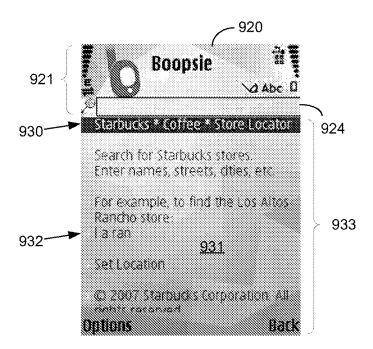


FIG. 9C

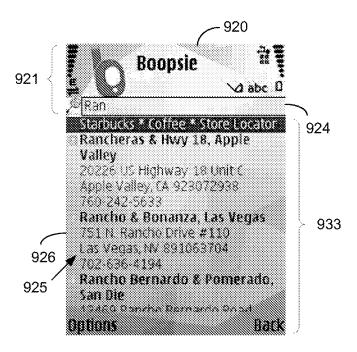


FIG. 9D

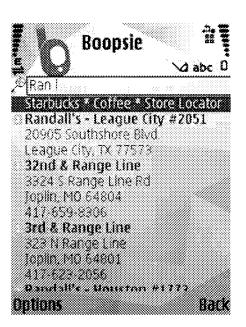


FIG. 9E



FIG. 9F

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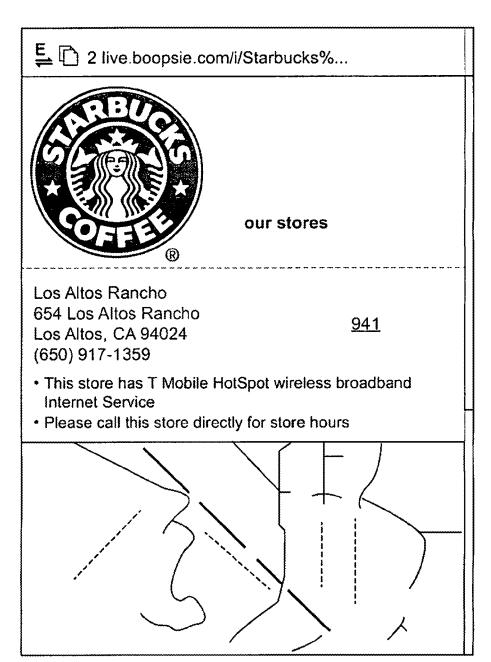


FIG. 9G

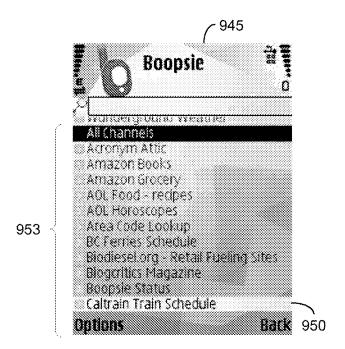


FIG. 9H

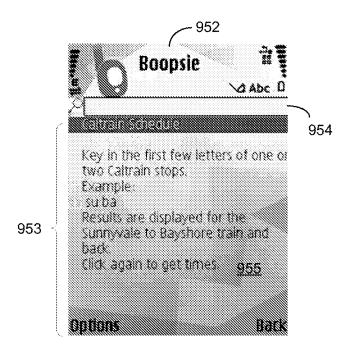


FIG. 91

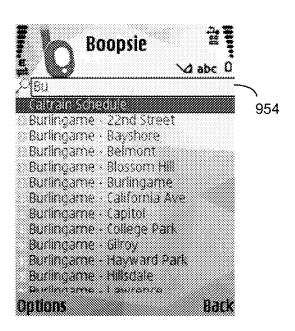


FIG. 9J



FIG. 9K



FIG. 9L

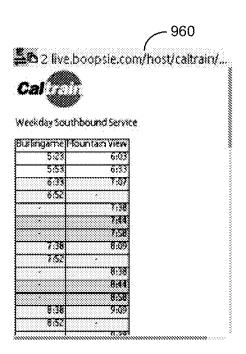


FIG. 9M

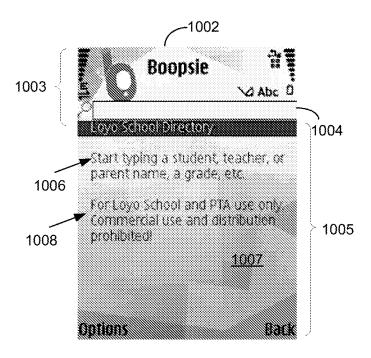


FIG. 10A

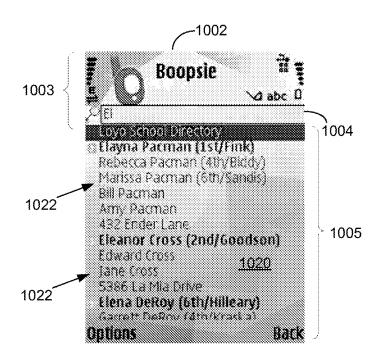


FIG. 10B

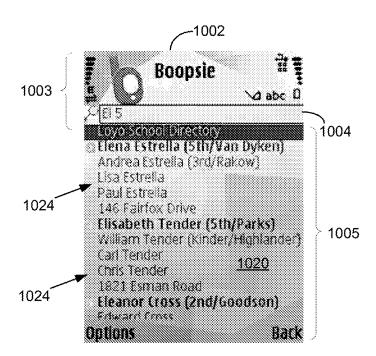


FIG. 10C

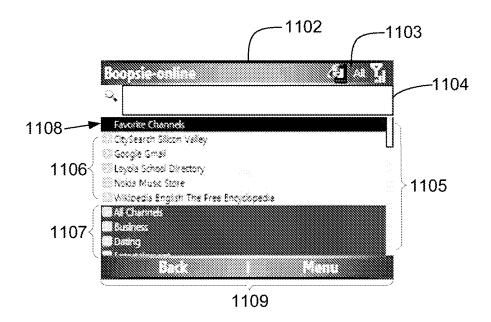


FIG. 11A

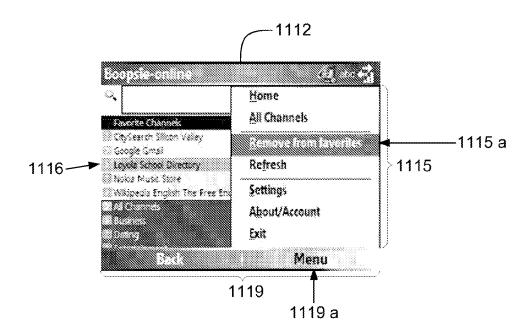


FIG. 11B

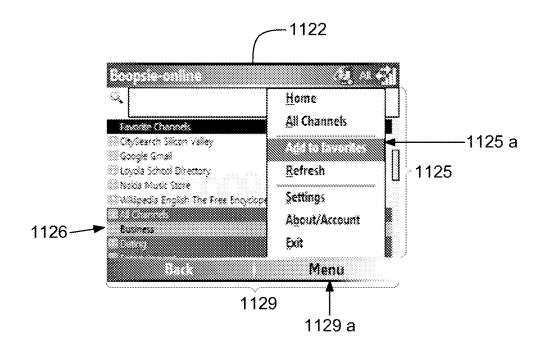
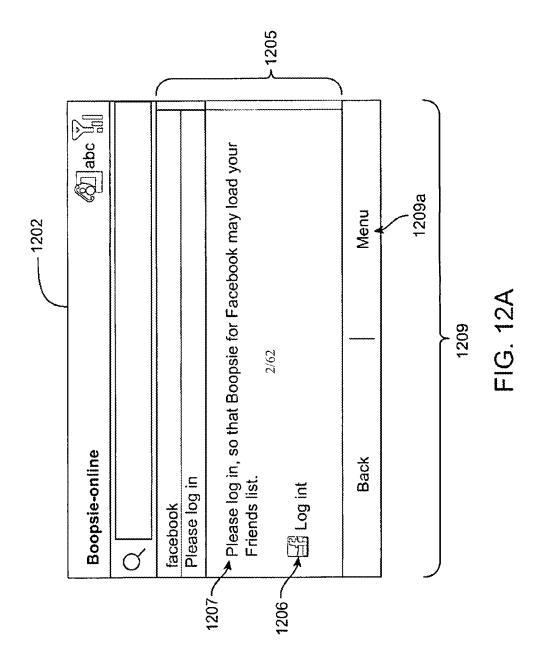


FIG. 11C



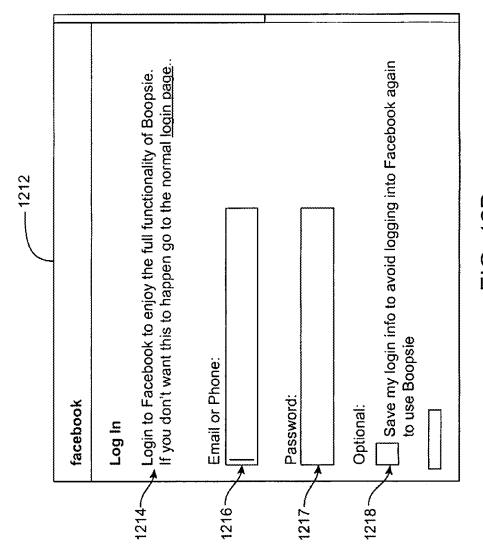


FIG. 12E

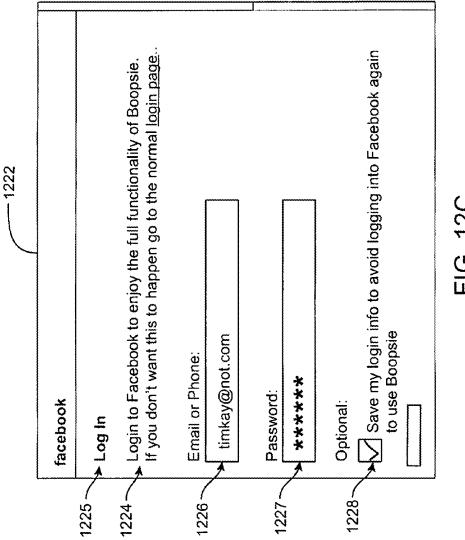
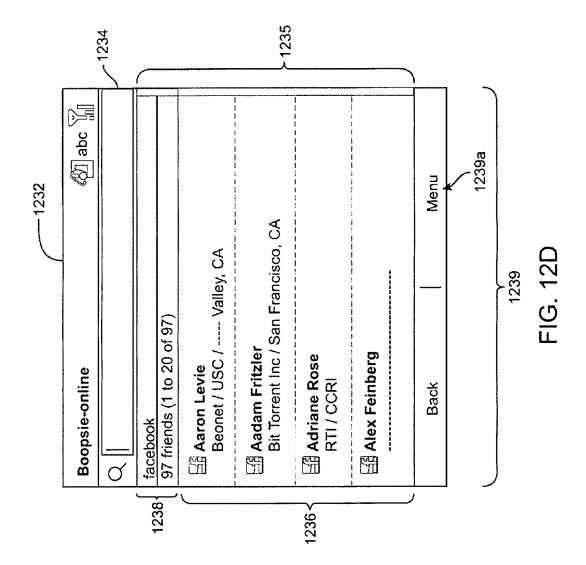


FIG. 12C



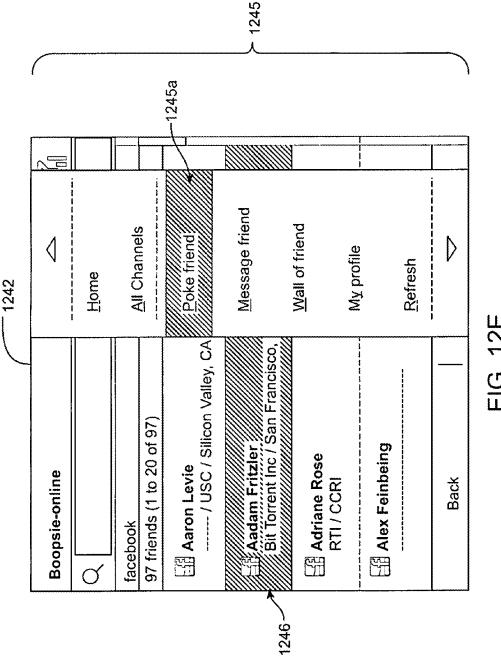
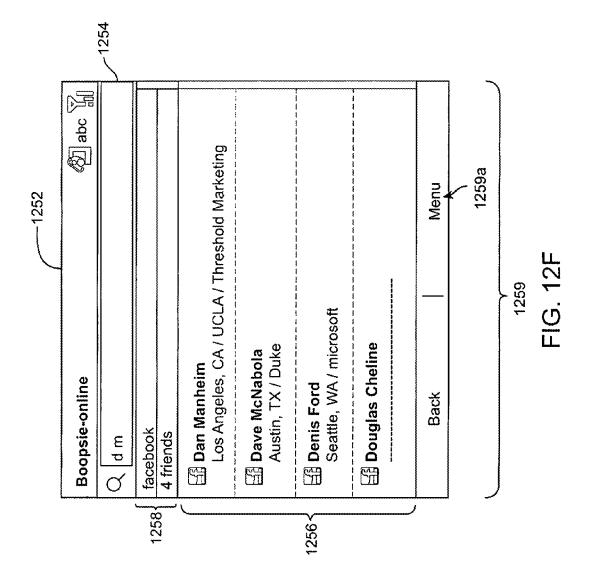


FIG. 12E



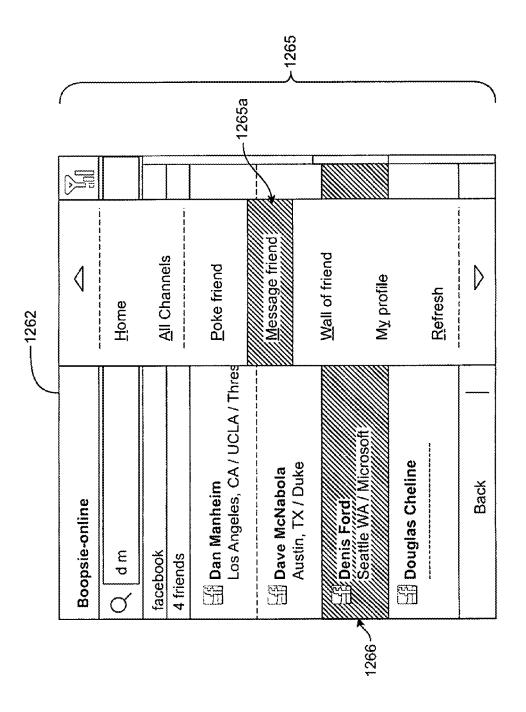
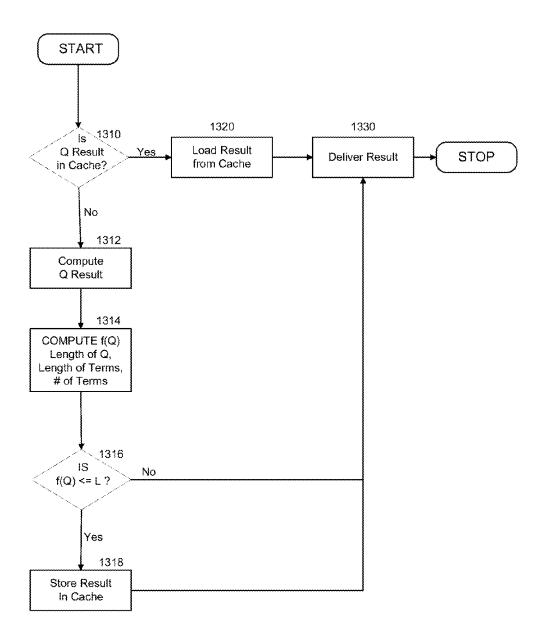
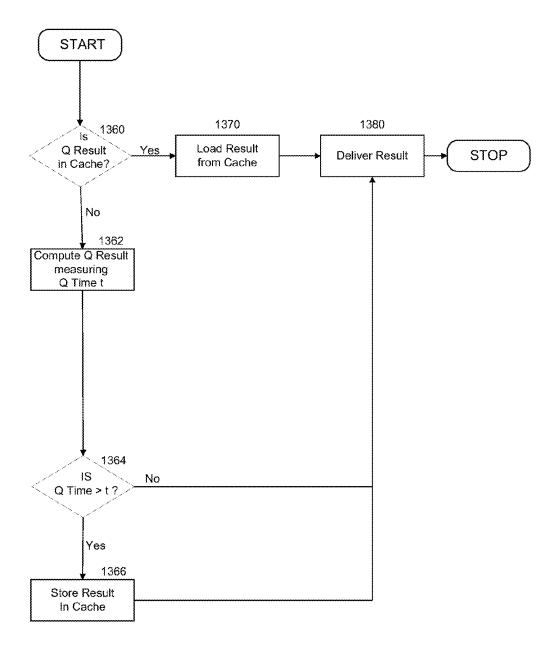


FIG. 12G



1300

FIG. 13A



1350

FIG. 13B

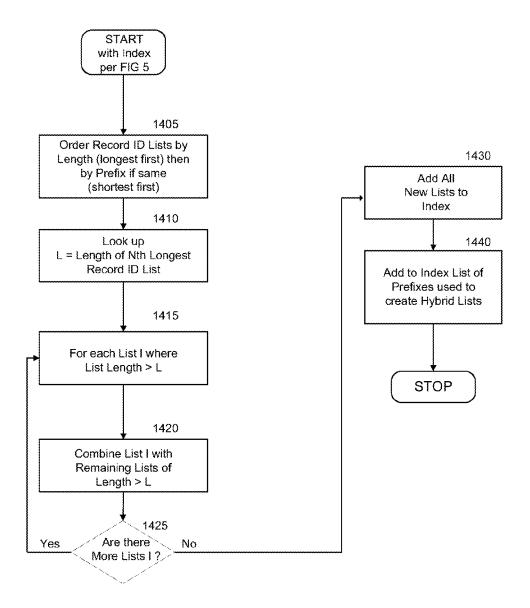
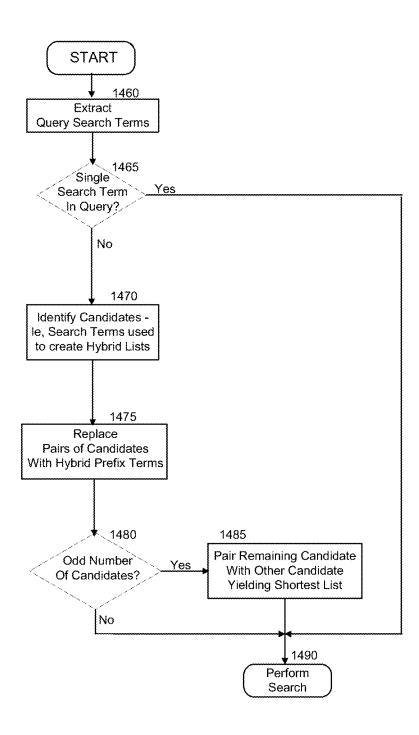


FIG. 14A



1450

FIG. 14B

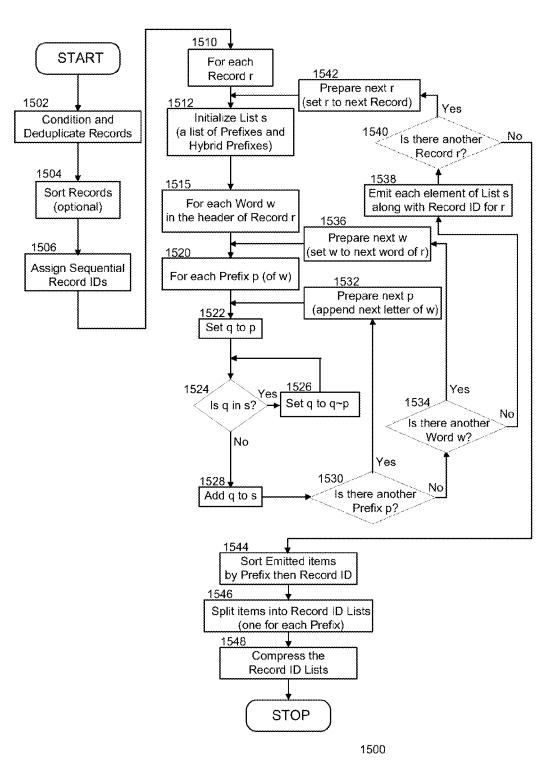
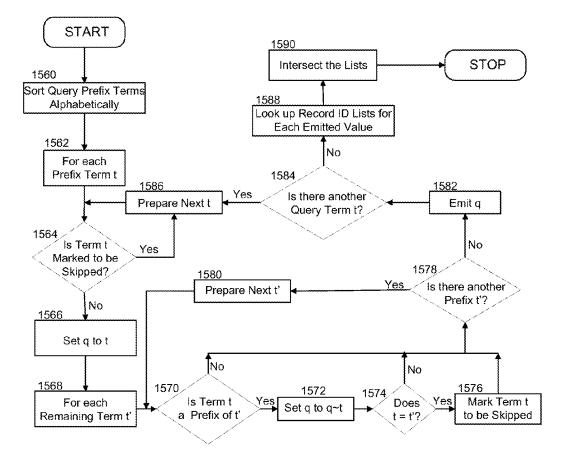


FIG. 15A



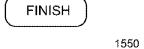


FIG. 15B



FIG. 16A

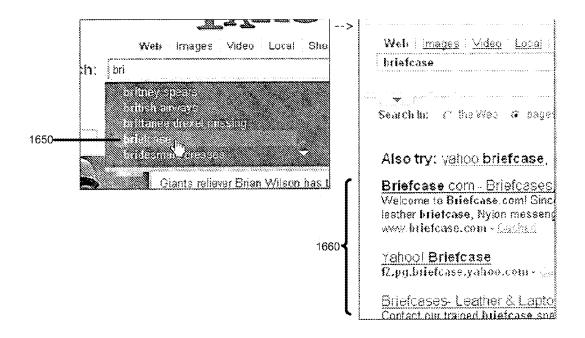


FIG. 16B

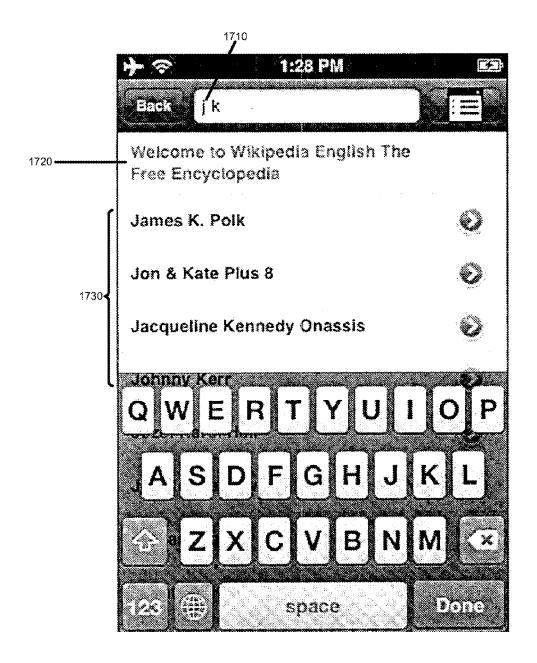


FIG. 17

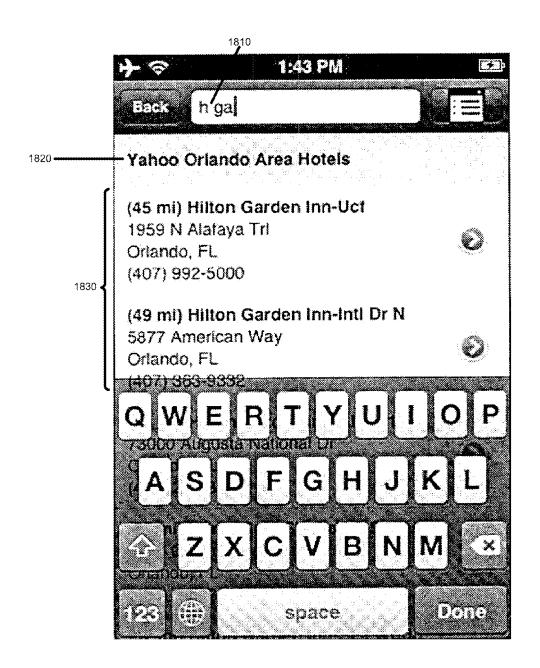


FIG. 18

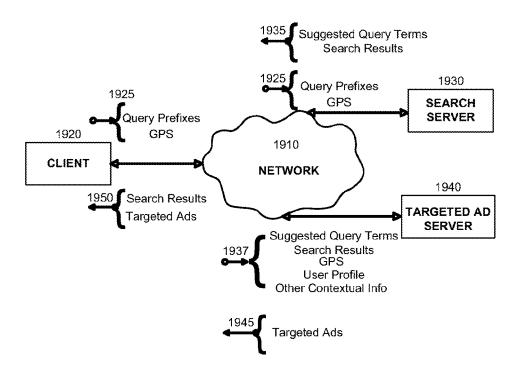


FIG. 19

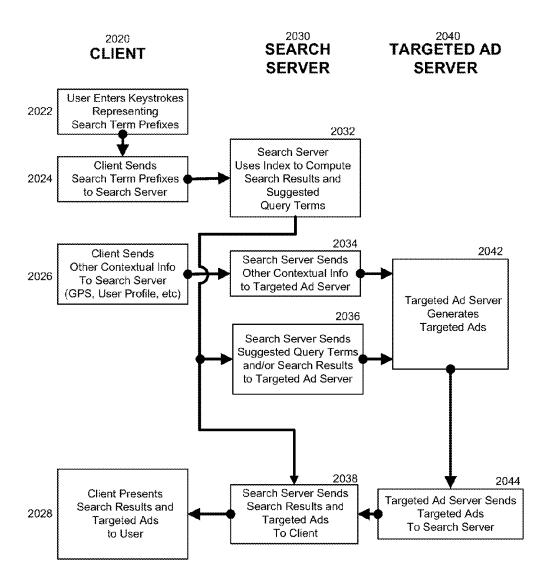


FIG. 20

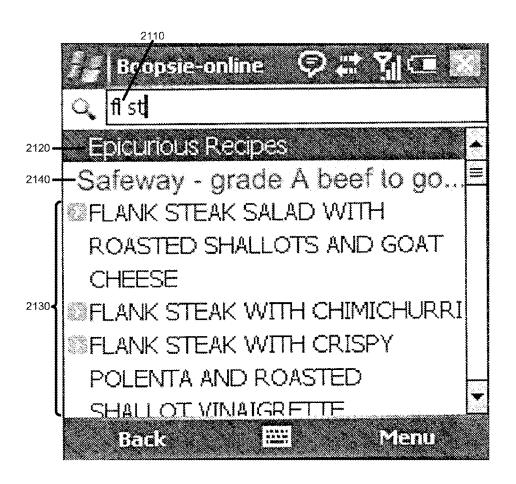
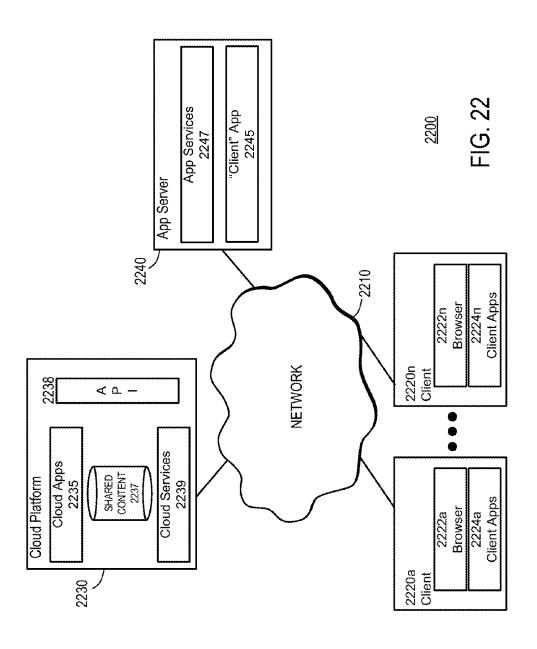
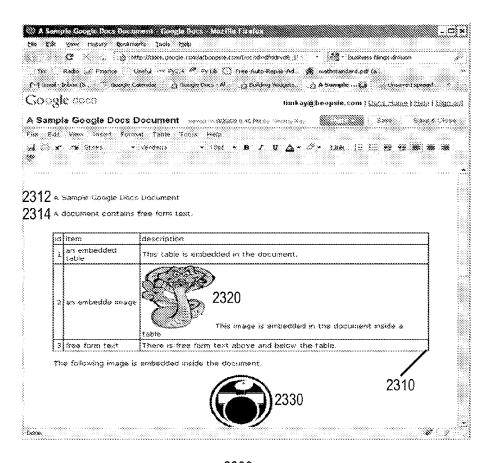


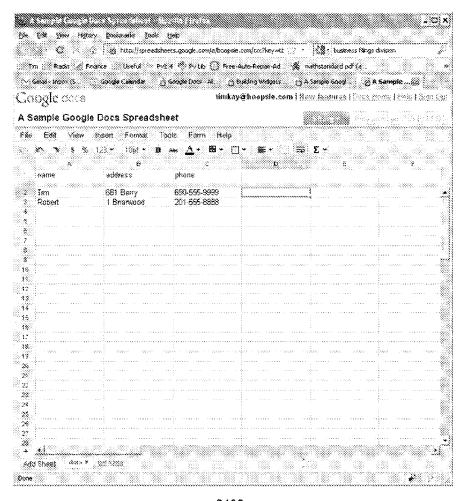
FIG. 21





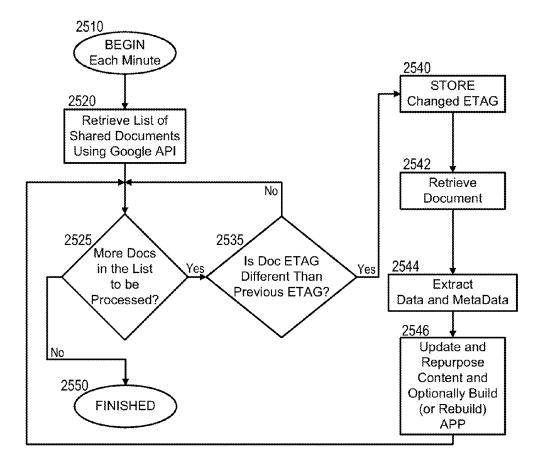
2300

FIG. 23



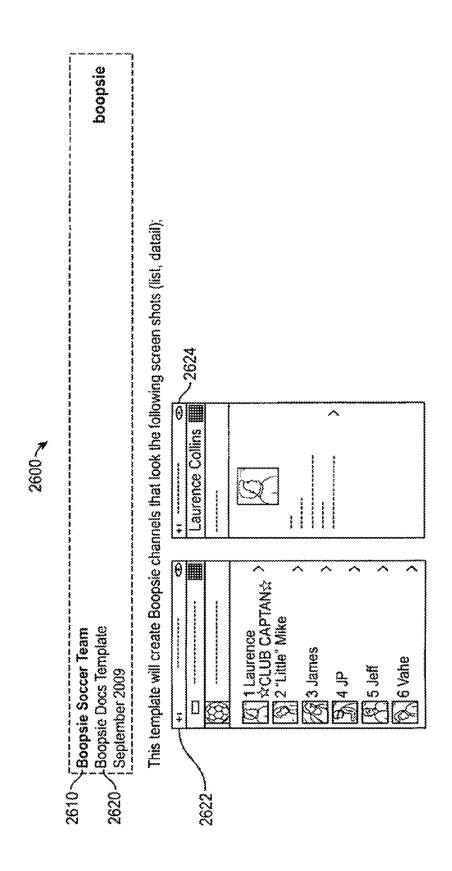
2400

FIG. 24



<u>2500</u>

FIG. 25



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FIG. 26A

Players		km2	× 2625			
Jersey Number	image URL	Player Name	Phone	Email	Description	Statistics
1		Laurence		laurencecollins@ comcast.net	⇔EL CAPITANO ☆	
2		Little Mike				
3	793	James	(650) 999-9975	jweghee@ yahoo.com		
4		"Yippia" JP				
5	A	"Yef" Jeff				
6		Yahe				
7		Eric				
8	Â	Ed				
9	Å	Eduardo "Buddy"				
10	6	Luis				
11		Greg				
12		Big Mike				
13		E#				
14		Tim	(650) 246-0120	timkay@no.com		
15		*Eil* Fernando				
16		lan				
17		°Lalo" Edgar		maayeyo@ yahoo.com		

FIG. 26B

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# 2650

# EXPERTS ONLY

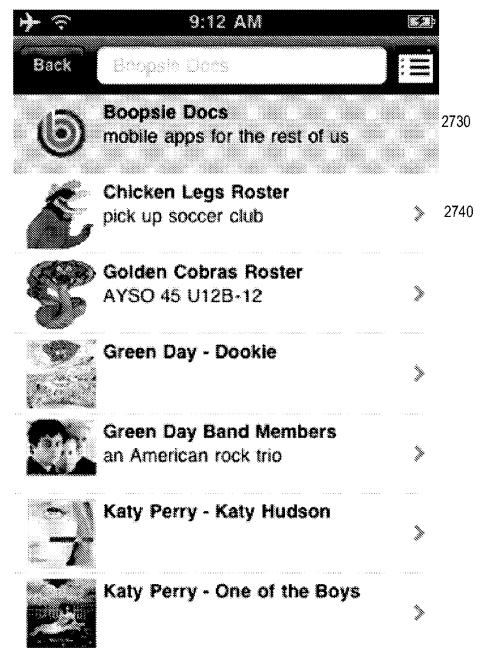
The following settings control various aspects of the Boopsie channel creation process. Please do not modify these items, unless you know what you are doing.

setting	value	description
version	1,00,1	
template	bd_soccer_roster	Identifies which template to use to build the channel.
thumbnail		URL of image to be used as the thumbnail
Qist	pick up soccer dub	

FIG. 26C



FIG. 27A



<u>2725</u>

FIG. 27B

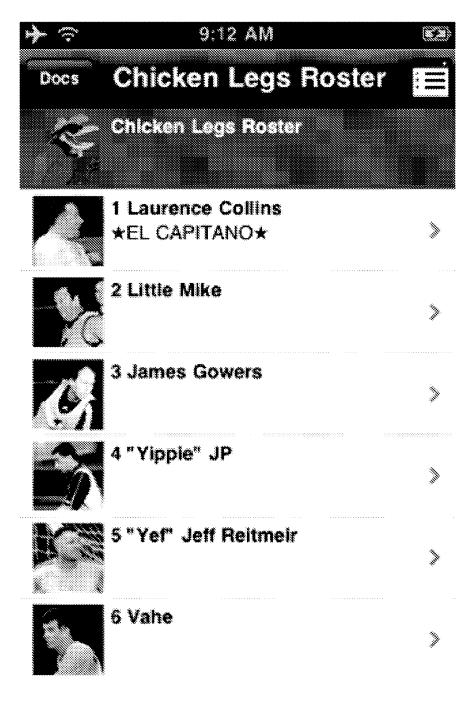
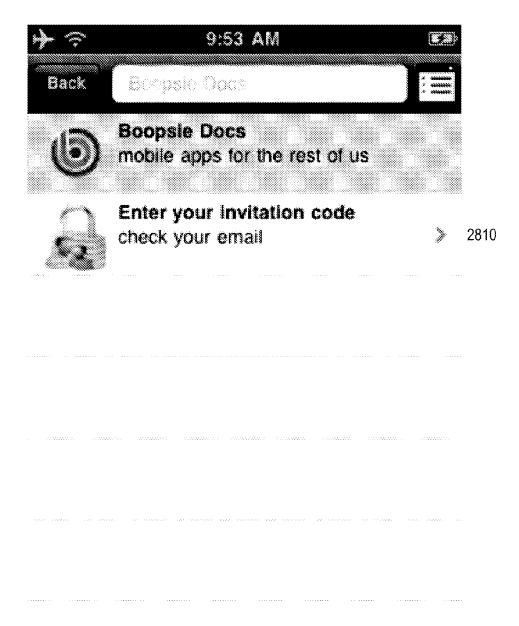


FIG. 27C



<u>2800</u>

FIG. 28A



## **Boopsie Docs Private Channel Access**

To gain access to your private channel, enter the PIN code that you obtained elsewhere.

Enter	PIN:	2494877	2830
Subr	nit		

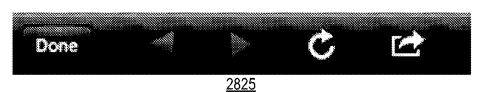


FIG. 28B



FIG. 28C

# LEVERAGING COLLABORATIVE CLOUD SERVICES TO BUILD AND SHARE APPS

### CROSS REFERENCE TO RELATED APPLICATIONS

This application is a continuation of U.S. patent application Ser. No. 12/894,104, filed Sep. 29, 2010, entitled "Leveraging Collaborative Cloud Services to Build and Share Apps," which claims the benefit pursuant to 35 U.S.C. §119 (e) of (i) U.S. Provisional Patent Application No. 61/247,440, filed Sep. 30, 2009, entitled "Building and Sharing Apps Using Collaborative Services," and is a continuation-in-part and claims benefit pursuant to 35 U.S.C. §120 of (ii) U.S. 15 patent application Ser. No. 12/777,454, filed May 11, 2010 and issued as U.S. Pat. No. 8,768,909, entitled "Dynamic Menus for Multi-Prefix Interactive Mobile Searches Using Predictive Text to Yield Targeted Advertisements," (iii) U.S. patent application Ser. No. 12/620,195, filed Nov. 17, 2009 20 and issued as U.S. Pat. No. 8,255,411, entitled "Dynamic Menus for Multi-Prefix Interactive Mobile Searches," which in turn claims the benefit of U.S. Provisional Patent Application No. 61/149,281, filed Feb. 2, 2009, entitled "Smart Prefix Query Optimization" and U.S. Provisional Patent Applica- 25 tion No. 61/115,665, filed Nov. 18, 2008, entitled "Smart Prefix Query Optimization," and (iv) U.S. patent application Ser. No. 12/142,725, filed Jun. 19, 2008 and issued as U.S. Pat. No. 8,255,382, entitled "Dynamic Menus for Multi-Prefix Interactive Mobile Searches," all of which are hereby 30 incorporated by reference in their entireties.

#### BACKGROUND

#### 1. Field of Art

This application relates generally to the field of information retrieval and, in particular, to multi-prefix, multi-tier, dynamic menu and related interactive search techniques that facilitate the retrieval of information within a mobile communications environment, including the leveraging of collaborative "cloud" services that enable the maintenance and sharing of such information.

becomes blur two include p portion of the clicks or taps on the object.

In any every activating it becomes blur two include p portion of the clicks or taps on the object.

#### 2. Description of Related Art

In the last few years, web-enabled mobile telephones have become enormously popular. More web-enabled mobile 45 phones ship each year than do desktop and notebook computers combined. Such mobile phones are similar to desktop and mobile computers in that they offer display screens, a keyboard, and, sometimes, a pointing device. However, because of portability requirements, the capabilities of the displays, 50 keyboards, and pointers on mobile phones are significantly reduced. Displays are relatively small with little area to display content as well as menus, toolbars, and other navigation and status information. The keyboards are often telephone keypads or thumb keyboards. The pointer, when provided, is 55 often a scroll wheel or joystick that can be used to indicate a direction of movement or pressed to indicate a click. Sometimes, the pointer is simply a set of arrow keys on the keyboard. Furthermore, because of speed and latency issues, navigation among web pages is typically much slower on 60 mobile phones than on desktop and notebook computers.

The human interface limitations of mobile phones, combined with slower navigation, significantly constrain a user's ability to interact with web pages. Additionally, Hypertext Markup Language (HTML) forms are difficult to use on 65 mobile phones due to data input and related limitations. These difficulties arise in many ways. For example, the mobile

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keyboard and pointer are less effective than their counterparts on desktop and personal computers.

Keyboards are less effective because their small form factor makes it more difficult to type characters. In some case, the keyboard is smaller and has fewer keys. The smaller keyboards usually require thumbing: typing with one's thumbs rather than using ten fingers. The reduction in keys makes it more difficult to key in digits and special characters. Some keyboards are telephone dial pads with multiple letters on each key. Various technologies, including triple tap (pressing the same key until the desired letter appears) and predictive text, help to improve the effectiveness of such keyboards, but the effectiveness is still far below that of a full-size keyboard.

The pointer is also less effective. HTML forms often contain multiple input fields and the pointer is used to navigate among them. Pointers on mobile phones, when available, are less effective than pointers or mice used with desktop computers for navigating among input fields, as well as hyperlinks and other screen objects. For example, tabbing between fields using a full-size keyboard enables the field for typing when it has received focus. On a mobile phone, the tabbing is typically done via a directional pad and the field often has to subsequently be selected to be enabled for typing. Additionally, on desktop computers, mice can be used to move from one field to another without having to move through the fields in between. On mobile phones, moving from one field to another is typically done sequentially from one field to the next, without the ability to skip any fields along the way.

However, some web-enabled mobile phones have touch-screens that provide for direct interaction with objects on the display screen. For example, users can touch a screen object directly with their fingertip or a stylus, rather than indirectly navigate to that object via a pointing device. Yet, even this "improved" user interface technique raises usability issues, as the distinction between "selecting" and "activating" an object becomes blurred. Potential solutions for distinguishing the two include providing an icon or other visible identifier on a portion of the object, or discerning the number of times a user clicks or taps it, or the amount of time a user "presses down" on the object.

In any event, the ability to select an object without also activating it becomes particularly important in systems that provide alternative functionality specific to a particular object. For example, when a user activates an HTML hyperlink in a web browser, the program typically navigates to a new web page corresponding to the URL embedded within that hyperlink object. The user, however, might want to examine the URL before making the decision to activate the hyperlink.

A common mechanism for offering a user alternative functionality specific to a selected object is a "context menu." Context menus provide a user with one or more alternative functions available within a particular "context" or state of a program or device, such as the selection of a particular object. Context menu items can change dynamically as the context changes, as different objects are selected and as a program enters a different state.

In a mobile communications environment, however, providing context menus with which users can quickly interact is easier said than done. The state of an information retrieval system can change frequently, for example, as new search results are received from remote servers (or as information becomes known to the system, such as the time of day or a user's location as indicated by a mobile phone's GPS equipment). In addition to the problem noted above of distinguishing the selection from the activation of an object, other constraints include processing speed and memory limitations on

mobile devices, as well as bandwidth and latency limitations inherent in mobile communications networks. These constraints, coupled with the many different types of information that can be retrieved from remote web sites, for example, make it even more difficult to provide context menu items that 5 are customized to particular objects or categories of objects.

In contrast to the "random" full-text searches users often perform on desktop computers in home and office environments (in which multiple iterative searches and analyses of resulting web pages can be completed relatively quickly due 10 to greater bandwidth and local computing resources), users in a mobile communications environment often perform more "targeted" searches for lists, schedules and other information the existence and perhaps even the location of which is often known in advance. Such information must nevertheless be 15 retrieved relatively quickly in order to be useful. For example, common mobile searches include requests for stock quotes, sports scores, movie times and nearby restaurants or coffee shops, to name a few.

Targeted searches are less amenable to the random key- 20 word search techniques commonly employed on existing desktop and mobile devices, in which users enter complete keywords and navigate through results and web pages across a large domain of web sites. Mobile devices, in particular, are in need of solutions in which targeted information can be 25 employed to minimize user interaction (whether relating to found relatively quickly with minimal user interaction. Such solutions ideally would still afford users access to both the breadth of a large domain of information (such as the web with its diverse collection of web sites, or a large enterprise database) and the depth of any particular "channel" or infor- 30 mation category (which may lend itself to unique functionality, whether within or across one or more web sites or databases).

Some mobile devices support applications that have been customized for highly targeted information retrieval, such as 35 the "Pocket Express" application from Handmark Inc. (http:// express.handmark.com) which provides discrete modules for retrieving news, stock quotes, sports scores and various other specific types of information. Though useful for rapid retrieval of certain specific data, the domain of available 40 information is inherently very limited, in part because each desired category of information requires its own custom module. Such an approach is not very scalable, given the vast array of information channels available via the web. Moreover, without a generic mechanism to locate information by search-45 ing within a particular module, users typically are limited to browsing or selecting items from within each module's predefined data structure. For example, users can browse news headlines and select one to retrieve the full story, but they cannot search for particular news stories, much less head- 50 lines

Other products have attempted to reduce user interaction to perform targeted searches by enabling users to enter only word prefixes or word fragments, and providing results interactively as a user types characters. See, for example, a pre- 55 sentation at Google (http://video.google.com/videoplay? docid=7012265262667474421&q=type%3Agoogle+eng EDU) in this area, or the "vTap" program from Veveo, Inc. (http://www.vtap.com), as well as Veveo's various published patent applications, including both PCT publications (WO/ 60 2007/062035) and US publications (2008011473, 20080086704, 20070255693, 20070130128, 20070088681, 200701754, 20070050337, 20070005563 20060101499). While providing an information retrieval mechanism that is more suitable to targeted searches, such 65 approaches nevertheless lack a generic search mechanism that can be utilized to narrow a search request within a broad

domain of information channels (to provide a more focused or targeted search), as well as provide additional functionality specific to particular channels.

Google, in a recent talk (http://jhtc.org/meeting. php?meeting=march08), discussed a "multi-tier" search technique in which a user first searches for a web site (for example, "Wikipedia"), the result of which contains not only a link to that site, but also a search box in which a "secondtier" search can be typed (thus saving the step of clicking on the link and then typing in the second-tier search). Other similar solutions include special search keywords that identify the second-tier site within the search query itself. Such solutions rely, however, on the differing search engines available across various second-tier sites, which not only force users to adapt to different search query formats, but also may provide inferior results when compared to more powerful search engines such as the one provided by Google. A more integrated multi-tier approach could avoid such anomalies by providing a consistent search mechanism among various tiers (within as well as across particular information channels), particularly one which also offered additional context-specific functionality.

As alluded to above, another search technique that has been single or multiple prefix queries, or full keywords) involves the display of "predictive text" while the user is entering a query. For example, a system might display multiple suggested phrases or keywords matching the keywords (or letters) typed thus far by the user, enabling the user to select from among these desired phrases or keywords without having to complete the full query. It should be noted, however, that such systems could reduce user interaction even further by displaying suggested query results (based upon implicit or explicit suggested query phrases or keywords), rather than merely displaying suggested queries.

Such an approach of providing "predictive results" could prove even more useful in the context of specific information domains or channels, not to mention the burgeoning field of interactive advertising in which targeted search results become opportunities ("ad inventory") for displaying targeted ads (which can be further targeted via additional contextual information, such as a user's demographics, geographic location, viewing history, etc). Here too, a more integrated multi-tier approach could provide not only a consistent search mechanism among various tiers (within as well as across particular information channels), but also an improved targeted ad mechanism with increased ad inventory.

Apart from the need for a more integrated and consistent search mechanism, there is also a need for applications to obtain access to content in a usable form, as well as to enable users to share and retrieve such content. Whether hosted on the desktop, or in web-based or mobile environments, applications often need to provide mechanisms for users to enter or import content in a format that will facilitate the functionality provided by such applications. Typically, applications (or "apps") maintain such content in their own proprietary internal format, perhaps allowing for the importing or exporting of data in one or more standard data formats.

If users need to update their content over time, apps must then provide a mechanism for users to access and update their content. Moreover, if designated groups of users require shared access to their content, apps must further provide a sharing mechanism, typically including user authentication and access control for particular activities (e.g., viewing and modifying all or certain portions of the content).

This need for shared content that users can update and access (preferably from multiple different devices, e.g., via a web browser or mobile app) has become quite common, and has spawned a trend frequently referred to as "cloud computing," The content might be stored on a networked storage 5 device or server computer (typically connected to the Internet), or on users' individual devices (networked hard disk, desktop or laptop computer, mobile phone, etc.) that are accessible to a remote app (or local "distributed" app) that synchronizes such content.

While many such collaborative "cloud" apps exist (e.g., "TeamSnap" at www.teamsnap.com for sharing team rosters, schedules, statistics and other related content among members of a sports team), each such app still must "reinvent the wheel" by implementing its own set of "cloud services"— 15 e.g., collaborative features and user interfaces for maintaining and sharing content, including data acquisition, formatting, updating and presentation. As a result, there is a need for a mechanism to enable app developers to leverage existing cloud services, allowing them to focus their efforts on the 20 "vertical" features specific to their particular content domain (e.g., team sports, trade shows, libraries, etc.), as opposed to the collaborative cloud services common across virtually all domains.

While some existing cloud apps have been designed as 25 "platforms" that provide app developers with access (e.g., via a published API) to their cloud services and to user content, such platforms typically are designed to enable app developers to enhance the core capabilities of the cloud apps, rather than to repurpose user content to a particular "vertical" content domain.

For example, "social networks" such as Facebook were designed to facilitate the creation of user communities and the selective sharing of personal information among those communities. Because Facebook emphasizes the sharing of personal information, its focus is not on the creation and acquisition of structured content, much less "group content" compiled by one or more users. It is thus not surprising that most Facebook Apps developed on the Facebook platform leverage this core "sharing" functionality by providing shared 40 access to external content (e.g., from other websites) and activities (e.g., games), rather than repurposing existing Facebook content.

While some Facebook Apps manipulate existing Facebook user content (e.g., to compile birthdays of a group of friends), 45 they do not repurpose such content to a new content domain. It would be difficult, for example, for members of a sports team to maintain "team content" on Facebook, and for a Facebook App to access and repurpose such content to enable team members to share team rosters, statistics, etc. 50

Instead of providing all such functionality in a dedicated app, such as TeamSnap, it would be desirable to leverage existing cloud services to facilitate the maintenance and sharing of such "team content." In this regard, various collaborative tools have implemented cloud services with respect to the 55 acquisition and maintenance of general-purpose documents. Examples include "Google Docs" and "Google "Spreadsheets" (and various other apps from Google, Inc.), "Microsoft Office Live" from Microsoft Corp. and "Zoho Docs" from Zoho Corp. Other cloud apps are targeted at 60 different types of documents, such as photo-sharing sites (e.g., "Flickr"), wikis (e.g., "Wikipedia"), etc.

The cloud services provided for a collaborative app such as "Google Docs" enable groups of users to maintain and share general-purpose documents. Users can create and edit such 65 documents using many of the features found in standard word processors. Moreover, the Google Docs platform (via

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"Google APIs") enables app developers to access user documents and leverage its cloud services.

Yet, as noted generally above, the primary purpose of this platform is to enhance the core capabilities provided by apps such as Google Docs (e.g., to provide additional functionality with respect to these general-purpose documents), rather than to repurpose user content to a particular "vertical" content domain. For example, an app might add a word-processing or other feature not found in Google Docs.

Perhaps due to the general-purpose nature of Google Docs documents, apps created for its platform tend to treat a user's Google Docs documents as "atomic" objects (independent of their content). For example, some apps generate filtered lists of documents, while others provide for remote storage or backup of documents.

Yet, because Google Docs allows for the maintenance of general-purpose documents that are not restricted to particular vertical applications, its appeal is universal, justifying the resources necessary to develop features and user interfaces that greatly simplify the collaborative process of creating, maintaining, presenting and sharing documents (much as social networks have done for the creation of user communities and the sharing of personal information generally).

A sports team could easily utilize Google Docs to facilitate the maintenance and sharing of its "team content," as could groups of users across a vast array of content domains (such as trade show participants, a corporate sales force, users of a public library, etc.). Yet, the content maintained by Google Docs is only a set of general-purpose documents that users can view and edit. An external app would be necessary to provide additional "vertical" features that interpret and manipulate this content so as to enable users to interact with the content in a meaningful way in the context of a particular content domain. For example, an app could provide sports-related features akin to those found in TeamSnap (rosters, statistics, schedules, etc.), while leveraging Google Docs to provide the cloud services relating to the acquisition, maintenance and sharing of the content.

If one were to separate the acquisition, maintenance and sharing of the content (performed in a cloud app) from the interpretation and repurposing of the content to a particular content domain (performed in an external "vertical" app), then the tasks performed by users and app developers would be greatly simplified.

Existing technologies have not adequately addressed the problems intrinsic to targeted searching and the development of cloud apps, particularly given the unique demands of a mobile communications environment. Information must be retrieved more quickly, but with less user interaction, in light of the hardware, user interface, network bandwidth and latency limitations inherent in such an environment. In addition, a more integrated and scalable search mechanism is needed to allow users to request information from a broad domain of information channels and quickly locate desired information within one or more of those channels (including targeted ads), preferably with the availability of additional functionality that is tailored to those channels within the context of user requests and other available state information. Finally, mechanisms are needed for developing cloud applications, without sacrificing the consistency and simplicity offered by existing cloud services.

#### **SUMMARY**

The present invention addresses the problems discussed above by employing novel combinations of various information retrieval techniques designed to facilitate targeted

searches, particularly in a mobile communications environment. Moreover, such techniques are integrated into vertical applications that leverage generic collaborative tools to provide a consistent easy-to-use interface for the creation, sharing, presentation and retrieval of documents.

In one embodiment, multi-prefix search techniques are employed in an effort to minimize a user's data entry requirements. Moreover, user queries can be executed on a remote server interactively, during the query construction process, with results transmitted back for display so as to enable users, 10 prior to entering an entire query, to revise that query or select a desired result.

To facilitate targeted searches, users can employ multi-tier search techniques to constrain queries to one or more information channels. In one embodiment, users can simply select 15 one or more channels from a list, which could include previously designated "favorite" channels. In another embodiment, users can employ multi-prefix searches to locate desired channels as well as desired information within particular channels (and, in some cases, within multiple tiers of 20 one or more such channels).

For example, after locating a "yellow pages" channel with a "first-tier" search (such as "yel pag"), the user might be presented with a "second-tier" opportunity to search for "zip codes." After entering only a few digits, the user might see the 25 desired zip code result displayed and, upon selecting it, be presented with a "third-tier" opportunity to search for a vendor within that selected zip code. Such a multi-tier approach facilitates targeted mobile searches by reducing user interaction and data entry, and, in another embodiment, by leveraging a consistent multi-prefix search mechanism among multiple tiers.

In one embodiment, a mobile communications device includes a window, which comprises a search area and a results area. An application is launched and a landing page is 35 displayed in a display area of the mobile communications device. The search area includes a search query field. A keystroke is inputted into a search query field and a multi-prefix search is performed. The landing page within the display area is replaced by the results of the search. The results contain a 40 first tier of search results, which can include channels or links to web pages associated with the user input. If the selected search result is a channel, the channel is displayed. If it is a web page, the web page is displayed. In other embodiments, a separate web browser application is launched and the web 45 page is displayed via the web browser application. The channel or the web page may then be searched or explored. If the desired channel is not displayed within the first tier of search results, one or more additional keystrokes may be inputted. Again, the results page refreshes accordingly and additional 50 keystrokes may be entered until the desired channel is displayed.

The above-described embodiments provide for multi-prefix, interactive search capability on a mobile communications device. Prefix delimiters denote the beginning of another 55 search prefix. In some embodiments, space characters may be used as prefix delimiters. In other embodiments, users may input space character keystrokes as well as alphabetic or numeric keystrokes. If a user's query seeks results containing multiple words, the user might enter one or more prefixes of 60 such words separated by spaces to create a multi-prefix search query. The embodiments described above enable users to enter fewer keystrokes to obtain a desired search result. The search is interactive because a user is provided feedback (the displayed search results are refreshed) with each keystroke 65 (or, in another embodiment, after a predefined time lapse between keystrokes). Based on partial query results, a user 8

can determine that a search is complete and obtain the desired search result without having to enter the entire text or word of one or more search terms.

To further leverage targeted searches, in which search results often share common attributes (including similar types of fields and data formats), the data extracted from an information channel (from a given web site, for example, or a portion thereof) can, in one embodiment, be pre-processed for functional as well as aesthetic display purposes. Whether captured as keywords via a "web crawling" engine, or as structured data via higher-level data extraction techniques (with or without the assistance of the proprietor of the data), such channel data typically is or can be organized into separate "records" (such as individual restaurants, books or movies) containing discrete "fields" that represent different types of data (such as titles, dates, addresses and phone numbers) common to some or all records. This is primarily due to the fact that most web sites employ databases (typically standard relational, flat-file or object-oriented databases) as the underlying organizational structure for their data.

In one embodiment, channel data records and fields can be indexed as such in order to enable structured searches based upon these records and fields. In another embodiment, the indexing process ignores data field distinctions but is optimized for multi-prefix searches. The frequency of extracting data from remote information sources (whether for indexing or otherwise) will vary depending upon how frequently such data typically will be updated. For example, sports scores may be updated more frequently than movie listings, which in turn may be updated more frequently than restaurant listings. Whether or not field (or other) metadata is retained during the indexing process (if any), the channel data still may be susceptible to "field recognition" sufficient to enable the performance of discrete actions specific to a particular field. For example, if standard ten-digit phone numbers can be extracted from individual channel data records, such as restaurants, then such extracted data can be used to enable actions specific to a particular record, such as using a mobile phone device to call one of the restaurants displayed in the result list of a user's query.

Having extracted and maintained field data related to one or more channels (or even to particular records within one or more channels), various contextual actions can be enabled as alternatives to simply selecting and activating a particular record (which might activate a hyperlink to a web page related to that record). In one embodiment, "dynamic menus" are employed to enable a wide variety of alternative actions specific to a selected record, including calling a person or a place, sending a selected person an email, SMS or other type of message, utilizing a known location (of a user's mobile device, for example, via GPS data, or of a particular place in the result list of a user's query) to view the location of, or directions to, nearby places, or to obtain a map of a desired area, or even linking to a web page related to a particular aspect of a record (to display, for example, images of a selected person). The possibilities are virtually limitless, as they may involve not only actions of which a mobile communications device is capable (such as initiating phone calls and sending messages), but also actions relating to the channel data being retrieved, which are as numerous as the many different types of information available throughout the Inter-

This relationship, between different fields or types of available data and the actions that relate to such data, can be leveraged, even in a mobile communications environment, not only by pre-processing the channel data itself, but by pre-defining the related actions specific to that channel data

(with or without the assistance of the proprietor of the channel data) and transmitting them, in response to user queries, along with the channel data query results. In one embodiment, these actions are transmitted to a user's mobile device in the form of Hypertext Transfer Protocol ("HTTP") headers that define 5 both the name of a dynamic menu item and the action to be taken if the user selects and/or activates that item (and are followed by the "body" of the transmission including, for example, the results of a user's query). In another embodiment, if the functionality of the client application on the 10 user's mobile device is integrated into a web browser (using, for example, Javascript and an Ajax application), then these HTTP headers can be incorporated into the body of the transmission itself.

For example, if a user employs a multi-prefix query to search a channel containing a collection of restaurant records, the server might return a series of HTTP headers (followed by the resulting restaurant records matching the user's query) representing dynamic menu items that enable the user to initiate a call to a selected restaurant, or obtain a map and directions to that restaurant from a given location. Yet, if that user queried a different channel containing, for example, a collection of movie records, then the HTTP headers delivered with the results of the user's query might represent a different set of dynamic menu items providing actions such as displaying movie reviews, or playing video trailers.

In other embodiments, these dynamic menu items and their associated actions might vary depending not only upon the channel being queried, but upon the particular channel records the user selects. For example, in one embodiment, if 30 a selected record did not contain a value for a particular field (such as a phone number), then any corresponding dynamic menu item relating to that field (such as a "Call Restaurant" item) would not appear, because the action could not be performed. More generic "dynamic dynamic menus" can be 35 implemented, in another embodiment, by integrating menu item names and associated actions as discrete data fields within one or more channel records. As a result, menu item names and actions will vary as a user selects different records, even within a given channel. In yet another embodiment, 40 certain actions, such as dialing a selected restaurant, can be invoked without requiring a user to display, select or activate a dynamic menu item. Instead, a user might simply press a key or push a button on the user's mobile device (such as the "Talk" button) to which such actions have been mapped. As 45 noted above, dynamic menu items might also vary depending upon any particular state of a user's query or other known information, such as whether a user has logged into a particular web site (in which case a "Log In" menu item and associated action might alternate with a "Log Out" menu item and 50 action, depending upon the user's login state).

In other embodiments, information channels can be implemented as a type of "smart bookmark" in a mobile web browser. After a user selects (or searches for) one or more channels, the user may perform a "second-tier" search con- 55 strained to that channel utilizing, for example, an interactive multi-prefix query. A mobile search engine can provide similar functionality, whether or not integrated into a mobile web browser. Such functionality can be enabled, in one embodiment, by pre-processing channel data as described above at a 60 remote server from which search results are transmitted. Moreover, dynamic menus can be implemented in a manner similar to that described above by transmitting menu items and associated actions along with such interactive search results. In yet another embodiment, such functionality can be 65 implemented as a standalone application limited to one or more predefined channels.

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When a consistent targeted search mechanism (such as one that employs the interactive multi-prefix and multi-tier information retrieval techniques described above) is coupled with a dynamic menu mechanism that provides context-specific functionality (tailored, for example, to particular channels, records within or across those channels, or other state information), users are presented with a consistent search interface among multiple tiers across and within information channels, and need not learn different or special search syntax. Moreover, due to the constraints of a mobile communications environment, data entry requirements are limited, enabling users to enter fewer keystrokes and perform fewer query iterations, which in turn reduces network bandwidth in both directions, due in part to the interactive nature of the multi-prefix search mechanism. As a result, users can obtain desired results quickly, or revise queries, even before completing an intended query.

For example, a user with a particular preference for Starbucks coffee might want to locate the closest Starbucks coffee shop quickly while traveling in an unfamiliar city, and then call that shop to ensure the user's order is ready upon arrival. Upon entering a few keystrokes into a mobile phone device, a local yellow pages channel can be located (assuming a "favorite" Starbucks channel was not present) and queried for a nearby Starbucks coffee shop, perhaps using the phone's GPS data by default as a base location. Due to a consistent multiprefix search interface, data entry is limited, and channelspecific functionality can then be invoked. For example, a phone number field, associated with the user's selected Starbucks record, can then be leveraged via a simple mechanism, such as a phone button or dynamic menu item, to enable the user to call the desired Starbucks coffee shop and place an order. Another dynamic menu item might provide a map and directions to that Starbucks, enabling the user to arrive in time to pick up that order. Most importantly, all of this functionality can be provided within the context of a highly constrained mobile communications environment.

In another embodiment, predictive text is employed to generate suggestions (e.g., words or query search terms) as the user enters keystrokes representing partial query prefixes. In one embodiment, such suggested query search terms are displayed, enabling the user to select desired query search terms. In another embodiment, such suggested query search terms are employed to generate both a set of search results (e.g., using an index) and targeted ads (e.g., using a targeted ad server), both of which can be presented to the user even before the user has entered a completed query (or set of query prefixes). In this manner, the user is presented with a set of search results and related targeted ads with minimal text entry, which can be updated and refreshed as the user enters more keystrokes and query prefixes, thus resulting in an improved targeted ad mechanism with increased ad inventory.

In yet another embodiment, unique systems and methods are employed to facilitate the development of custom vertical applications (e.g., web-based and mobile apps, among others, into which the above-described search techniques may be integrated) that leverage existing collaborative cloud services to provide a consistent and easy-to-use interface for the acquisition, maintenance, presentation and sharing of user content.

The present invention allows groups of users to maintain and share their content in a general-purpose format using existing cloud apps, such as Google Docs. In one embodiment, the content is structured in a very simple tabular format that enables users to distinguish discrete types of content without imposing semantics on the content that might constrain its use by external apps. In another embodiment, such

content includes metadata (explicitly or implicitly by virtue of the structure of the content) that is interpreted and repurposed to implement vertical features specific to a particular content domain. In yet another embodiment, vertical client apps rely upon an intermediate external service to communicate with the cloud platform, and extract and reformat the content, before repurposing the content to implement desired vertical features. These vertical apps (via the external service) leverage the existing cloud services (e.g., via the Google APIs that are part of the Google Docs platform) to acquire the 10 updated content in a usable form that can be shared in accordance with the access control settings specified from within the cloud app.

In one embodiment, a group of users create (or import) and maintain shared content in a table within a Google Docs 15 document. The document is shared, not only with the other authorized users, but also with an external service—e.g., by specifying an email address that corresponds to, and thus invokes, the external service to facilitate communications with one or more vertical apps. Note that the existing sharing mechanism provided by the Google Docs platform is designed to enable users to share documents with one another, but is leveraged here to enable vertical apps (via the external service) to access, repurpose and share content among a group of authorized users.

In one embodiment, the external service is invoked upon receiving an email initiated by the cloud app. In another embodiment, the external service polls a shared directory of documents to detect changes in any of the documents (or in their access control settings). In still another embodiment, the 30 cloud services include an explicit mechanism for notifying the external service whenever the contents (or access control settings) of a document are modified.

Regardless of how changes are identified, the external service facilitates the implementation of the desired vertical features of one or more vertical apps. Shared user content (even if "shared" among a single user) is repurposed to a particular content domain and presented by the vertical apps to authorized users. The end result is that users of the vertical apps have shared access to the content, including dynamic changes made by any authorized user via the cloud app. The presentation of the repurposed content to the users of the vertical apps is dictated, in large part, by the data and metadata maintained by the cloud app.

Thus, the acquisition and maintenance of the content is 45 performed in an existing cloud app, while the interpretation and repurposing of the content to a particular content domain is performed by an external service accessible by one or more vertical client apps. This separation greatly simplifies the tasks performed by the users (who can generate their shared 50 content in advance of the app-development process) as well as the app developers (who can leverage existing cloud services)

The features and advantages described in the specification are not all inclusive, and, in particular, many additional features and advantages will be apparent to one of ordinary skill in the art in view of the drawings, specification and claims. Moreover, it should be noted that the language used in the specification has been principally selected for readability and instructional purposes, and may not have been selected to delineate or circumscribe the disclosed subject matter.

#### BRIEF DESCRIPTION OF DRAWINGS

FIG. 1A illustrates an environment adapted to support 65 multi-prefix, interactive searching on a mobile communications device in accordance with some embodiments.

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FIG. 1B is a high level block diagram illustrating the data structure contained within the channel database in accordance with some embodiments.

FIG. 2 is a high level block diagram illustrating a functional view of a typical mobile communications device in accordance with some embodiments.

FIG. 3A is a flowchart illustrating a process of client-server interaction during multi-prefix, interactive searching in accordance with some embodiments.

 ${\rm FIG.\,3B}$  is a flowchart illustrating a process of client-server interaction during multi-prefix, interactive searching in accordance with some other embodiments.

FIG. 3C is a flowchart illustrating a process of client-server interaction during multi-prefix, interactive searching in accordance with some other embodiments.

FIG. 4 is a flowchart illustrating a process for interactive searching in accordance with some embodiments.

FIG. 5 is a flowchart illustrating a process for creating a multi-term prefix index in accordance with some embodiments.

FIG. 6 is a flowchart illustrating a process for creating a table of contents in accordance with some embodiments.

FIG. 7 is a flowchart illustrating a process for sending interactive search results in accordance with some embodiments

FIG. 8 is a flowchart illustrating a process for sending interactive search results in accordance with some embodiments.

FIGS. 9A-9M illustrate graphical representations of screenshots of a display of a mobile communications device in accordance with some embodiments.

FIGS. 10A-10C illustrate graphical representations of screenshots of a display of a mobile communications device in accordance with another embodiment.

FIGS. 11A-11C illustrate graphical representations of screenshots of a display of a mobile communications device in accordance with an embodiment of the dynamic menu aspect of the present invention.

FIGS. 12A-12G illustrate graphical representations of screenshots of a display of a mobile communications device in accordance with another embodiment of the dynamic menu aspect of the present invention.

FIGS. 13A-13B are flowcharts illustrating processes for caching portions of queries to decrease the amount of time required to process similar future queries in accordance with some embodiments.

FIGS. 14A-14B are flowcharts illustrating processes for generating and utilizing hybrid lists representing records that match combinations of multiple query prefixes in accordance with some embodiments.

FIGS. **15**A-**15**B are flowcharts illustrating processes for generating and utilizing hybrid lists representing records that match combinations of multiple repeated query prefixes in accordance with some embodiments.

FIGS. 16A-16B illustrate graphical representations of screenshots of a "predictive text suggestion" service that provides interactive feedback to a user, in the form of multiple suggested queries, while the user enters keystrokes of a desired query, enabling the user to select one of the suggested query entries to generate a set of search results.

FIG. 17 illustrates a graphical representation of a screenshot of a multi-prefix "predictive text suggestion" service that provides interactive feedback to a user, in the form of multiple suggested queries, while the user enters keystrokes of a desired multi-prefix query, enabling the user to select one of the suggested query entries to generate a set of search results (not shown).

FIG. 18 illustrates a graphical representation of a screenshot of a multi-prefix "predictive result suggestion" service that provides interactive feedback to a user, in the form of a set of search results generated from one or more suggested queries (not necessarily displayed to the user), while the user enters keystrokes of a desired multi-prefix query, all without requiring the user to select one of the suggested query entries.

FIG. 19 is a block diagram illustrating the interactions, in one embodiment of the present invention, among a client machine (on which a user enters keystrokes of a query), a 10 search server and a targeted ad server, to generate a set of search results including targeted ads.

FIG. 20 is a flowchart illustrating an embodiment of a process of generating search results including targeted ads while a user enters keystrokes of a query.

FIG. 21 illustrates a graphical representation of a screenshot of one embodiment of a multi-prefix "predictive result suggestion" service of the present invention that provides interactive feedback to a user, in the form of a set of search results and targeted ads generated from one or more suggested queries (not necessarily displayed to the user), while the user enters keystrokes of a desired multi-prefix query, all without requiring the user to select one of the suggested query entries.

FIG. 22 illustrates an environment adapted to facilitate the <sup>25</sup> development of applications that leverage existing collaborative cloud services to provide a consistent and easy-to-use interface for the acquisition, maintenance, presentation and sharing of user content.

FIG. **23** illustrates a sample document created via Google <sup>30</sup> Docs, a collaborative cloud app.

FIG. **24** illustrates a sample document created via Google Spreadsheets, a collaborative cloud app.

FIG. **25** is a flowchart illustrating an embodiment of a process performed by an external service that facilitates the <sup>35</sup> development of a vertical client app that leverages existing cloud services.

FIGS. **26**A-**26**C illustrate a document created via Google Docs that is utilized by one embodiment of an external service of the present invention to facilitate the generation of a vertical client application.

FIG. 27A-27C illustrate one embodiment of a personal directory of vertical client apps that is launched from a single app (as contrasted with individually launchable apps).

FIGS. **28**A-**28**C illustrate one embodiment of an authentication feature of the present invention, which restricts access by particular users to particular app directories for which such users are authorized.

The figures depict various embodiments of the present invention for purposes of illustration only. One skilled in the 50 art will readily recognize from the following discussion that alternative embodiments of the structures and methods illustrated herein may be employed without departing from the principles of the invention described herein.

#### DETAILED DESCRIPTION

The Figures (FIGS.) and the following description relate to preferred embodiments by way of illustration only. It should be noted from the following discussion that alternative 60 embodiments of the structures and methods disclosed herein will be readily recognized as viable alternatives that may be employed without departing from the principles of what is claimed.

Reference will now be made in detail to several embodiments, examples of which are illustrated in the accompanying figures. It is noted that wherever practicable similar or like 14

reference numbers may be used in the figures and may indicate similar or like functionality. The figures depict embodiments of the disclosed system (or method) for purposes of illustration only. One skilled in the art will readily recognize from the following description that alternative embodiments of the structures and methods illustrated herein may be employed without departing from the principles described herein.

#### I. Search Architecture

FIG. 1A is a block diagram illustrating an architecture for providing multi-prefix, interactive search capability on a mobile communications device. The network 122 enables communications between a client 118 and a search server 128 coupled to a data store 112. Thus, the network 122 can include links using technologies such as Wi-Fi, Wi-Max, 2G, Universal Mobile Telecommunications System (UMTS), 3G, Ethernet, 802.11, integrated services digital network (ISDN), digital subscriber line (DSL), asynchronous transfer mode (ATM), InfiniBand, PCI Express Advanced Switching, etc. Similarly, the networking protocols used on the network 122 can include the transmission control protocol/Internet protocol (TCP/IP), multi-protocol label switching (MPLS), the User Datagram Protocol (UDP), the hypertext transport protocol (HTTP), the simple mail transfer protocol (SMTP), the file transfer protocol (FTP), lightweight directory access protocol (LDAP), Code Division Multiple Access (CDMA), Wideband Code Division Multiple Access (WCDMA), Global System for Mobile communications (GSM), High-Speed Downlink Packet Access (HSDPA), etc. The data exchanged over the network 122 can be represented using technologies and/or formats including the hypertext markup language (HTML), the extensible markup language (XML), etc. In addition, all or some of links can be encrypted using conventional encryption technologies such as the secure sockets layer (SSL), Secure HTTP and/or virtual private networks (VPNs) or Internet Protocol security (IPsec). In another embodiment, the entities can use custom and/or dedicated data communications technologies instead of, or in addition to, the ones described above. Depending upon the embodiment, the network 122 can also include links to other networks such as the Internet.

The client 118 executes a browser 120, comprises client applications 124 and can connect to the search server 128 via a network 122, which is typically the Internet, but may also be any network, including but not limited to a LAN, a MAN, a WAN, a mobile, wired or wireless network, a private network, or a virtual private network, and any combination thereof. While only a single client 118 is shown, it is understood that very large numbers (e.g., millions) of clients are supported and can be in communication with the search server 128 and search result update module 116 at any time. The client 118 may be a mobile communications device similar to the one described in FIG. 2.

The search server 128 includes a search result update module 116, a multi-prefix search module 150, a multi-tier search module 152, and a result delivery search module 154. The search server 128 facilitates multi-prefix, multi-tier, interactive searching by enabling a user to enter prefixes of words or text of a search query to obtain various tier levels of search results. The search server 128 also facilitates multi-prefix, interactive, result delivery searching by enabling a user to enter prefixes of words or text to obtain desired results without having to go through intermediary steps to get those results. The search server 128 also facilitates multi-prefix searching on a mobile communications device.

The search result update module 116 facilitates the update of the search results when a user inputs a keystroke (or pauses for a certain amount of time after entering multiple keystrokes), therefore allowing for interactive search capability. Multi-prefix search module 150 facilitates multi-prefix searching by providing the user the ability to enter the prefix of one or more words of an entire query to obtain desired search results. The multi-tier search module 152 facilitates multi-tier searching by providing different tier levels of results. The result delivery search module 154 facilitates result delivery by searching a plurality of data fields associated with a particular data set in order to produce desired results. Further description regarding usage of these modules is provided below.

The search server 128 is coupled to a data store 112. The data store 112 includes a channel database 114, an index database 130 and a table of contents database 132. A channel represents a content category, such as news, flight information, recipes, etc. The channel database 114 contains records. 20 Each record contains a heading and one or more URLs. The record also contains an indication as to whether each URL references a channel. Then index database 130 contains lists of prefixes and, for each prefix, a list of record IDs that contain words with the prefix, as well as relevancy factors for use in 25 ranking. The table of contents database 132 contains prefix entries to aid in traversing the index. The number of entries contained in the table of contents database 132 affects the time spent traversing the index to find relevant record ID lists. A greater number of entries in the table of contents will slow 30 down the search of the table of contents database 132, but reduce the time spent traversing the index to find relevant record ID lists. Fewer entries contained in the table of contents database 132 will speed up the search of the table of contents, but increase the time spent traversing the index to 35 find relevant record ID lists. Further description regarding usage of these modules is provided below.

As illustrated in FIG. 1B, the channel database 114 includes channel data sets 140. Each channel data set 140 includes a list of records 142. Each record contains data fields 40 144. Each record is associated with at least one heading and a "deep link" (a hypertext link to a page or a web site other than its home page). In some embodiments, each record contains a heading and a parameter that can be inserted into a URL template to create a deep link. A heading may be the displayed 45 title associated with a particular record. For example, in a list of Wikipedia articles, an example of a heading may be "John Fitzgerald Kennedy," "High School Musical," or "World Wide Web." Headings in a directory of people might include a person's name, telephone number or address.

Each data field **144** contains identifying information related to that particular channel. A data field **144** may also contain other information related to that particular channel. For example, in an AMAZON<sup>TM</sup> Books channel, the data fields **144** may contain items such as a title, an author, an 55 International Standard Book Number (ISBN) and a price. In a White Pages channel, the data fields **144** may contain a name, an address, a home phone number and a mobile phone number. In some embodiments, one data field **144** contains multiple items. In other embodiments, each data field **144** 60 contains separate items.

In some embodiments, a data field **144** may be associated with additional items that represent terms that are equivalent to the original items contained in the data field. For example, in a name data field containing "Robert," that data field may 65 be associated with terms such as "Bob," "Bobby" or "Rob" (i.e. terms that are equivalent to the term "Robert").

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Those skilled in the art will recognize that the search server 128 is implemented as a server program executed on a desktop computer, laptop computer, or server-class computer comprising a CPU, memory, network interface, peripheral interfaces and other well known components. The computers themselves preferably run an open-source operating system such as LINUX, have generally high performance CPUs, 1G or more of memory, and 100G or more of disk storage. Of course, other types of computers can be used, and it is expected that as more powerful computers are developed in the future, they can be configured in accordance with the teachings here. The functionality implemented by any of the elements can be provided from computer program products that are stored in tangible computer accessible storage mediums (e.g., RAM, hard disk, or optical/magnetic media).

For purposes of illustration, FIG. 1A shows the search result update module 116, the multi-prefix search module 150, the multi-tier search module 152, the result delivery search module 154, the channel database 114, the index database 130 and the table of contents database 132 as discrete modules. However, in various embodiments, any or all of the result update module 116, the multi-prefix search module 150, the multi-tier search module 152, the result delivery search module 154, the channel database 114, the index database 130, and the table of contents database 142 can be combined for operation on a single computing device having storage. This allows a single module to perform the functions of one or more of the above-described modules. Further, the search server 128 and the data store 112 are shown as discrete components for purposes of illustration. In other embodiments, the search server 128 and the data store 112 can also be combined for operation on a single computing device having storage.

FIG. 2 is a high level block diagram illustrating a functional view of a typical mobile communications device 200 in accordance with some embodiments. Illustrated are at least one processor 202 coupled to a bus 204. Also coupled to the bus 204 are a memory 206, a storage device 208, a graphics adapter 212, a network adapter, and a mobile transceiver 210 including a display, keyboard, and optionally, a pointing device (not shown). In some embodiments, the display is a touchscreen display. In one embodiment, the functionality of the bus 204 is provided by an interconnecting chipset.

The storage device 208 is any device capable of storing data, such as a memory stick, a secure digital (SD) card, a solid-state memory device or a hard drive. The memory 206 stores instructions and data used by the processor 202. The optional pointing device (not shown) is used in combination with the keyboard (also not shown) to input data into the mobile communications device 200. The graphics adapter 212 displays images and other information on the display of the mobile communications device 200. The network adapter 216 couples the mobile communications device 200 to a local or wide area network.

As is known in the art, a mobile communications device 200 can have different components from those shown in FIG. 2. Furthermore, the mobile communications device 200 can lack certain illustrated components or include certain components not shown.

As is known in the art, the mobile communications device 200 is adapted to execute computer program modules for providing functionality described herein. As used herein, the term "module" refers to computer program logic utilized to provide the specified functionality. Thus, a module can be implemented in hardware, firmware and/or software. In one embodiment, program modules are stored on the storage

device 208, loaded into the memory 206 and executed by the processor 202. The modules may be loaded as part of the client applications 124.

Embodiments of the entities described herein can include other and/or different modules than the ones described here. 5 In addition, the functionality attributed to the modules can be performed by other or different modules in other embodiments. Moreover, this description occasionally omits the term "module" for purposes of clarity and convenience.

#### II. Search Operation

#### A. General Search Operation

FIG. 3A is a flowchart illustrating a process 300 of clientserver interaction during multi-prefix, multi-tier, interactive searching in accordance with some embodiments. An application for multi-prefix, multi-tier, interactive searching is initialized 301 by a mobile communications device. The server sends 302 an initial information to display in a window of the mobile communications device. The window is displayed 303 on a display of the client device. In one embodiment, the window appears like the window 902 as illustrated in FIG. 20 9A. The window 902 includes a search area 903, which includes a search query field 904, and a display area 905. The display area 905 includes a landing page 901, which contains headings 906 for associated channels for user selection. Each heading 906 refers to either another channel (list of headings) 25 or to a URL, which may be a deep link into a web site. The headings 906 are links to categorized information, such as news, celebrity photos or flight status. The headings 906 may also be links to various websites, such as gmail.com and fandango.com. A keystroke associated with an alphanumeric 30 character is input 304 on the mobile communications device in the search query field 904 as shown in FIG. 9A, and sent 304 to the server. The user input is received 306, a search 307 of the channel database 114 is performed using the input, and sent 308 to the client. The display area 905 is updated accordingly. The display area 905 displays 309 a first tier of search results, which include channels associated with the user input. As shown in FIG. 9B, a user inputs "St" in the search query field 904, and the display area is refreshed to display results corresponding to the "St" search query. In this 40 example, "St" corresponds to search results "STAR-BUCKS™ Store Locator," "FlightView Airline Flight Status," "Stock Quotes," etc. In one embodiment, the displayed result, such as shown in FIG. 9B, may also include other organizational information such as the labels 910 ("Popular 45 Channels" or "All Channels") to provide the user with additional information such that the headings are intuitively recognized and understood by the user. The displayed results may also include selectable links 915 to channels or websites as shown in FIG. 9B.

If the desired result is displayed (310—Yes), a result may be selected 312. The result selection is received 314 and the corresponding channel or web page is sent 315 to the client. The channel or web page is then displayed 316 on the display of the mobile communications device. The selection directs 55 the user to the channel or website corresponding to the selected result where the user can input 318 a search query in the channel or web page or simply explore 318 the displayed page. In some embodiments, if the result selected is a web page, a separate web browser is launched to display the web 60 page. As shown in FIG. 9C, the user has selected the STAR-BUCKS<sup>TM</sup> Store Locator channel 906 (FIG. 9B). This selection directs the user to the STARBUCKS<sup>TM</sup> Coffee Store Locator channel as shown in FIG. 9C.

If the desired result is not displayed (310—No) within the 65 search results, another keystroke may be inputted 304. Again, the user input is received 306, the channel database 114 is

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searched 307, results are sent 308, and the display area is refreshed accordingly by displaying 309 the search results. Additional keystrokes may be entered until the desired channel is displayed. With each keystroke, the results list is updated by the search result update module 116.

In some other embodiments, users may input space character keystrokes as well as alphabetic or numeric character keystrokes. As shown in FIGS. 9E and 9F, a user has selected the Starbucks Coffee Locator channel and has entered a search query in the search query field 904 that includes a prefix delimiter, such as a space character. The user's search entry in the search query field 904 represents the prefixes for each word of a multi-prefix search query. The user has entered a first prefix (first letter or first several letters of a word or text), separated by a space character, and a second prefix, and is provided with a list of search results corresponding to the user input by the multi-prefix search module 150. This allows users to input fewer keystrokes to obtain the desired search results. In other embodiments, a wild card character or a symbol can be used in place of spaces between multiple prefixes of a search.

The method described above provides for a multi-prefix, interactive search capability. The search is multi-prefix because if the search term contains multiple words, the user enters the prefix of one or more words of the multi-term search query, therefore, providing the capability for users to enter less keystrokes and obtain a desired search result. The search is interactive because a user is provided feedback (displayed search results) with each keystroke. Based on partial query results, a user can determine when the search is complete and can obtain the desired search result without having to enter the entire search term. Therefore, fewer keystrokes are needed as compared to searching using the current technologies available.

FIG. 3B is a flowchart illustrating a process 320 of clientserver interaction during multi-prefix, interactive searching in accordance with another embodiment. A channel or web page is sent 315 to the client. The window, including a search area and a display area, of the channel or web page is then displayed 316 on the display of the mobile communications device. In one embodiment, the window may look like the window 920 as illustrated in FIG. 9C or 9I. The search area 921 includes a search query field 924. A user inputs 324 keystrokes in the search query field 924. The server receives 326 the user input and searches 328 the data fields of the records in the channel for search results that match the search query. For example, if the White Pages channel was being searched, the server would receive the search query and search the name, address, and telephone number fields of the records to determine if there was a match for the received search query. The result list is then sent 329 to the mobile communications device.

Search results 926 that match the search query are displayed 330 in the display area 933 as shown in FIG. 9D. In some embodiments, as shown in FIG. 9D, additional information 925 associated with the search result is displayed in the display area 933 along with the search result 926. If the desired result in the list of results 926 is displayed (332—Yes), then the desired result may be selected 334 and additional information about the result may be displayed. However, if the desired result is not displayed in the list of results (332—No), another keystroke may be inputted 324 to receive and display different search results. Space character keystrokes may also be inputted to indicate that the search query has multiple terms.

When the server 128 searches for a search result that matches the search query, the server searches the various data fields and records within a channel data set. In one embodiment, the search is performed on structured data, such as the data set described in the channel database 114. In other 5 embodiments, the search is performed on unstructured data, which includes data and links without categorized fields.

FIGS. 9C-9G provide an illustration of the method. In FIG. 9C, the window  $\bar{9}20$  for the STARBUCKS<sup>TM</sup> Coffee Locator includes a search area 921 and display area 933. The search area 921 includes a search query field 924. The display area 933 in FIG. 9C shows an initial landing page 931. In some embodiments, the landing page 931 may also include selectable links 932 to additional information. Keystrokes, which include alphanumeric characters, are entered into the search query field 924 as seen in FIG. 9D. Search results 926 are displayed in the display area 933 as shown in FIG. 9D. Additional keystrokes are entered into the search query field 924 (FIGS. 9E and 9F) to input a second prefix, and the search results list **926** is refreshed with search results that match the 20 updated search query having two prefixes. In the illustrations provided in FIGS. 9E and 9F, the prefix of a word is entered into the search query field 924, followed by a space character and the prefix of another word of the search term. A prefix is the first letter or first few letters of a word of the search term. 25 When the desired result is displayed, a result is selected and the display area 933 is updated to display additional information regarding the search query. In this example, the records and data fields of the STARBUCKSTM Coffee Locator channel have been searched to determine the matching search 30 results. In this case, the data fields contain information related to location and telephone contact of the STARBUCKS<sup>TM</sup> stores that match the search query. Those skilled in the art will understand how the present invention is advantageous because simply by entering the keystrokes and selecting a 35 single channel, the mobile communications device displays the exact web page or channel the user is seeking.

FIGS. 9H-9M also provide an illustration of the above. The Caltrain Train Schedule channel (950 in FIG. 9H) has been selected to display the associated landing page 955 (FIG. 9I) 40 in the display area 953 of the window 952 of the channel. Characters of a search query are entered into the search query field 954. When the desired result is displayed, such as in FIG. 9I, the result heading may be selected and additional information may be received. In this example, the Burlingame— 45 Mountain View schedule is selected and the schedule page 960 is displayed as shown in FIG. 9M.

Another illustrative example of the flow chart in FIG. 3B may be seen in FIGS. 10A-10C. FIG. 10A shows a window 1002 displaying the Loyola School Directory channel. The 50 window 1002 includes a search area 1003 and a display area 1005. The search area 1003 includes a search query field 1004. The display area 1005 of FIG. 10A includes a landing page 1007 that contains instructions 1006 and other information 1008. In some embodiments, the landing page 1007 may 55 also include links to additional information (not shown). In this example, a prefix is entered into the search query field 1004 and display area 1005 is refreshed to show results 1022 as shown in FIG. 10B. The search results 1022 include information associated with a record. The information represents 60 the items contained in the data fields associated with the record. In this example, the additional information 1014 includes name of parent(s), name(s) of siblings, grade and name of teacher, and address, which is associated with the record "Elayna Pacman." As shown in FIG. 10C, when an 65 additional prefix is entered into the search query field 1004, the display area 1005 is refreshed with new results 1024. In

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this example, the prefixes ("El 5") are found across multiple data fields, therefore displaying results matching a name that includes "El" and a grade that includes "5." In some embodiments, the result 1022 or 1024 may be selected to display additional results.

FIG. 3C is a flowchart illustrating a process 340 of clientserver interaction during multi-prefix searching on a mobile communications device in accordance with some embodiments. An application for multi-prefix searching is initialized 341 and information is sent 342 to be displayed in a window of the mobile communications device. A window is displayed 343 on a display of a mobile communications device. A search query is input 344 into a search query field, and a confirmation is made to indicate that the search query string is complete and the search query is sent 344 to the server. The search query is a multi-term search query and contains the prefix of at least one of the terms of the entire search query. The search query is received 346 by the server, which sends 347 a result list to be displayed 348 on the mobile communications device. If the desired result is displayed (350—Yes). the result may be selected 352 and additional information may be displayed. If the desired result is not displayed (350– No) the process is started again when another search query is input and sent to the server.

FIG. 4 is a flowchart illustrating a process 400 for interactive searching in accordance with some embodiments. The mobile communications device displays 402 a window (902, FIG. 9A), which contains instructions. In some embodiments, the display of the mobile communications device initially displays a first tier of channels, which is obtained by submitting a base channel uniform resource location (URL) with no search terms. The system monitors 404 for the user input. The user then performs a sequence of actions. The user can key characters into the input area (as shown in FIG. 9B), or the user can select an item from the list of headings displayed on the window. If the user inputs a key character, or keystroke, into the input area (406—Yes), the user input field is updated 408. A query URL is constructed 410 and submitted by combining the base URL with the characters that the user has inputted in the search query field. The resulting records from the URL are retrieved and the headings containing those results records is displayed in the output area. The system continues to wait 404 for another user input. The aforementioned steps are repeated until the user selects an entry.

If the user did not input a key character, or keystroke (406—No), a determination 414 is made as to whether an entry is selected. If the user selects an entry (414—Yes), a determination 416 is made to determine whether the entry is marked as a channel. If the entry is marked as a channel (416—Yes), the base URL is updated 412 to the URL in the selected record and the search query field is cleared 412. If the entry is not marked as a channel (416—No), the web browser is activated and the browser is directed 418 to the URL in the selected record.

FIG. 5 is a flowchart illustrating a process 500 for creating a multi-term prefix index in accordance with some embodiments. Each record of the database contains a heading and one or more URLs. The record also contains an indication whether each URL references a channel. The headings in each record are conditioned 502, which includes removing extra space characters from the beginning and end of the headings. Records with duplicate headings are removed 502. The records are sorted and assigned 504 sequential IDs. In some embodiments, the record IDs can be used as the relevancy factors when ranking the results, thereby causing the results to be displayed in sorted heading order without having to sort the headings themselves. The headings are split into

words and a list of words is constructed **506**. Utilizing the list of words, a list of word prefixes is created and the number of incidences is counted **508**. An optimization of the list is performed. Prefixes that do not help to disambiguate between headings are not needed in the index. For example, given the headings "rat," "sat," "saw" and "say," the prefix "so" disambiguates as well as the prefix "s," so "s" does not need to be included in the index. Entries that are prefixes of other prefixes and have the same incidence are removed **510** from the list of word prefixes. From the example above, "s" is a prefix of "so" and both occur three times; therefore, "s" does not need to be included in the index.

Index entries are created **512** for each prefix in each word in each heading of the record if the prefix is in the list of disambiguating prefixes. Each entry contains the prefix and 15 the record ID, as well as the position that the word occurred in the heading, which is used as a relevancy factor in ranking. The entries are sorted **514** in alphabetical order by prefix. The list of index entries is split **516** into lists—one list for each prefix. The list of record IDs is compressed **518**.

FIG. 6 is a flowchart illustrating a process 600 for creating a table of contents in accordance with some embodiments. The table of contents is created based on a threshold. Smaller threshold values cause the table of contents to contain more entries, which slows the search of the table of contents, but 25 reduces the time spent traversing the index to find relevant record ID lists. Larger threshold values cause the table of contents to contain fewer entries, which speeds the search of the table of contents, but increases the time spent traversing the index to find relevant record ID lists. With this trade-off in 30 mind, the threshold value is user-definable and can be adjusted to maximize prefix search performance on a particular hardware system and user preferences.

Process 600 begins and two offsets are initialized 602 at the start of the index. The record ID list that begins at the offset is 35 retrieved 604 from the index. The prefix and length are retrieved from the record ID list. The difference between the offset and the last offset is determined 606. If the difference between the offset and the last offset is smaller than the predetermined threshold (606—No), the length is added 612 40 to the offset. A determination 614 is then made as to whether the offset is greater than the size of the index. If the offset is greater than the size of the index (614—Yes), then the creation of the table of contents is complete. If the offset is not greater than the size of the index, the record ID list that begins 45 at the offset is retrieved 604 from the index.

If the difference between the offset and the last offset is at least as large as the threshold (greater or equal to the threshold) (606—Yes), then the prefix and offset are appended 608 to the table of contents. The last offset is then set 610 to the 50 offset and the length is added 612 to the offset.

FIG. 7 is a flowchart illustrating a process 400 for sending interactive search results in accordance with some embodiments. When a query is received, it is split 702 into individual prefix terms. For each prefix, the record ID list corresponding 55 to the particular prefix is retrieved 704 (a detailed description of the process of this step is outlined in the description for FIG. 8 below). A "next ID" for each list is set to be the first ID in each list and a results list that holds certain information regarding each match is initialized 706. A determination 708 60 is made as to whether the next IDs are the same for all ID lists. If they are the same (708—Yes), the ID and relevancy factors are added 710 to the result list, which contains a list of all record IDs that occurred in each of the prefix lists, and, therefore, match the query. If that ID is the last ID in any of the 65 ID lists (712—Yes), then the results are ordered 714 by relevancy and the result list sent 716 for display.

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If the ID is not the last ID on the list (712—No), the current ID is dropped 718 from each list. Again, a determination 708 is made as to whether the next IDs are the same for all ID lists. If the next IDs are not the same (708—No), the list with the smallest next ID is selected 720. If that ID is the last ID in any of the ID lists (722—Yes), the result list is ordered 714 by relevancy and sent 716 for display. If that ID is not the last ID in any of the ID lists (722—No), that ID is dropped 724 from that ID list and a determination 708 is made as to whether the next IDs are the same for all ID lists.

FIG. 8 is a flowchart illustrating a process 800 for sending interactive search results in accordance with some embodiments. In particular, FIG. 8 is a detailed description of step 704 from FIG. 7 and illustrates the retrieval of a record ID list that corresponds to a given search term. The first part of the process 800 involves scanning the table of contents to find the largest entry that is no larger than the search term. An index offset is initialized 802 to the beginning of the index. The process is initialized 804 to start at the beginning of the table 20 of contents. The next entry in the table of contents is retrieved 806, thus yielding a prefix and an offset into the index. A determination 808 is made as to whether the prefix is less than the search term. If the prefix is smaller than the search term (808—Yes), then the index offset is set to the offset that was retrieved from the table of contents and the process repeats at step 806.

If the prefix is not smaller than the search term (808—No), then the index is processed 812 at the index offset and the table of contents scan is complete. The next entry from the index is retrieved 814. A determination 816 is made as to whether the prefix is smaller than the search term. If the prefix is smaller than the search term (816—Yes), the process repeats at step 814.

If the prefix is greater than the search term (816—No), the scanning of the index is completed and a determination 818 is made as to whether the search term is prefix of the prefix. If the search term is a prefix of the prefix, then the record ID list is used 820 at the index offset. If the search term is not a prefix of the prefix, then no match is found for the particular search term

# B. Smart Prefix Query Optimizations

In certain situations, such as those involving relatively large data sets, the performance of the processes described above can be improved by implementing certain optimizations (described below) that are targeted to relatively large information domains without significantly impacting performance with respect to smaller data sets. For example, the English version of Wikipedia includes over 3 million articles containing over 1 billion words, and is roughly 25 times as large as the Encyclopedia Britannica (the next largest English language encyclopedia). Yet, even without these optimizations, the performance of certain embodiments of the above processes could be considered acceptable. Yet, the performance of such processes with respect to the WorldCat bibliographic database (which contains over 150 million records from over 70,000 libraries, and is roughly 60 times larger than Wikipedia English) is noticeably slower unless certain optimizations are implemented.

To understand certain performance bottlenecks that result from processing relatively large information domains, and to identify potential optimizations or other improvements, it is helpful to examine certain steps illustrated in FIGS. 7 and 8 discussed above. For example, after splitting a query into multiple prefixes in step 702 of FIG. 7, each prefix is processed in step 704 (illustrated in greater detail in FIG. 8), using the TOC to retrieve the record ID list identifying those records which contain that prefix.

In one embodiment, the TOC for typical data sets contains between a few hundred and a few thousand entries. The WorldCat TOC contains over 325,000 entries. Nevertheless, even searching this many entries in a linear fashion does not impose a noticeable performance penalty, indicating that this 5 step is not a significant bottleneck. A multi-tier TOC could of course be generated if desired (i.e., creating "next-level" TOCs for each higher-level TOC) to reduce the time required to linearly search the TOC.

The lists of record IDs corresponding to each prefix in a 10 query are then retrieved (e.g., from disk into memory) and intersected to yield a result list of record IDs satisfying the constraints of the query. In one embodiment, the record ID lists corresponding to each prefix in the query are retrieved and intersected with one another simultaneously. In other 15 words, because the lists have been previously sorted in this embodiment, it is relatively straightforward to process multiple lists in parallel to generate a sorted result list containing only those items found in every list.

The result list is then ranked to display to the user an 20 ordered list of the most "relevant" results. In one embodiment, rather than ranking all of the elements in the result list (since only the "top N" elements will be displayed to the user), a "heap" is employed to identify and rank the top N elements without having to rank the remaining elements in 25 the result list.

As a general matter, the processing time required to generate a result list is affected by a number of different factors. One significant factor is the "retrieval time"—i.e., the time required to retrieve the lists from memory, which increases 30 significantly for longer lists that require more disk accesses. Longer lists, even if stored entirely in RAM, may also significantly impact overall processing time. The overall processing time is typically proportional to the "intersection time" or time required to generate a single list by intersecting 35 multiple lists. This intersection time is in turn proportional to the number of elements in the longest list, and in the result list. In addition, the overall processing time is proportional to the "ranking time" or time required to rank the elements in each only the top N elements for display to the user, the ranking time required for this heap-based ranking is proportional to the number of elements in the result list.

Thus, it is apparent that one key factor or bottleneck affecting the overall query-processing performance time is the size 45 of the lists corresponding to each prefix in the query, in particular the existence of one or more lists with a relatively large number of elements. Not surprisingly, lists corresponding to single-letter prefixes (such as the letter "a") are exponentially larger than those corresponding to longer prefixes. 50 The size of a list drops quickly as the length of the corresponding prefix increases, and as the number of prefixes in a query increases. In fact, particularly short queries (e.g., queries having a length of 3 or fewer characters, measuring the total number of characters in a query, even including the 55 spaces between prefix terms) tend to require significantly more overall processing time than do longer queries.

For example, the "a" list for the WorldCat data set contains over 60 million record IDs, while the "ab" list contains fewer than 3 million record IDs and the "abe" list contains fewer 60 than 250,000 record IDs. Moreover, the result list from the "a b" query (i.e., the list of IDs for those records that contain both word(s) beginning with "a" and word(s) beginning with "b") contains fewer than 4 million record IDs and the "a be" query yields a result list containing fewer than 2 million record IDs. 65 As noted above, retrieving long lists into memory can result in multiple disk accesses that significantly increase overall pro24

cessing time, in addition to the time required to intersect long lists with one another and rank a relatively long result list.

In one embodiment, query processing time is reduced significantly by caching the lists that result from processing extremely short queries (e.g., with a length of 3 or less). The first time such a short query is encountered, the sorted result list of record IDs is stored for use should the same short query be encountered in the future. It should be noted that relatively short queries are also more likely to recur than are longer queries, thus further justifying the caching of such queries. During the processing of these subsequent queries, the results will be available instantly, as the entire ranked result list will already be stored in the cache.

Moreover, in one embodiment, the cache can be preloaded with result lists representing certain very short queries, such as those corresponding to single-character prefixes ("1", "a", etc) or even queries with combinations of these very short prefixes (e.g., all pairs of single-character prefixes). In one embodiment, result lists are cached corresponding to queries containing every paired combination of 1-character, 2-character and even 3-character prefixes (or even pairs of longer prefixes, depending upon available memory). Although the number of query result lists stored in the cache may be quite large (thousands or even millions), the sizes of such lists tend to be relatively small (as noted above, exponentially smaller than the sizes of the original lists corresponding to singlecharacter and other short prefixes). A few gigabytes of cache storage can thus yield dramatic performance improvements.

In one embodiment, a threshold overall query length (e.g., L=3) can be employed to cache only those prefixes (whether preloaded or encountered at query time) whose total length (even including spaces between prefix terms) does not exceed that threshold. In another embodiment, a threshold processing time (e.g., t=0.1 seconds) can be employed to cache only those queries whose overall processing time (including retrieval and intersection of all lists and ranking of the result list) exceeds that threshold.

Of course, these optimizations can also be combinedlist. Even when a "heap" is employed to identify and rank 40 e.g., preloading the cache with all result lists of 3-character and shorter queries, and then supplementing the cache with all result lists from queries that require more than 0.1 seconds to process. Moreover, other factors (beyond the overall query length and query processing time) can also be considered, individually and in combination. For example, the existence or prevalence of short prefixes (e.g., those with no more than 2 characters) could be a factor in the determination of whether to cache a query containing such prefixes. The number of prefix terms (e.g. a threshold of 3 or fewer terms) could be another such factor. Such factors can be weighted (e.g., based on relative priority) and combined to calculate a threshold function that can be used to determine whether to cache the results of a particular query (whether preloaded or at query time).

> Moreover, the result lists from queries for which those factors or combinations thereof can be predetermined (e.g., all queries of 3 or fewer characters) can be preloaded into the cache, while the lists resulting from queries for which certain factors cannot be predetermined (e.g., the overall query processing time or the number of prefix terms in a query) must be computed at query time, after which a determination can be made as to whether to cache such lists of query results. The overall query processing time might even differ for the same query due to other real-time factors (e.g., memory usage), and could be outweighed by factors such as the overall query length, the length of individual prefix terms or the number of prefix terms (or perhaps other factors).

Regardless of which function or specific combination of these optimizations is employed, the goal is the same—to cache the record ID lists corresponding to queries that require (or will likely require) significant processing time when first encountered and/or will (or may be likely to) recur in a subsequent search in the future.

Turning to the query-processing embodiment illustrated in FIG. 13A, it can be assumed that the lists of record IDs corresponding to the prefixes in the query being processed have been retrieved from the index. In addition, the cache may 10 or may not be preloaded with certain query result lists as noted above. The cache is inspected in step 1310 to determine whether it already contains the result list for the current query. If so, that cached query result list is loaded in step 1320 and the results are delivered to the user in step 1330. It should be 15 noted that no further processing is required because the results were previously ranked.

In the event that step 1310 reveals that the result list for the current query had not previously been cached, then the result list for the current query is computed in step 1312 (including, 20 as described above, the intersection of the lists of record IDs for each prefix and ranking of the result list). In addition, a function of this query is computed in step 1314. As noted above, that function might be as simple as returning the overall length of the query, or, in another embodiment, the function's value might be calculated by assigning a weight (e.g., a multiplier) to that overall length, as well as to the number of prefix terms in the query and the length of those terms (and perhaps other factors potentially relevant to the overall processing time).

In any case, the value of this function is then compared in step 1316 to a predetermined threshold (L) to determine whether to cache the result list for the current query before the results are delivered to the user in step 1330. If the function does not exceed the predetermined threshold, then the result 35 list is first stored in the cache in step 1318. In either case, the results are then delivered to the user in step 1330.

As noted above, regardless of whether the cache is preloaded, the decision as to whether the cache the results of processing a query can be based solely on the time required 40 for that processing to occur. In other words, to avoid repeating a relatively lengthy query processing procedure should that same query occur in the future, the results can simply be cached if they exceed a certain processing time threshold.

Turning to the query-processing embodiment illustrated in 45 FIG. 13B, it can again be assumed that the lists of record IDs corresponding to the prefixes in the query being processed have been retrieved from the index, and that the cache may or may not be preloaded with certain query result lists as noted above. The cache is inspected in step 1360 to determine 50 whether it already contains the result list for the current query. If so, that cached query result list is loaded in step 1370 and the results are delivered to the user in step 1380. As before, no further processing is required because the results were previously ranked.

In the event that step 1360 reveals that the result list for the current query had not previously been cached, then the result list for the current query is computed in step 1362 (including, as described above, the intersection of the lists of record IDs for each prefix and ranking of the result list), while measuring 60 the overall time (e.g., t seconds) required to process this query.

This overall time (t) is then compared in step **1364** to a predetermined threshold (T seconds) to determine whether to cache the result list for the current query before the results are 65 delivered to the user in step **1380**. If the query processing time (t) exceeds the predetermined threshold (T), then the result

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list is first stored in the cache in step 1366. In either case, the results are then delivered to the user in step 1380.

As noted above, relatively short prefixes (such as the single-letter prefixes) tend to correspond to relatively long lists of record IDs that require a significant amount of processing time to load into memory and intersect with other lists. Moreover, exponentially smaller lists can be generated by intersecting such lists with one another, in effect creating "hybrid prefix lists" that correspond to multiple prefixes. In this regard, the nomenclature "a"b" represents the hybrid list resulting from the intersection of the "a" and "b" single-prefix lists, which includes those records that contain both word(s) beginning with "a" and word(s) beginning with "b." As noted above with respect to the WorldCat data set, the list of record IDs corresponding to the single prefix "a" exceeded 60 million, while the query "a b" (equivalent to the hybrid prefix list "a"b") yielded a result list of fewer than 4 million IDs.

In addition to preloading the cache at query time with certain of these hybrid prefix lists (as well as single-prefix lists), significant performance improvements in overall query processing time can also be achieved by generating and including certain of these hybrid prefix lists in the index, and then identifying at query time relevant hybrid prefix lists from the current query (which, by definition, were previously generated and are thus stored in the index) and retrieving them from the index. As a result, the relevant hybrid lists need not be regenerated at query time, thereby avoiding the processing time otherwise required to retrieve and intersect multiple lists (e.g., retrieving the "a" and "b" lists into memory, and then intersecting them to create the "a"b" list, as opposed to simply retrieving the "a"b" list from the index).

Because long-term disk storage space is available in relatively larger capacities and is relatively less expensive than is short-term memory (e.g., RAM), a relatively larger number of combinations of these hybrid prefix lists can be precomputed and stored in the index (as compared with those that can be precomputed and stored in a memory cache). Cost-benefit analyses can be made on a case-by-case basis with respect to the particular data set being indexed in order to determine the relevant set of "slow" prefixes—i.e., those prefixes that occur frequently in the data set and thus correspond to relatively long lists of record IDs that will require large amounts of query processing time to retrieve, intersect with other lists and

Moreover, in one embodiment, a given amount of available disk space is used to determine the number of average-sized hybrid lists that can be added to the index. By generating and sorting all single-prefix candidate lists at index time, and selecting the longest N lists as "slow" candidates for hybridization, these N lists can be intersected with one another to yield approximately N(N-1)/2 hybrid ("faster") lists. In other embodiments the square of N is used for simplification. In other words, for a given amount of disk space, one can determine the number N of longest "slow" list candidates to select for hybridization at index time. At query time, any such "slow" prefix terms can be extracted from the query and combined with any other "slow" prefix term to create a hybrid prefix whose corresponding list has already been precomputed and stored in the index. These hybrid prefix lists can be extracted from the index, along with the remaining singleprefix lists present in the query, and then simultaneously intersected to generate a result list that can be ranked for delivery to the user.

For example, for a large library catalog data set containing roughly 150 million records, the relevant set of "slow" prefixes might include certain prefixes that are common to this particular data set, such as "book" (as well as "boo" and "bo"

and "b"), "19" and "1" (due to the common publication year "19xx"), "fiction" (and its prefixes), "non" (and its prefixes, "by" (and its prefixes, typically preceding the list of authors), etc.

These particular "slow" prefixes can be combined, for example, with the single-letter prefixes (which can also be combined with one another) to generate hybrid prefix lists that are exponentially smaller than their single-prefix counterparts. It should also be noted that hybrid prefixes that share a common prefix (e.g., "1<sup>-1</sup>" or "by"b") need not be generated, as they would yield the same list as the longest single-prefix component. As will be discussed in greater detail below, however, certain of these "repeated" hybrid prefixes can be redefined to be useful in the context of identifying records containing multiple instances of a prefix.

To implement hybrid prefixes in one embodiment, hybrid prefix candidates are selected (e.g., as noted above from the N longest single-prefix lists, and perhaps also including all single-character prefixes) and intersected with one another to generate a set of hybrid prefix lists, which are then added to the index along with the single-prefix lists, as illustrated in FIG. 14A. The "" character is used to distinguish single-prefix from hybrid-prefix lists. At query time, as illustrated in FIG. 14B, hybrid prefixes are generated from the current query by identifying, extracting and combining "slow" hybrid prefix candidates whose corresponding hybrid prefix lists can be loaded into memory from the index, and then intersected with the remaining single-prefix terms from the query to generate a result list that is then ranked for delivery to the user.

It should be noted that, in one embodiment, the ranking of a prefix in a record is the index of the first word in the record to which the prefix corresponds. For example, the prefix "h" in the record "mary had a little lamb" would have a rank of 2 because it matches the second word in that record. In one embodiment, the rank for hybrid prefixes is the same as the rank for the first component prefix of the hybrid prefix. For example, the hybrid prefix "a"l" would have a rank of 3 for that same record (where "a" had a rank of 3 and "l" had a rank of 4). In other embodiments, both ranking entries (3 and 4) are maintained in the list. Ranking optimizations are discussed in greater detail below.

Turning to the hybrid prefix list generation indexing 45 embodiment illustrated in FIG. 14A, it can be assumed that all single-prefix lists of record IDs have already been generated and sorted (as described above), at which point these lists are ordered by length in step 1405, with the longest lists first (and then shortest prefix first for equal-length lists). The length (L) 50 of the Nth longest list is identified in step 1410 (e.g., as noted above, where N is determined based upon the available disk space for hybrid lists to be added to the index), and each list (i) (looping at step 1415 from i=1 to N) is intersected (paired in this embodiment) in step 1420 with each of the remaining 55 ((i+1)th to Nth) lists having a length greater than L.

For example, if there are 100 hybrid candidate (single prefix) lists, each having a length greater than 1000 records (e.g., the smallest hybrid candidate, the  $100^{th}$  list, might contain 1003 records, while the largest hybrid candidate, the  $1^{st}$  60 list, might contain 50,000 records), step **1420** would initially involve the intersection of the  $1^{st}$  list with the  $2^{nd}$  list, the  $1^{st}$  list with the  $3^{rd}$  list, . . . and the  $1^{st}$  list with the  $100^{th}$  list. The next time through the loop, it would involve the intersection of the  $2^{nd}$  list with the  $3^{rd}$  list, the  $2^{nd}$  list with the  $4^{th}$  list, . . . 65 and the  $2^{nd}$  list with the  $100^{th}$  list, and so on until the  $99^{th}$  list is intersected with the  $100^{th}$  list.

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In another embodiment, this process could continue (e.g., the first time through the loop) until none of the hybrid lists involving the 1<sup>st</sup> list had a length exceeding L. For example, if the hybrid list resulting from the intersection of the 1<sup>st</sup> list and 2<sup>nd</sup> list had a length exceeding L, that list might be further intersected (i.e., a hybrid triple) with the 3<sup>rd</sup> list, and so on, until its length no longer exceeded L. One problem with this alternative approach, however, is that the number of lists, and thus the utilization of disk space, can become unwieldy. Moreover, it is typically the case that the intersection of two lists results in a significantly shorter list, thus making this approach of relatively limited value in most cases.

Continuing, however, with the current embodiment, at step 1425, a determination is made as to whether more lists remain to be processed (i.e., incrementing i and determining whether it yet equals N) and, if so, repeating the loop at step 1415. Once all hybrid lists have been generated (i.e., all combinations of hybrid candidate lists with one another), then these hybrid lists are added to the index in step 1430.

The list of the hybrid prefix candidates (i.e., the list of "slow" prefixes whose corresponding single-prefix lists were used to generate the hybrid prefix lists) is then added to the index in step 1440 for use at query time. At this point, the index includes not only single-prefix lists of record IDs, but hybrid prefix lists as well, in addition to a list of "slow" prefixes that were used to create such hybrid prefix lists. At query time, as illustrated below with respect to FIG. 14B, the list of "slow" prefixes is utilized to determine whether a query prefix term is a "slow" prefix that should be combined with another "slow" prefix from the query to create a hybrid prefix whose corresponding hybrid prefix list can be loaded from the index (rather than recomputed by loading multiple single-prefix lists into memory and intersecting them).

Turning to the hybrid prefix query embodiment illustrated in FIG. 14B, it can be assumed that the index includes single-prefix lists of record IDs and the hybrid prefix lists generated during indexing, as well as the list of "slow" prefixes used to generated the hybrid prefix lists. The individual query terms are extracted from the query in step 1460.

Instead of simply intersecting lists from the index corresponding to the single-prefix terms of the query, the purpose of this process illustrated in FIG. 14B is to identify pairs of "slow" single-prefix terms in the query (i.e., those on the list of "slow" prefixes that was used to create the hybrid prefix lists in the index) and combine them to be replaced by hybrid lists from the index, which can then be intersected (in parallel) with one another and with any remaining (non-"slow") single-prefix lists to generate a result list that can be ranked and delivered to the user as discussed above.

Before identifying these "slow" single-prefix terms, the query is analyzed in step 1465 to determine whether the query contains only one prefix term. If so, the search can be performed in step 1490 by simply loading the list of record IDs corresponding to that sole prefix term (i.e., the result list), ranking that list and delivering the results to the user as discussed above.

If, however, the query contains more than one prefix term, each prefix term is compared against the list of "slow" prefixes in the index in step 1470 to determine which of these prefix terms is on that list, and is thus a "candidate" for hybridization. At this point, each of these hybrid candidate prefix terms is paired with another such candidate in step 1475. Each such pair will identify a hybrid list that can be loaded from the index (effectively replacing the pair of "slow" prefix terms) and intersected in parallel (together with

the lists from the index corresponding to the remaining "non-slow" single-prefix terms in the query) to generate a result list as discussed above.

However, various additional optimizations of this pairing of hybrid candidates can be performed in step 1475—i.e., to 5 select the pairs that will ultimately yield the result list in the shortest amount of time. All pairings will yield the same results, but some may do so faster than others. For example, all possible pairings could be considered, and those yielding the shortest average hybrid lists could be chosen. Or perhaps 10 the pairings that generate the single shortest hybrid list could be chosen, or the pairings that yield the shortest "longest hybrid list."

Regardless of how this pairing process is performed in step 1475, each such pairing will yield a hybrid list that can be 15 loaded from the index—by definition, because the lists corresponding to every combination of the "slow" prefixes were intersected to generate a hybrid list stored in the index, as discussed above with respect to FIG. 14A.

However, if step **1480** reveals that there are an odd number 20 of these hybrid candidate prefix terms, then one such candidate will remain after the others have been paired. If so, then that remaining candidate is paired in step **1485** with any of the other hybrid candidates (even though all of them have already have been paired with another candidate). In one embodiment, that remaining candidate is paired with whichever other candidate yields the shortest list. Given the relatively small number of prefix terms (much less "slow" prefix candidates) in most queries, the performance penalty associated with conducting multiple such comparisons is relatively small.

After having generated all hybrid prefix pairings (including any odd candidate), the search can be performed in step 1490 by loading from the index the lists of record IDs corresponding to these hybrid prefixes (and to the remaining single prefix terms), intersecting these lists in parallel as discussed 35 above to generate the result list, ranking the result list and then delivering the results to the user.

One wrinkle (alluded to above) involves the problem of queries containing "repeated" prefixes. For example, the query "m t m" (e.g., seeking records relating to "Mary Tyler 40 Moore") must retrieve records that contain multiple (in this case, 2 or more) words beginning with the "m" prefix. Yet, if the list of record IDs generated for the single prefix "m" is simply intersected with itself, it will retrieve the same list, i.e., a superset list of the desired list (because it may include 45 records that do not contain 2 words beginning with the "m" prefix).

One optimization that addresses this problem is to generate hybrid lists at index time to reflect all repeated instances of each prefix within a given record. For example, in one 50 embodiment, the hybrid prefix "m"m" reflects the second occurrence in a record of a word beginning with the "m" prefix. This process is discussed in greater detail below with respect to FIG. 15A. At query time, the query is parsed not only (as discussed above) to replace "slow" single-prefix 55 query terms with hybrid prefixes, but also to replace repeated single-prefix query terms with repeated hybrid prefixes (e.g., "m"m", "m"m", etc) that are used to select hybrid lists to be loaded from the index (if present) and intersected in parallel to generate a result list from which ranked results are 60 delivered to the user. This process of parsing the query to generate these repeated hybrid prefixes is discussed in greater detail below with respect to FIG. **15**B.

Turning to the repeated hybrid prefix list generation indexing embodiment illustrated in FIG. 15A, the records are initially conditioned and deduplicated in step 1502, and optionally sorted in step 1504, as explained above with respect to

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respective steps 502 and 504 of FIG. 5. They are also assigned sequential IDs in step 1506, which can be used for ranking purposes in the event the records are not sorted in step 1504.

Each record (r) is then processed in a loop beginning with step 1510, for which a list (s) is initialized in step 1512 that will contain a list of all single and hybrid prefixes found in the words in that record. Each word (w) within the headers of the current record (r) is then processed in an inner loop beginning with step 1515. Each prefix (p) within the current word (w) is then processed in yet another inner loop beginning with step 1520 (starting with the first character of that word).

Hybrid prefix (q) is initialized to prefix (p) in step 1522, and is then used to accumulate a repeated hybrid prefix if necessary. For example, if the letter "b" was a prefix found in the first word ("big") of a particular record, and was added to list (s), and was then also found in a subsequent word ("ball") of that record, the hybrid prefix (q) would be generated while processing the first letter of that subsequent word (i.e., transforming the value of (q) from "b" to "b") once it was recognized that the prefix "b" was already present in list (s)—i.e., because it had been added while processing the first word ("ball") of that record. These steps are explained below.

Hybrid prefix (q) is processed in step 1524 by searching to determine whether it is present in list (s). If it is present (as "b" was present in the example above), then hybrid prefix (q) is transformed in step 1526 by appending to it the tilde character ("-") and the current prefix (p)—just as "b" was transformed into "b" b" in the example above. Steps 1524 and 1526 are then repeated with respect to this newly transformed hybrid prefix (q) until it is no longer found in list (s).

In other words, continuing our example above, if a subsequent word of the record ("bounce") was being processed, the single prefix "b" and the hybrid prefix ("b"b") would already be present in list (s)—i.e., because they were added while processing the words "big" and "ball" respectively. As a result of processing the word "bounce," the hybrid prefix (q) would be initialized to "b," then transformed into "b"b" (upon finding "b" in list (s)), and finally transformed into "b"b"b" (upon finding "b"b" in list (s)) which would not yet be present in list (s).

Eventually, however, this hybrid prefix (q) will not be found in list (s) at step 1524, and will be added to list (s) in step 1528. It should be noted that single prefixes will also be added in step 1528—e.g., while processing the first occurrence of a word in a record that begins with that single prefix (such as the prefix "b" first encountered in the word "big" or the prefix "ba" first encountered in the word "ball" in the example above).

After adding the single or hybrid prefix to list (s) in step 1528, the next prefix, if any, of the current word (w) is processed. Continuing with our example, while processing the first character (prefix) "b" of the first word "big," the initial prefix "b" is added to list (s). Because additional characters of that word have yet to be processed, the next prefix "bi" is processed, later followed by the final prefix "big," at which point no more characters remain and the next word will be processed.

This search for remaining characters (and thus prefixes) in the current word occurs at step 1530. If a next character is present, it is appended to prefix (p) in step 1532, and processing returns to step 1522 where hybrid prefix (q) is set equal to prefix (p) so that this next (longer) prefix can be processed as discussed above. In other words, this longer prefix (or perhaps a hybrid prefix generated therefrom) will be added to list (s) in step 1528, and this processing of word (w) will continue until

all of its characters have been processed, at which point the next word (w), if any, of record (r) will be processed.

The search for remaining words in the current record (r) occurs in step **1534**. If a next word is present, then word (w) is set to that next word in step **1536**, and processing returns to step **1520** where new word (w) is processed starting with the first character (prefix) of that word (w), as described above. If no more words are present in the headers of the current record (r), then the processing of that record is almost complete.

The index is then updated in step **1538**, by updating the list of prefixes (including hybrid prefixes) for the entire set of records covered by the index. In other words, if a prefix of list (s) was not yet present in that list, it is added to the list. If it was present, a new entry is generated, including the record ID of current record (r) and a ranking offset—i.e., the position within record (r) of the word corresponding to that prefix entry (e.g., "4" if the first occurrence of a word beginning with that prefix is the 4th word of that record). In addition, any "slow" single prefixes can also be replaced with lists of corresponding hybrid prefixes as discussed above with respect to 20 FIG. **14**A.

It should be noted that, for repeated hybrid prefixes, the ranking offset will correspond to the nth occurrence of a word beginning with that hybrid prefix. In other words, the prefix "m" might have a rank of 4 if the 4<sup>th</sup> word of the record is the 25 first occurrence of a word beginning with "m," while the repeated hybrid prefix "m" might have a rank of 7 if the 7<sup>th</sup> word of the record is the second occurrence of a word beginning with "m" (and so forth for as many repeated instances of a word beginning with "m" as are present in the record). In 30 another embodiment, the list corresponding to a hybrid prefix (e.g., "m"m") could contain multiple entries (repeating the same record ID) associated with the multiple occurrences of a word having that prefix within a given record.

After updating the index, and completing the processing of 35 the current record (r), the search for remaining records in the data set occurs in step **1540**. If remaining records exist, then record (r) is set to the next record in step **1542**, and processing returns to step **1512** where list (s) is reinitialized for use with new record (r), which is processed as described above.

Once all records in the current data set have been processed, the index is sorted in step **1544** by prefix, and by record ID within each prefix. The index is then split in step **1546** into separate lists of record IDs for each prefix. Finally, each record ID list is compressed in step **1548** (using any of 45 various well-known compression techniques). A table of contents (TOC) is then created as described above with respect to FIG. **6**.

At query time, queries are parsed, in one embodiment, not only to replace "slow" single-prefix query terms with hybrid 50 prefixes (as discussed above), but also to replace repeated single-prefix query terms with repeated hybrid prefixes (e.g., "m"m", "m"m"m", etc) that are generated and used to search the index, as shown in the repeated hybrid prefix query embodiment illustrated in FIG. **15**B.

The query is parsed into separate prefix terms which are sorted alphabetically in step **1560**. As will become clear, this alphabetical sorting facilitates the determination of which prefix terms are prefixes of other prefix terms, indicating the existence of a "repeated" prefix in the query (i.e., the search for records having multiple occurrences of words beginning with the same repeated prefix). Each prefix term (t) is processed in a loop starting at step **1562**.

The prefix term (t) is checked in step 1564 to determine whether it has been marked to be skipped—i.e., whether an 65 identical prefix term exists in the query, in which case such repeated prefix terms were already used to construct a

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repeated hybrid prefix term which reflects multiple occurrences within a record of words having that prefix.

If the prefix term (t) was not marked to be skipped, then the query (q) is set to that term (t) in step 1566. Then, that term (t) is compared to each remaining prefix term in the query in a loop beginning with step 1568. The prefix term (t) is compared in step 1570 to the next remaining prefix term (t') to determine whether term (t) is a prefix of term (t'). If so, then a repeated prefix exists in the query, and a tilde (~) followed by the prefix term (t) is appended to the query (q) in step 1572. Moreover, If that next prefix term (t') is found to be identical, in step 1574, to the prefix (t) being processed, then the prefix (t) is marked to be skipped in step 1576 (i.e., when that next prefix term (t') is processed and compared to all subsequent prefix terms in the query).

Otherwise, if the prefix term (t) is not identical to the next prefix term (t'), or is not a prefix of that term, then the processing of prefix term (t) continues in step 1578 by determining whether there exists another subsequent prefix term (t'). If so, then t' is set to that next prefix term in step 1580, and processing resumes at step 1570 to determine whether prefix term (t) (still being processed) is a prefix of that next remaining prefix term t'.

Eventually, after prefix term (t) has been compared to all remaining subsequent prefix terms (t'), then no remaining prefix terms will be found in the query in step **1578**. At that point, the query (q) is emitted in step **1582**, effectively saving either that single prefix term (t), or a repeated hybrid prefix term (t') to be used in its place, to load a corresponding list from the index once all prefix terms of the query have been processed.

Having processed prefix term (t) by comparing it to all subsequent prefix terms (t') in the query, the query is further analyzed in step 1584 to determine whether any subsequent terms exist in the query. If so, then the next prefix term (t) is prepared for processing in step 1586, and processing returns to step 1564 to determine whether prefix term (t) has been marked to be skipped (i.e., whether an identical prefix term (t) has already been processed and replaced with a repeated hybrid prefix term). This new prefix term (t) will be compared with all subsequent prefix terms in the query as discussed above until no unprocessed prefix terms remain in the query.

At that point, each single or repeated hybrid prefix term emitted in step 1582 is used in step 1588 to load its corresponding list of record IDs from the index, which are (as discussed above) intersected in parallel in step 1590 to generate a result set of record IDs that is ranked and delivered to the user.

It should be noted that skipped prefix terms (i.e., those replaced by repeated hybrid prefix terms) may also be used at this point to load corresponding lists from the index. Although these lists will not alter which record IDs are present in the result list, they could impact the subsequent ranking of those records in the result list. Alternatively, as noted above, the list in the index corresponding to a hybrid prefix (e.g., "m~m") could contain multiple entries (repeating the same record ID) associated with the multiple occurrences of a word having that prefix within a given record. In any event, sufficient information is available in the index to enable the records in the result list to be ranked in accordance with a desired ranking scheme.

Another set of optimizations relates to the issue of ranking or ordering the records in the result set before delivering the results to the user. These optimizations involve both indextime and query-time modifications to the processes discussed above. Table 0 below highlights some of these ranking con-

cerns, by illustrating a result set of 5 records as delivered to the user after implementing certain ranking optimizations discussed below.

For example, without these optimizations, a query of "twain" might have resulted in a ranking of these 5 resulting 5 records as 2, 2, 7, 10 and 2, based on the position of the word (prefix) "twain" within each record, and thus would have resulted in a different ordering than is illustrated in Table 0. In fact, books about Mark Twain would generally be ranked ahead of books by Mark Twain, which may not be the desired 10 result.

One optimization involves a prioritized set of factors used for ordering the records in a result set. For example, if the top 20 results will be displayed to the user, then the first factor would be applied to generate the top 20 results from the result 15 list. Any of those results which are equal with respect to this first factor would be further ordered based on the second factor, and so on, until all 20 results are distinguished from one another (or, if still equal, simply left in the order in which they were extracted from the index, or ordered alphabetically, 20 etc).

In one embodiment, there exist 4 such factors which, in prioritized order, include: (1) Number of Adjacent Pairs of Query Prefix Terms (i.e., the number of adjacent query prefix terms that are prefixes of adjacent words in each record of the 25 result set; (2) GPS or related "geographic proximity" of a record (e.g., from a data set of restaurants) to a known geographic location (e.g., a specified geographic location, such as an address or a zip code, the present location of a mobile device, etc); (3) Positional Ranking of a record based on the 30 position of the words matching the prefix query terms relative to the beginning of the record and/or the beginning of one or more fields of the record; and (4) Popularity of a record based on external information (e.g., the popularity of songs in a data set, book sales or availability in multiple libraries, articles that 35 are most frequently updated over time, etc). In other embodiments, these (and other) factors can be weighted and a function of these weighted factors can be computed and used as a single ranking criterion.

These factors will be discussed in reverse priority order, 40 beginning with Popularity, which, in one embodiment, only comes into play in the ranking process with respect to records that score equally with respect to the other 3 higher priority factors. For example, in a data set of song titles, various publicly available measures of each song's popularity can be 45 stored in the index and extracted to distinguish and rank those records of the result set which are otherwise equally ranked after consideration of the other higher priority factors. Similarly, articles from the English Wikipedia data set could be distinguished based upon the frequency of their revision over 50 time (i.e., an indirect measure of public popularity). A nationwide or worldwide library catalog data set could utilize the number of libraries (or other locations) at which each title is available as a rough measure of each title's popularity. English-language titles could be given preference (at least for 55 queries originating in English-speaking countries), or the title having the most recent year of publication could be deemed the most "popular" title. It should be noted that the measure of popularity employed will typically be targeted to the particular data set being indexed.

Turning to the Positional Ranking factor, this factor, in one embodiment, involves simply determining the lowest offset into the record of any word having as a prefix one of the prefix search terms. For example, looking at the first record in Table 0, that record could have resulted from a "firm twain" query. 65 The record would have a rank of 2 (second word in the record) with respect to the prefix term "twain" and a rank of 6 with

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respect to the prefix term "finn." In one embodiment, the rank could simply be computed as the lowest of such rankings (i.e., 2). It should also be noted that, in this embodiment, the initial occurrence of the word in the record was used to determine the rank stored in the index.

One problem with this methodology, however, is the fact that data sets, such as those illustrated in Table 0, often contain "structured data" that is regularly divided into "fields" of data, such as titles, authors, genre, publisher name, year of publication, etc. As noted above, storing a word's offset into a record, as opposed to its offset into a particular field of that record, may yield unintended results. One solution to this problem is to delimit the fields of a record and assign periodic ranking values (e.g., 10, 20, 30, etc) to the delimiters (using relative position to determine intra-field ranking, and essentially "padding" the fields to avoid accidental adjacency across fields). Alternatively, individual fields could be ranked relative to one another by assigning the delimiter ranking values accordingly or utilizing different types of delimiters (e.g., to equate multiple author fields to one another, but rank them higher than a "publication year" field).

In short, by taking into account intra-field position and relative inter-field importance, this Positional Ranking factor will better reflect the intentions of the user initiating the query. Accidental adjacency across fields can be avoided. Moreover, the relevant importance of fields can be distinguished based upon the particular data set being searched. Yet, as will be discussed below, other factors beyond Positional Ranking are, in some embodiments, of even greater importance.

The GPS (or geographic proximity) field is particularly useful with respect to certain types of data sets. It may have no meaning, however, with respect to other data sets, such as a library catalog database of books, as illustrated in Table 0. Yet, for a domain of restaurants, users may be particularly interested in those restaurants that are closest to a pre-specified geographic location (e.g., a particular zip code or address), or to the user's current location-e.g., as indicated via a GPS device on the user's mobile phone. In one embodiment, a separate table is maintained with entries for each record containing corresponding GPS (latitude/longitude) information. While processing a given record of the result list, the relevant corresponding entry is retrieved from this table, the distance to the reference location is calculated and added to the record's entry in the result list, and a heap is employed (as discussed above) to process the result list moving the "best" record (e.g., the one closest to the reference point) to the top of the heap. The best N elements are then extracted from the top of the heap and delivered to the user.

Finally, the "Number of Adjacent Pairs of Query Prefix Terms" is considered. This factor is (in one embodiment) prioritized above the others because most queries include relatively few (typically one or two) prefix terms. As more terms are added to a query, adjacent query prefix terms tend to yield results with adjacent words having those prefixes (e.g., first and last names, common phrases, etc). Yet, other records may inadvertently be included simply because they contain words having all of the query prefix terms, and even at early positions within the record or a field of the record. This factor will distinguish such inadvertently included records with a level of effectiveness that improves dramatically as the number of query prefix terms increases.

Turning to Table 0, it is evident that a query "twain" would rank these 5 records relatively high, as they all include "Mark Twain" in either the title or author fields. Additional query terms (e.g., "Mark Twain Huck Finn") would further distinguish certain records in the result set, moving those whose

titles included "Mark Twain" and/or "Huckleberry Finn" or whose authors included "Mark Twain" to higher ranked positions, while moving other records to lower ranked positions (such as books about "Huckleberry Finn" by authors coincidentally having the first name "Mark," or other such inadvertent matches of the query term prefixes).

In one embodiment, the scoring based on this factor is simply the number of adjacent prefix query terms yielding adjacent corresponding words. For example, for the query "Mark Twain Huck Finn," the scoring would either be 0, 1, 2 or 3, with a point contributed for each adjacent pair of terms—"Mark Twain," "Twain Huck," and "Huck Finn". This factor alone accounts for much of the ranking process in this embodiment.

However, to the extent records scored equally with respect to this factor, the next factor (GPS) would then be considered, if relevant to the data set being searched. When relevant, this factor is also of particular importance (e.g., when searching for the closest "Starbucks" locations while traveling, and relying on the user's mobile phone GPS unit). It is unlikely that the next two factors will even be considered when the GPS factor is relevant.

When the GPS factor is not relevant, the Positional Ranking factor will likely move records such as the 5 records shown in Table 0 toward the top of the list. Yet, the 5 records shown in Table 0 score equally with respect to this factor (i.e., all scoring 2 due to the position of "Twain" in either the title or author fields of each record). This is where the final factor of "Popularity" comes into play.

As noted above, this could reflect any notion of popularity relevant to the particular data set involved. In one embodiment, that includes the availability of the referenced book (e.g., in the most number of libraries). In another embodiment, it could include the most recent publication year. In any event, at this point, if the user is not satisfied with the results, an additional query search term is very likely to yield a more desirable ranking.

## TABLE 0

Mark Twain's Adventures of Huckleberry Finn: a documentary volume

by Tom Quirk

Detroit: Gale Cengage Learning, c2009.

Book: Bibliography; English

Mark Twain on the move: a travel reader

by Mark Twain; Alan. Gribben; Jeffrey Alan Melton Tuscaloosa: University of Alabama Press, c2009. <br/>br>Book: Bibliography; English

Life on the Mississippi

by Mark Twain; Justin. Kaplan New York, N.Y.: Signet Classics, 2009. Book: Bibliography; English

A Connecticut Yankee in King Arthur's court

by Mark Twain Waterville, Me.: Kennebec Large Print, 2009. Book: Fiction; English Mark Twain and the river

by Sterling North New York: Puffin Books, 2009. Book: Biography; English

Another ranking optimization involves moving the ranking process inside the "inner loop" (where multiple lists are retrieved into memory and intersected in parallel), as opposed 65 to ranking the records in the result list after it has been generated by intersecting the multiple lists. In one embodiment,

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while generating (in the "inner loop") the record IDs that are present in all of the lists being intersected, the ranking calculation (regardless of which factor or combination of factors is being calculated) is performed.

In this embodiment, the heap priority is reversed, with the "worst" record being placed on the top of the heap. Moreover, the size of the heap is limited to the number of results desired by the user (e.g., 20 records if the 20 "best" resulting records will be displayed). This is in contrast to the heap process that derives the 20 best results from the (already generated) results list, which would employ a heap the size of the (typically much larger) entire results list.

As each new result is generated, it is compared to the record at the top of the heap, which contains the currently lowest-ranked result in the heap. If the new result ranks even lower, then it is discarded. Otherwise, it replaces the result at the top of the heap, and the heap is rebalanced.

Thus, the heap will remain at a small constant size (e.g., 20 records), minimizing the performance impact of rebalancing the heap, and many results will be discarded after a single comparison (with the record at the top of the heap). Moreover, a significant number of memory/disk accesses will be eliminated. A smaller heap, for example, has a better chance of being stored completely in a processor's L1 cache, thereby significantly reducing overall processing time.

III. Dynamic Menus

As noted above, a consistent search mechanism, particularly one that employs variations of the interactive, multiprefix and multi-tier techniques described above, facilitates targeted searches in a mobile communications environment by reducing the requirements for user interaction and data entry, which in turn reduces the use of local processing and network bandwidth resources. As also noted above, results of these targeted searches are often organized into lists of "records" that share common attributes or "fields" (from train schedules and movie times to famous people, places and events, to restaurant addresses and phone numbers, and various other diverse types of relatively structured information).

As a result, these data fields, such as phone numbers, often can be "recognized" and extracted to enable actions specific to a particular record, such as calling a selected restaurant (even if the phone number data associated with that restaurant was also maintained as unstructured text with respect to the user's query). Other actions may become relevant as a result of the context of a user's query or other state information (such as the time of day, or the user's location, as detected by GPS equipment on the user's mobile phone).

Whether these additional actions are specific to one or more particular records or to all records within one or more particular channels, or are available generally among all channels (or combinations of the above), they can provide users with alternatives to simply selecting and activating a particular record. In one embodiment, dynamic menus are employed to enable a wide variety of alternative actions that are not only appropriate to particular channels or records, but are also well-suited to the limitations of a mobile communications environment, in that they can be invoked with relatively minimal user interaction and use of limited resources.

For example, having located a restaurant via a multi-prefix search within a "favorite" local restaurant channel, a user could place a call to that restaurant via a single menu selection or push of a phone's talk button. Another menu selection might display a map of that restaurant, or directions from the user's current location (utilizing GPS data). A related search for an after-dinner movie (within a movie channel) might include a different set of menu selections, such as "movie reviews" or "starring actors." The result is a consistent tar-

geted search mechanism across different information domains (channels) that provides users with alternative sets of actions appropriate to the information found as a result of one or more user queries. Users can locate this information and invoke these ancillary actions with relatively few keystrokes, menu selections and button presses, which in turn reduces the use of local processing and memory resources, as well as network latency and bandwidth.

A. Dynamic Menu Architectural Overview

In one embodiment, the client portion of this (client-server) 10 dynamic menu mechanism is implemented as a standalone application on a resource-constrained mobile communications device, such as client 118, illustrated in FIG. 1A (components of which are further detailed as device 200 in FIG. 2). The architecture of this dynamic menu mechanism is based on an extensible thin-client model which, as will be explained in greater detail below, permits the bulk of the resource-intensive functionality to be implemented and performed on search server 128 (also illustrated in FIG. 1A), rather than on resource-constrained client 118.

Such reliance on server 128 is also advantageous because mobile communications devices vary widely in their ability to support more complex functionality, such as the use of Javascript and Ajax to create interactive web-based applications. Moreover, additional functionality can be implemented on 25 server 128 without modifying any of the client applications 124 on client 118, thereby providing users over time not only with the promise of new channels, for example, but also with added functionality associated with one or more existing channels

To facilitate this level of extensibility, the client (implemented, for example, as one of the client applications 124 on client 118, and sometimes referred to herein interchangeably with client 118) provides relatively general-purpose functionality. In other embodiments, such functionality could be integrated into browser 120, or into another application such as a search engine, or into a special-purpose application dedicated to one or more information channels. Server 128, however, remains in control, relying upon client 118 to interpret the specific instances of the "dynamic menu structure" provided 40 to client 118 by server 128 in response, for example, to user queries.

In one embodiment, this general-purpose functionality implemented by a client application on client 118 includes (i) sending HTTP requests to search server 128 (such requests 45 containing, for example, keystrokes of a user's multi-prefix query or a URI resulting from a user's selection of a channel. a record or a dynamic menu item), (ii) receiving HTTP responses from server 128 (containing, for example, HTTP headers along with search results and related data), (iii) pars- 50 ing these HTTP responses (for example, to extract and render this data on the screen of client 118, as well as to extract dynamic menu information from the HTTP headers), and (iv) interacting with the user of client 118 to facilitate subsequent user queries and selections of search results or dynamic menu 55 items, which can be utilized to generate and send additional HTTP requests (in some cases via browser 120), as well as to invoke "built-in" functionality on client 118, such as placing a phone call or sending an email in response to a user request.

Much of the basic search-related functionality implemented on both client **118** and server **128** has been explained above in great detail. The integrated dynamic menu mechanism described below, however, significantly extends such functionality by providing users with alternatives to simply selecting and activating a particular record.

For example, as explained above, search server 128 generates results at various tiers of a multi-tier user query, and

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sends those results to client 118. Such results include a collection of records 142 with associated fields 144 (illustrated in FIG. 1B), typically associated with a particular channel being queried by a user of client 118. A given record 142 typically includes one or more fields 144 that are displayed to the user on the screen of client 118, and which identify the record (such as the name of a channel or category of channels, or an item within a channel, perhaps including a name, address and phone number), as well as a field containing a URI (for example, a link) representing the action to be performed when the user selects and activates that record.

For example, when a user activates record 906 in FIG. 9B (representing the "Starbucks Store Locator" channel), client 118 accesses the URI associated with that record (which it previously received from server 128 in response to its single prefix "St" query for a desired channel) and uses it to generate an HTTP request to server 128. In response, server 128 sends to client 118 a landing page 931 associated with that channel for display on client 118, as illustrated in FIG. 9C. Similarly, after the user activates the "Los Altos Rancho" record 935 illustrated in FIG. 9F, client 118 accesses the URI associated with that record (which it had received from server 128 in response to its multi-prefix "Ran I a" query for a particular Starbucks store) and uses it to generate an HTTP request to server 128. In response, server 128 sends to client 118 a web page 941 (with additional detail corresponding to selected "Los Altos Rancho" record 935) for display on client 118, as illustrated in FIG. 9G. Note that web page 941 could, in one embodiment, be retrieved and displayed via browser 120 without the assistance of server 128 while, in other embodiments, it could be retrieved by server 128 and displayed on client 118 without the assistance of browser 120.

In one embodiment, Server 128 extends this functionality (to provide users with alternatives to simply selecting and activating a particular record) by generating additional fields associated with the records of a particular channel (or with multiple channels or channel categories). For example, with respect to the Starbucks Store Locator channel 906, server 128 might generate an additional field containing the phone number of each Starbucks store record. Server 128 would send such additional fields to client 118 (for example, in response to user queries) along with the other fields noted above that identify each record and provide a URI representing the action to be taken when the user selects and activates that record. As noted above, while the phone number displayed in record 935 could, in one embodiment, be unstructured text for the purposes of a user's multi-prefix query, server 128 could generate (and reformat, if necessary) a separate phone number field for each record containing the phone number (if available) of that particular Starbucks store.

Moreover, in one embodiment, server 128 generates one or more HTTP headers representing alternative actions a user could invoke, for example, with respect to a particular selected record. Such actions can utilize not only the additional fields generated by server 128, but also any other data or state information discernible by client 118 (such as elapsed time or user location via GPS services).

One such HTTP header might contain a dynamic menu item that enables a user to call the phone number of a selected record. For example, if a user selects "Los Altos Rancho" record 935 and activates the dynamic menu mechanism (rather than the action associated with the record itself), client 118 could display a dynamic menu containing a "Call Store" item and, if the user selects that item, client 118 could then dial the phone number of the Los Altos Rancho Starbucks

store (contained in the additional phone number field previously sent to client **118** by server **128** in response to the user's multi-prefix "Ran I a" query).

As noted above, users can select a record without activating it in various ways, depending upon the capabilities of the user's particular mobile communications device. For example, some devices have buttons that are dedicated (or can be assigned) to prompt a client application to invoke a menu. Others, such as touchscreen devices, often do not distinguish between the selection and activation of an object, in which case an icon or other visible identifier could be displayed next to each record, or client 118 could distinguish the number of times a record was "tapped," or how long it had been "held down."

In one embodiment, an HTTP header includes not only the name of the dynamic menu item that is displayed to the user (for example, "Call Store"), but also the actions to be performed when the user activates that dynamic menu item (whether directly or indirectly, for example, by pressing a phone button while a particular record is selected). Such actions are designed to be extremely dynamic, taking into account not only the context of a user's queries but also the state of the user's mobile communications device, which can change frequently.

The HTTP header architecture allows dynamic menu items to be applicable globally to all channels, as well as to one or more particular channels, and even to particular records within or across channels. In one embodiment, a dynamic menu item can be specified to appear only if data pertaining to that item is available for a particular selected record. For example, a "Call Store" menu item might not appear if a phone number was not available for the particular store record selected by the user. These HTTP headers can leverage virtually any state information known to the user's mobile communications device (including information obtained via a remote server), such as a user's GPS location or whether a user is logged into a particular channel or web site.

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In one embodiment, HTTP headers can reference data fields which not only can vary from one record to the next (such as phone numbers), but which can themselves contain record-specific dynamic menu item names and actions. In other words, distinct data fields can be defined (and populated on a per-record basis) such that the name of the dynamic menu item itself (and its associated action) will vary from record to record, even within a selected channel (due to the ability of the HTTP header to reference these distinct data fields).

This extensible "dynamic dynamic menu" feature enables the generation of record-specific, as well as channel-specific, menu items. For example, a movie channel might contain various types of field data, such as movie titles and actor names. Moreover, the "many-to-many" relationships among such data might well be maintained in a relational database that can be queried, for example, for a list of movie titles in which a given actor has appeared, or for a list of actors that have appeared in a given movie. A dynamic menu could, in one embodiment, display different menu items for search result "actor" records (for example, "Show Bio" or "Show Filmography") than for search result "movie" records (for example, "Show Actors" or "Show Reviews"), even if a user's multi-prefix query was applied to actors as well as movies (provided the type of search result could be ascertained by server 128).

The architecture of these HTTP headers, including their use of state information as well as additional fields added by server 128, is discussed in greater detail below.

### B. Dynamic Menu HTTP Header Architecture

One embodiment of this dynamic menu HTTP header architecture is illustrated in Table 1 below, which includes six distinct fields of a dynamic menu HTTP header. The utility of this dynamic menu HTTP header architecture will become apparent from the following explanation of these fields with reference to the "SAMPLE Dynamic Menu HTTP Headers" listed in Table 2 below.

TABLE 1

	II IDEE I	
HTTP HEADER FIELD	VALUES COMMENTS	
Header Name	B-Menu-Entry-nnn Number "nnn" determines Order o within Dynamic Menu	f Menu Item
Context	C Current Channel Indicates whether Menu Item can a Channel, Selected Item or BOTH Menu Item will NOT be visible/en Focus on Channel when "I" set or Focus on Selected Item when "C"	abled if
Processing Type	I Processed IN Client O Processed OUT of Client (eg, Launch Browser)  With "Action" field) either: To Server (to retrieve data for displinctuding built-in client application device functionality) OR To Browser or Other Client App (laretrieve data OUTSIDE of Client, of from Client)	d in accordance lay IN Client, and and mobile
Next Step	F Follow Link R Refresh Channel S Refresh Channel and Clear Search Filter N Do Nothing  N Do Nothing  After processing the Action (specifing might "Do Nothing" (N) or perform action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Follow Link" (F) as if user had action, such as: "Total Control of the Control of t	n an additional stivated Selected odated/refreshed
Menu Item Name	data (or "S" to also clear any existi  [TEXT of Menu Item name]  This is the text that will be displayed Menu  Menu Items displayed in the order  "Header Name" field	ed in the Dynamic

TABLE 1-continued

HTTP HEADER FIELD	VALUES	COMMENTS
Action	*** [Used to construct URI]	See explanation below regarding the process for constructing a URI to be processed in accordance with the "Processing Type" field

#### TABLE 2

#### SAMPLE Dynamic Menu HTTP Headers

B-Menu-Entry-1: BIN; Add to favorites;

http://live.boopsie.com/service/set/?favorite=\$1&base=\$0&uri=\$2\r\n

B-Menu-Entry-3; IIF; Click to call;

tel:\$4/; Talk\r\n

B-Menu-Entry-2: IIS; Search from here;

http://live.boopsie.com/service/set/?name=\$1&latlon=\$3&response=text\r\n

B-Menu-Entry-4: CIN; Change location;

i:change%20location\r\n

B-Menu-Entry-6: ION; Directions to here;

http://live.boopsie.com/service/directions/?latlon=\$3\r\n

B-Menu-Entry-5: BIS; Clear location;

 $http://live.boopsie.com/service/set/?latlon=\r\n$ 

B-Menu-Entry-7: ION; Movie details;

http://wap.aol.com/moviefone/Movie.do?theaterid=\$6&movieid=\$7&showtime=\$8&showsynopsis=true\r\n

Each row of the SAMPLE Dynamic Menu HTTP Headers' shown in Table 2 represents a distinct dynamic menu HTTP header, delimited from other headers (in one embodiment) by 30 "carriage return\newline" or "\r\n" characters. Each header in turn represents a dynamic menu item (such as "Add to favorites") that might appear when the dynamic menu is invoked and displayed on a user's mobile communications device.

As noted above, in one embodiment, users can also invoke 35 such dynamic menu items via built-in functionality on a mobile device, such as pressing a "Talk" button that is mapped to invoke a "Click to call" dynamic menu item. In this embodiment, the mapping occurs by adding a symbolic name to the header after the Action field (for example, "Talk" in row 40 2 of Table 2 to invoke this dynamic menu item whenever the client application detects that the user presses the built-in "Talk" button on client 118).

In another embodiment, these symbolic names can also be used to modify the functionality of a dynamic menu item. For example, a "Map" symbolic name could direct the client application to pass a URI to a third-party mapping application (such as Google Maps), if one is installed on client 118, rather than to a web browser, such as browser 120. In yet another embodiment, a web browser might automatically detect certain location-related information in a URL obtained from the client application and elect to utilize a third-party application that it knows has been installed on client 118 (such as Google Maps), by reformatting the URL (intended for a web server) in accordance with a published API defined by such third-party application.

As noted above, in one embodiment, whenever server 128 (see FIG. 1A) sends data to client 118, it also sends a set of HTTP headers which can include dynamic menu HTTP headers representing dynamic menu items. Thus, a different set of 60 dynamic menu items may be "active" depending upon which HTTP headers were most recently sent. In one embodiment, a set of "global" dynamic menu items is always active, along with any additional dynamic menu items sent by server 128 at any given time. In another embodiment, a set of "default" 65 dynamic menu items might become active once a channel has been chosen, unless the server overrides some or all of those

default dynamic menu items. Many other combinations are apparent and will depend upon the requirements of any particular implementation.

The first field of each header, illustrated in Table 1, is the "Header Name" field. This field identifies the header as a "dynamic menu" HTTP header by virtue of the "B-Menu-Entry-nnn" designation, where "nnn" serves to determine the order in which the "Menu Item Name" (discussed below) will appear when the dynamic menu is displayed. Referring to the headers in Table 2, it can be seen that their display order is determined by the number following the "B-Menu-Entry-" designation, as opposed to the order in which they were transmitted to the client (reflected as the order of the rows in Table 2). For example, the header in row 2 of Table 2 would appear as the third menu item in the dynamic menu actually displayed to the user. Finally, note that this 'Header Name' field is delimited, in one embodiment, from the next field ("Context") by a colon (":") character.

The "Context" field in Table 1 is a single-character field that relates to the context or circumstances in which the header's dynamic menu item will be displayed. In other words, even when the dynamic menu is displayed on a user's device, not every dynamic menu item will necessarily be displayed. In one embodiment, the dynamic menu item might be displayed only when the "focus" is on the current channel (C), or only when the focus is on a particular selected record or item (I) displayed in response to a query within that channel. Otherwise, it might always be displayed (for example, in both (B) cases) whenever the dynamic menu is displayed (assuming, in one embodiment, that referenced data fields are non-empty).

In one embodiment, the "focus" will typically be on the "channel" (or channel category) when results are received from server 128 (for example, in response to a user query or menu selection). But, when a user selects (but does not activate) a particular item or record within a channel, the focus is then switched to that particular item or record.

The header in row 3 of Table 2, for example, containing a "Search from here" dynamic menu item, would, in this example, not be displayed unless the focus was on a particular

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selected record or item (I). In the case of a "Yellow Pages" channel, for example, it would not make sense (contextually) to display a "Search from here" dynamic menu item before the user enters a search query (in which case no records would be visible) or after the user enters a partial or complete query but before the user selects a record (in which case multiple items might be visible). But, once the user selects a particular record, it makes sense in this context to display the "Search from here" menu item, which, if activated, would replace the "reference location" for future searches with the location associated with that selected store. As noted above, however, in the event that the particular selected store did not have a listed address, then the client application could detect that the "address" field was empty and (using a different mechanism discussed below) prevent the display of the "Search from here" menu item for that particular selected record.

In the case of the "Add to favorites" header in row 1 of Table 2, the "B" designation indicates that this function could apply to the current channel as well as to the selected item. 20 Continuing with the above Yellow Pages example, if the focus is still on the channel (for example, before the user enters a query and selects a record), then activation of the "Add to favorite" dynamic menu item would add the Yellow Pages channel to the user's list of "favorites." But, if the user selects a particular store, and then activates the "Add to favorite" dynamic menu item, then the selected store (not the Yellow Pages channel) would be added to the user's list of "favorites."

Yet, the "Change location" header in row 4 of Table 2 30 would only be displayed if the focus was on the channel, as opposed to a particular record (due to the "C" designation in the Context field). Continuing with the Yellow Pages example, consider the scenario in which a user first activates that channel, and has not yet entered a query. If the user had 35 previously set a "search center" location, then the client application might initially display a list of stores nearest that location. But, if the user desires to search for stores in another geographical area, then the user most likely would not select one of those displayed store records. Instead, the user could 40 activate the "Change location" dynamic menu item, which might display a list of zip codes and prompt the user to enter zip code digits until the user sees and activates a desired zip code. The user might then enter a query into the Yellow Pages channel, resulting in the display of a list of stores nearby the 45 user's new "search center" location.

Note that, in the SAMPLE Dynamic Menu HTTP Headers in Table 2, the "Context" field (in one embodiment) has no delimiter, as it is a single-character field followed by another single-character field, the "Processing Type" field, which also 50 has no delimiter, as it is followed by a third single-character field, the "Next Step" field, which has a semicolon (";") delimiter to separate it from the following "Menu Item Name" field.

Returning to Table 1, the "Processing Type" field indicates 55 whether, upon activation of the dynamic menu item by the user, the associated action will be performed inside (I) this client application (including invocation of a built-in feature of the user's mobile device, such as placing a phone call) or outside (O) this client application (for example, by launching another client application, such as a web browser or mapping application). In either case, as will be discussed below with respect to the "Action" field shown in Table 1, activation of the dynamic menu item will result in generation of a URI, which will either be transmitted to server 128 (or handled 65 internally, for example, via built-in functionality) or be passed to another client application, such as web browser 120.

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Returning to Table 2, it is apparent that many of the actions associated with these headers are performed inside (I) the client application. For example, in addition to the "Add to favorites," "Change location" and "Search from here" headers, the "Clear location" header in row 6 of Table 2 will also direct the client application to transmit an HTTP request (containing the relevant URI) to server 128 (or, in other embodiments, to third-party servers hosting particular channel functionality). Instead of setting the user's "latlon" variable to a selected "zip code" value (containing the latitude and longitude coordinates corresponding, for example, to a desired zip code), the client application would request that server 128 clear that variable by setting it to a null value. Even the "Click to call" header in row 2 of Table 2 will utilize the client application to invoke built-in functionality of the user's mobile device (in this case, to place a call to a selected item, such as a store or movie theater).

Other headers in Table 2, however, include actions that are intended to be performed outside (O) the client application, for example by invoking another client application, such as a web browser. For example, the "Movie details" header in row 7 of Table 2 directs the client application to construct a URI utilizing various field data (discussed below) and then pass it to a client web browser to retrieve a web page from a thirdparty web server. Moreover, the "Directions to here" header in row 5 of Table 2 will appear only if the user selects a particular item, which typically will include one or more location fields. In one embodiment, the client application will pass the relevant location information (for the starting "search center" as well as the destination of the selected item) to another client application, such as a web browser, which will retrieve a web page containing relevant directions (and perhaps a map of the route). In another embodiment, a dedicated mapping application could be employed instead of a web browser.

The "Next Step" field in Table 1 is also a single-character field that indicates whether the client application, after it performs the action associated with this dynamic menu header, will perform another action. For example, a "Follow Link" (F) action would instruct the client application to perform the same action that it would have performed had the user activated the selected record. For example, after performing the action associated with the "Click to call" header in row 2 of Table 2 (such as calling the phone number associated with a selected store or other record), the client application will then follow the link associated with that selected item (for example, by passing its associated URL to web browser 120 to retrieve a merchant's web page). In another embodiment, in which client 118 cannot initiate voice and data communications simultaneously, the (F) designation could be ignored.

Other options include a "Refresh Channel" (R) action, in which the current channel is refreshed by virtue of the client application again sending the most recent HTTP request to server 128 (or, in other embodiments, to another third-party server hosting channel data). As a result, server 128 sends back updated results to the client application and the screen is refreshed. A related option is the "Refresh Channel and Clear Search Filter" (S) action, which clears any search filter (such as a multi-prefix search query) from the HTTP request before sending it to server 128.

For example, if a user searched a "Starbucks Store Locator" channel for a store near a particular city, and saw a nearby store in the results list, the user might select that store record and activate "Search from here" dynamic menu item, which would update the user's "search center" based upon the location of that selected store. In that case, however, the user likely

would want to see updated search results reflecting the new location, but would not necessarily want those results filtered by any particular city. The "S" designation in the "Search from here" header in row 3 of Table 2 would direct the client to issue a "Refresh" request after removing the existing search filter. Note that, in one embodiment, all of these steps occur without requiring the user to leave the client applica-

The fourth and final "Next Step" action is to "Do Nothing" (N), in which case the client application performs only the 10 action specified in the "Action" field shown in Table 1. For example, the "Add to favorites" header in row 1 of Table 2 would simply add the channel or selected record to the user's list of "favorites" (due to the "N" designation in the header's "Next Step" field). In another embodiment, a different "Next 15 Step" action might cause the user's list of "favorites" to appear (for example, as it would when the client application is initially invoked). As noted above, the "Next Step" field, in one embodiment, is delimited by a semicolon (";").

tion, access the web browser or supply a user ID externally.

The next to last field illustrated in Table 1 is the "Menu Item Name" field which, in one embodiment, is also delimited by a semicolon (";") to separate it from the final "Action" field. This "Menu Item Name" field contains the text of the name that will appear in the dynamic menu when it is displayed to the user on the screen of client 118. As noted above, the order of these menu items is determined by the "Header Name" field

The sixth and final field of the embodiment of a dynamic menu HTTP header illustrated in Table 1 is the "Action" field. This field determines the action that the client application will 30 perform if the dynamic menu item in this header is activated by the user. This field provides a flexible and dynamic mechanism that facilitates the construction of a URI that can be sent to server 128 (or used to invoke a built-in function of the user's mobile device) or passed to another client application, 35 such as browser 120 (depending upon the value of the "Processing Type" field discussed above).

The dynamic features of this Action field, in one embodiment, include the ability to extract data fields associated with a current channel or selected record by referencing a "field 40 number" or "column" with a dollar sign (for example, "\$1" for field 1, and so forth). The text in the data field associated with the referenced column replaces the reference ("\$1") and is inserted into the URI under construction. Moreover, the URI can include variable names to which a server will assign 45 values, such as the value of a referenced data field (such as "varname=\$1").

For example, the action associated with the "Add to favorites" header in row 1 of Table 2 is a template for a URI the first portion of which (for example, http://live.boopsie.com/service/set/) appears to be a typical HTTP request to server 128 (or, in another embodiment, to another server hosting channel data). Based upon its use of the service/set directory structure, server 128 (in one embodiment) implicitly knows to set variables to specified values based upon the remainder of the URI (following the "?" delimiter, indicating that parameters will follow)

In this case, the remaining portion of the URI consists of three variable assignments separated by "ampersand" ("&") delimiters, followed by (as noted above) "carriage return/ 60 newline" or "V\n" characters, which serve to separate individual dynamic menu HTTP headers from one another. Thus, the "favorite" variable will be assigned the value contained within "field 1" (in one embodiment, the name of a channel, category or selected record). The "base" variable is used, in 65 one embodiment, to provide a standard reference directory location (stored in "field 0") to which additional directories

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can be appended, such as the "uri" (assigned to the value of "field 2"), which might contain the channel-specific location, for example, of the selected favorite channel.

Looking at row 2 of Table 2, this "Click to call" dynamic menu item will perform a special "tel" action that is built into the user's mobile device and accessible from the client application. In one embodiment, the client application would extract the data from "field 4" (for example, the phone number of the selected record) and pass it to the built-in function of the user's mobile device to initiate a phone call. Depending upon the capabilities of this built-in functionality, the phone number might be dialed automatically, or a dialog box might pop up displaying the phone number and asking the user whether to initiate the phone call. As noted above, this functionality can even be invoked without requiring the user to activate the dynamic menu item. For example, if the client application detects that the user pressed the "Talk" button on client 118, it would know to invoke this "Click to call" dynamic menu item due to the presence of the symbolic name "Talk" after the Action field in this header, as shown in row 2

The "Action" field of the "Search from here" dynamic menu item in row 3 of Table 2 is similar to that of the "Add to favorites" item discussed above. The "name" variable is set to the value of "field 1," which represents the name of the selected record whose location is being used as the new "search center." The "latlon" variable is set to the value of "field 3," which contains the latitude and longitude data defining the location of the selected item. The "response" variable simply indicates, in one embodiment, that the server is to generate a textual response, as opposed to returning a web page.

The "Change location" action in row 4 of Table 2 is a special command, in one embodiment, to enable the current channel to be changed temporarily and then refreshed after the user specifies a new "search center" location. For example, upon activating the "Change location" dynamic menu item, the special URI sent to server 128 requests a temporary change of channel (the data for which is located via that URI) in response to which server 128 sends a list of zip codes (the data corresponding to a "Change location" channel) to be displayed on the client. The user can then search into, select and activate a desired zip code, whereupon the user will be returned to the prior channel, which will be refreshed to reflect the new location.

The "Directions to here" action in row 5 of Table 2 is processed, in one embodiment, outside the client (based on the "I" designation in the "Processing Type" field) and passed to web browser 120 on the user's mobile device. The URI will also include the user's current "search center" location (not shown). In one embodiment, this URI is sent via web browser 120 to a web server on server 128 which, based on the use of the "directions" directory, will set the "latlon" variable to the value of the data extracted into the URI from "field 3," and use both the "to" and "from" locations passed in the URI to return a web page containing, for example, a map along with textual directions. In one embodiment, server 128 relies upon a third-party web server to return this web page, after passing it the location data.

The "Action" field of the "Clear location" dynamic menu item in row 6 of Table 2 is also similar to that of the "Add to favorites" item discussed above. The "latlon" variable is set to the value of "field 3," which contains the latitude and longitude data defining the location of the selected item. After setting this variable, server 128 is directed (by the "S" designation in the "Next Step" field) to clear the search filter and refresh the currently selected channel (as described above).

The "Action" field of the "Movie details" dynamic menu item in row 7 of Table 2 is processed outside of the client application (as is the "Directions to here" dynamic menu item). In this case, the user, after querying the AOL Movie-fone channel for a desired movie, selects that movie record and activates the "Movie details" dynamic menu item. The client application constructs a relatively complicated URI (explained below) and passes it to web browser 120. In one embodiment, this URI is sent via browser 120 to a third-party site (ADCs Moviefone web site) with a standard HTTP command and a set of parameters (assigning data extracted from channel data columns to specified variables). The "Movie.do" command instructs the Moviefone web server to return a "movie details" web page to browser 120 based upon the specified parameter values.

The "theaterid" variable is set to the data extracted into the URI from "field 6" (containing a unique ID of the theater at which the selected movie is playing). The "movieid" variable is set to the data extracted into the URI from "field 7" (containing a unique ID of the selected movie). The "showtime" variable is set to the data extracted into the URI from "field 8" (defining showtimes for the selected movie). Finally, the "showsynopsis" variable is set to a constant value of "true," indicating that the selected movie's synopsis should be 25 included with the other movie details.

As noted above, in one embodiment, dynamic menu items are not displayed if data fields referenced in a header's "Action" field (for example, using the "\$" replacement mechanism discussed above) are empty. This behavior can be 30 modified, in another embodiment, by including a "question mark" ("?") character after the "\$" character (for example, "\$?1"), in which case the dynamic menu item would be displayed even if the referenced data field is empty. Similarly, use of an "exclamation point" ("!") character (for example, 35 "\$!1") would invert this behavior, and cause the dynamic menu item to be displayed only if the referenced data column is empty. In yet another embodiment, a "percent" ("%") character (following a "\$" or "\$?" or "\$!" character combination) will direct the client application not to URL-encode the referenced field data.

In still another embodiment, a "\$p" character combination is used to reference the mobile device's GPS latitude/longitude coordinates (if GPS functionality is present on the device). An HTTP header sent by server 128, such as 45 "B-GPS: 45.394280, -132.224830," could inform the client of the current "search center" location (for example, previously set by the user via a "Search from here" dynamic menu item). In another embodiment, client 118 sends a standard "geo.position: lat; lon" header to server 128 with every 50 request, which server 128 can use, for example, to sort search results. In other embodiments, additional HTTP headers can be employed to cause channel "refreshes" under program control. For example, a "B-Action: refresh=10sec" header would direct the client to request a refresh of the current 55 channel every 10 seconds. Such a feature could be useful, for example, to obtain updated sporting event scores (perhaps even based upon the time remaining in an event). Similarly, a "B-Action: refresh=.25mi" header would direct the client to request a refresh of the current channel whenever the user's 60 mobile phone device had traveled one-quarter of a mile (as indicated by the GPS data). This feature could be useful to update a map, for example, showing the nearest Starbucks locations while the user is traveling, or the nearest "homes for sale" while a realtor is driving across town. Server 128 could also notify client 118 when the user is within a certain distance of a selected destination.

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Many other dynamic menu and related features will become apparent in the context of the following discussion of operational aspects of dynamic menus with reference to FIGS. 11A-C and FIGS. 12A-G below.

## C. Dynamic Menu Operation

Referring to FIG. 11Å, a client application in one embodiment of the present invention displays a window 1102 when initially invoked by a user of a mobile communications device (such as client 118 in FIG. 1Å or device 200 in FIG. 2) on which the client application is loaded. It should be noted that another similar embodiment of window 1102 is also illustrated as window 902 in FIG. 9Å.

In one embodiment, Window 1102 contains various component display areas, including a small area 1103 for display of real-time and related status information, such as the level of network connectivity to a mobile communications or other network. It also includes a search query field 1104, to facilitate the entry of user queries, including the multi-prefix queries discussed above, as well as a results display area 1105 to display the results of such user queries.

When the client application is initially invoked, results display area 1105 contains a list of various categories of channels, including a user's previously designated "favorite" channels 1106 (as well as links and other previously designated records) and other available channel categories 1107. As noted above, results are provided to client 118 by server 128 (typically in response to user requests), and may be updated over time. In addition, window 1102 may display certain headings, such as the "Favorite Channels" heading 1108, which describes the collection of user-defined "favorites" displayed below heading 1108 (but which cannot, in one embodiment, be selected or activated to perform any additional function).

In one embodiment, window 1102 also includes a "fixed menu" display area 1109 containing certain commonly-used features, such as a "Back" menu item that will refresh window 1102 with the results of the previously entered user query (in one embodiment, by resending the prior user request to server 128 and displaying the updated results of such request). A "Menu" item is also included in display area 1109 to invoke a menu with a set of items that provide additional functionality, as will be explained below. In one embodiment, the "Back" and "Menu" items can be mapped to and invoked by keystrokes or buttons on the user's mobile device.

At this point, a user typically desires to locate a desired channel (for example, in a "first-tier" search) within which desired information can then be located (for example, via a "second-tier" or subsequent-tier query). To facilitate user queries, a user can enter characters into search query field 1104, or simply select and activate a channel or channel category. In either case, client 118 submits such user requests to server 128, which returns a collection of filtered results which client 118 displays in results display area 1105. Examples of such multi-tiered and multi-prefix user queries have been illustrated above in great detail.

In other situations, however, users desire additional functionality beyond that which is afforded by simply entering user queries and activating channel, channel category and intra-channel records. As discussed above, the dynamic menu architecture of the present invention provides such alternative functionality in the context of the user's query and other related state information.

In one embodiment, when the user initially invokes the client application, client **118** sends an HTTP "GET" Request as illustrated in Table 3 below. This request includes the "imenu" function and a reference to the "Home" directory, which is interpreted by server **128** as a request for the initial

"top-level" set of channels, categories and favorites that is illustrated in FIG. 11A. The remaining information contains data regarding the capabilities of the mobile device, such as its operating system and version, and display resolution, as well as the version of the client application.

In response, server 128 also sends a "GET" request, which directs client 118 to display the "list" of data that follows the HTTP headers. Server 128 also informs client 118 that the "Incremental Search" capability is turned "on" (to provide interactive results as the user types characters into search 10 query field 1104 in FIG. 11A). Finally, it indicates the length of the data that follows.

The HTTP headers include 3 dynamic menu headers ("Remove from favorites," "Add to favorites," and "Refresh"), as well as a "B-Action: skip-empty-links" header that directs the 15 client, while navigating, to skip over rows of data that do not have associated links (for example, to avoid selecting items such as the "Favorite Channels" heading 1108 in FIG. 11A, since it has no associated action). As explained above, the "Refresh" dynamic menu item will request that server 128 20 refresh the current channel and remove the user's current search filter, if any. It will be visible regardless of whether the focus is on any selected channel or category.

The "Add to favorites" and "Remove from favorites" dynamic menu items will apply only when an item is selected 25 (due to the "I" designation in the "Context" field), and will refresh this top-level collection of channels and categories to update the list of the user's "favorites" (for example, after adding or removing a selected item). The Action fields of these two headers is similar to that explained in the examples above in Table 2, in that it sets the "base," "favorite," and "uri" variables to the values of the data in fields 0, 1, and 2, respectively. In addition, the "Remove from favorites" Action field includes a "remove" parameter to enable server 128 to distinguish this request from an "Add to favorites" request.

Note, however, that a third field ("field 3") is referenced, which is used by client 118 to determine whether to display the "Add to favorites" or "Remove from favorites" dynamic menu item based on whether the user selected an item on the user's list of favorites. For example, as will be discussed 40 below, each record includes (in one embodiment) a "1" in "field 3" if it is on the user's list of favorites. Otherwise, "field 3" is left empty. By using the "\$3" designation, the "Remove from favorites" dynamic menu item will be displayed only if "field 3" is non-empty, and thus only if the user has selected 45 an item on the user's list of "favorites." Conversely, the "Add to favorites" dynamic menu item contains a "\$!3" designation, which directs client 118 to display this menu item only if "field 3" is empty, and thus only if the user has selected an item that is not on the user's list of "favorites."

Following these HTTP headers in Table 3 is the body of the transmitted message containing the list of data to be displayed by client 118 in results display area 1105 of window 1102 shown in FIG. 11A. The hex-formatted digits at the beginning of certain rows of data specify standard color and aesthetic 55 display information. The "name" to be displayed for each channel or category (or header) is deemed "field 1" with a space delimiter separating it from the "uri" in "field 2." This "uri," in one embodiment, is a relative path to assist server 128 in locating the data (HTTP headers and channel data) should 60 a particular record be selected and activated. Following the "uri," the data for "field 3" is displayed, which (in one embodiment) includes a "1" if the record is on the user's list of "favorites," and is otherwise left empty.

To illustrate how these HTTP headers and associated data 65 records shown in Table 3 are utilized, consider a common scenario illustrated in FIG. 11B. A user might desire to

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remove a previously defined favorite channel (or other record). In one embodiment, the user selects a favorite channel which the user desires to remove, such as "Lovola School Directory" channel 1116 in window 1112, and invokes menu item 1119a in menu display area 1119, which results in the display of dynamic menu 1115. At this point, client 118 detects that selected record 1116 is on the user's list of favorites (based on the presence of a "1" in "field 3"), and thus displays the "Remove from favorites" dynamic menu item 1115a (but not the "Add to favorites" dynamic menu item, due to the "\$!3" designation in its header). It should also be noted that, in one embodiment, additional menu items are displayed (for example, "Home" and "All Channels" and others) on dynamic menu 1115. These "global" menu items can be "hardwired" into client 118 (for example, not relying on this dynamic menu HTTP header architecture), or can be considered as "default" menu items to be displayed unless server **128** indicates otherwise (as discussed above).

Having selected channel 1116, the user can select and activate "Remove from favorites" dynamic menu item 1115a, which will cause client 118 (in accordance with the Action field associated with the "Remove from favorites" header illustrated in Table 3) to construct a URI (extracting information from designated data fields) and send an HTTP request to server 128, which will set the relevant variables (as explained above). It will then issue a "Refresh" request (due to the "R" designation in the "Next Step" field) to server 128 to refresh this "top-level" channel and category list, reflecting the removed record.

If, however, the user selects a record that is not on the user's list of "favorites," then the "Remove from favorites" item is not contextually relevant and is not displayed (in one embodiment) when the user invokes a dynamic menu. Turning to FIG. 11C, for example, if the user selects a record such as "Business" channel category 1126, and then invokes menu item 1129a in menu display area 1129, client 118 displays dynamic menu 1125, which does not contain a "Remove from favorites" dynamic menu item, but does contain an "Add to favorites" menu item 1125a.

As discussed above, client 118 detects that selected "Business" channel category record 1126 is not on the user's list of favorites (based on an empty "field 3"), and thus displays the "Add to favorites" dynamic menu item 1125a (but not the "Remove from favorites" dynamic menu item, due to the "\$3" designation in its header). Having selected channel 1126, the user can select and activate "Add to favorites" dynamic menu item 1125a, which will cause client 118 (in accordance with the Action field associated with the "Add to favorites" header illustrated in Table 3) to construct a URI (extracting information from designated data fields) and send an HTTP request to server 128, which will set the relevant variables (as explained above). It will then issue a "Refresh" request (due to the "R" designation in the "Next Step" field) to server 128 to refresh this "top-level" channel and category list, reflecting the added record.

One embodiment of the dynamic menu mechanism illustrated in FIGS. 11A-11C provides users with contextually relevant alternative functionality not only by distinguishing whether a selected record is on the user's list of favorites (and displaying the contextually appropriate dynamic menu item), but also by receiving dynamic menu HTTP headers along with the results of the user's request. In other words, as the user queries different channels for different types of data, the dynamic menu items also can change to reflect such differences, even at the level of a particular record.

## REQUEST

#fff#35a Tools i:../Tools/ #fff#35a Travel i:../Travel/

```
GET /imenu?u=http://live.boopsie.com/i/Home/ HTTP/1.1
UA-OS: WinCE (Smartphone) - Version (5.1); Carrier (none); Boopsie - Version (2.0.2.2)
UA-pixels: 320x240 (9 lines)
RESPONSE (not logged in)
```

TABLE 3

```
GET /list HTTP/1.1
Incremental-Search: on
Content-Length: 1017
B-Menu-Entry-1: IIR; Remove from favorites;
http://live.boopsie.com/service/set/?remove&favorite=$1&base=$0&uri=$2&if=$3
B-Menu-Entry-2: IIR; Add to favorites;
http://live.boopsie.com/service/set/?favorite=$1&base=$0&uri=$2&if=$!3
B-Menu-Entry-4: BIS; Refresh
B-Action: skip-empty-links
#fff#008 Favorite Channels
CitySearch Silicon Valley i:../CitySearch%20Silicon%20Valley/ 1
Google Gmail http://gmail.com/ 1
Loyola School Directory i:../Loyola%20School%20Directory/ 1
Nokia Music Store i:../Nokia%20Music%20Store/
Wikipedia English The Free Encyclopedia
i:../Wikipedia%20English%20The%20Free%20Encyclopedia/ 1
#fff#35a All Channels i:../All%20Channels/
#fff#35a Business i:../Business/
#fff#35a Dating i:../Dating/
#fff#35a Entertainment i:../Entertainment/
#fff#35a Food and Wine i:../Food%20and%20Wine/
#fff#35a Google i:../Google/
#fff#35a Health i:../Health/
#fff#35a How To i:../How%20To/
#fff#35a Local i:../Local/
#fff#35a News i:../News/
#fff#35a Reference i:../Reference/
#fff#35a Religion i:../Religion/
#fff#35a Shopping i:../Shopping/
#fff#35a Social Networking i:../Social%20Networking/
#fff#35a Sports and Recreation i:../Sports%20and%20Recreation/
#fff#35a Store Locator i:../Store%20Locator/
#fff#35a Technical i:../Technical/
```

Referring now to FIG. 12A, consider the operation of one embodiment of the dynamic menu mechanism of the present 40 invention in the context of a user activating the "Facebook Friends" channel. Upon locating and activating this channel (in the manner discussed above), client 118 sends a "GET" request to server 128, illustrated in Table 4. This request is very similar to the one shown in Table 3, the primary difference being the URI path to the "Facebook Friends" directory on server 128, instead of to the "Home" directory (containing the list of channels, categories and favorites).

Yet, server 128 detects that the user has not yet logged into the Facebook web site (at least via the client application), and 50 thus cannot yet leverage the client application (including, for example, the interactive multi-prefix, multi-tier and dynamic menu features of the present invention) to obtain user-specific profile information, including information regarding the user's Facebook friends. Although the user could be logged 55 into the Facebook web site via web browser 120, this would not afford the user the benefits of the integrated experience provided by the Facebook Friends channel (described in greater detail below).

In one embodiment, before server 128 delivers to client 118 60 the "Log into Facebook" page shown in FIG. 12A, server 128 accesses the Facebook web server (via a published API), obtains an "API key" (in effect logging server 128 into Facebook) and provides information to Facebook, including a "user callback URL" that the Facebook web server will supply to browser 120 in response to a successful authentication request (which contains the API key). When browser 120

subsequently accesses this "user callback URL," it will access the web browser on server 128, effectively notifying server 128 of the user's successful authentication, and providing it with the user's "session ID" generated by the Facebook web server.

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By leveraging this relatively common API mechanism (and other techniques discussed in greater detail below), server 128 can provide users with a significant degree of interoperability between the client-server application of the present invention and standard web browsers such as web browser 120. For example, because the Facebook web server is aware of server 128 (via the API key), it can deliver to browser 120 the "Log into Facebook" web page shown in FIG. 12A, which includes information specific to the client-server application of the present invention (for example, the message 1207 requesting the user to log into Facebook to enable the "Boopsie" application to deliver the user's list of friends).

Returning to Table 4, the "GET" request in the "Response" from server 128 is also very similar to the one discussed above and shown in Table 3. The associated data is relatively simple, including only textual directions to the user and a single selectable record with an associated "login" action. The single dynamic menu "Refresh" HTTP header is very similar to the Refresh header shown in Table 3, except that it does not clear the user's search filter (due to the "R" designation in the header's "Next Step" field).

One major difference, however, is the presence of security information, since the user must log into (albeit somewhat indirectly) the actual "Facebook" web site. In one embodi-

ment, server 128 generates a "MOFIID," which is a form of user or session ID that is specific to the "pairing" of the user and a particular channel, such as the Facebook Friends channel. To enhance security, each user is assigned different authentication credentials with respect to each channel the user accesses (assuming such channels or web sites require user authentication). This strengthens security (as will become apparent below) by preventing multiple web sites from having access to a user's "common" authentication credentials, while still affording server 128 the ability to communicate with the Facebook web server on behalf of the user to obtain user-specific information and provide enhanced functionality to users of both the Facebook web site and the Facebook Friends channel.

The "B-MOFIID: 2wl6n9pX5z4cV" header shown in Table 4 provides the user's MOFIID to the client application. In addition, the URI (shown in Table 4) associated with the user's activation of the "Log into Facebook" record (illustrated in FIG. 12A) contains both the API key (connecting server 128 with Facebook) and the MOFIID (used by server 128 to distinguish among users of the Facebook Friends channel). These mechanisms are used, in one embodiment, to enable users to log into Facebook via a standard web browser, such as browser 120, without foregoing the functionality provided by the Facebook Friends channel.

At this point, the user's only effective choice is to activate the "Log into Facebook" link or record 1206 to initiate the login process. In one embodiment, the client application then passes the URI shown in Table 4 to browser 120, which the

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the "Log in" link 1225, the Facebook web server proceeds not only to log the user into Facebook and generate a session ID (for subsequent access to user-specific information on the Facebook web site), but also to use the "user callback URL" described above to redirect web browser 120 to a web page on server 128 corresponding to that URL (as well as provide the user's session ID). This process effectively serves to notify server 128 of the user's successful Facebook login, as well as provide server 128 with the user's newly-generated Facebook session ID. Server 128 utilizes the user's MOFIID (which is also forwarded by the Facebook web server, along with the session ID that it generated) to distinguish among its own users that access the Facebook Friends channel.

At this point, server 128 can utilize the user's MOFIID and session ID to issue requests to the Facebook web server for user-specific information, such as the user's list of friends. However, in one embodiment, rather than leave the user in the web browser interface, the web server on server 128 can respond to the request from browser 120 (for the web page at the "user callback URL" located on server 128) by downloading a ".MOFI" file, which will cause browser 120 to invoke the client application automatically—much in the same way that any downloaded file with an extension to a third-party application (such as ".xls" for Microsoft Excel or ".pdf" for Adobe Acrobat), can cause a web browser to launch that application automatically upon downloading that file.

This non-standard use of a relatively standard mechanism enables the user, after having logged into Facebook via browser 120, to automatically be returned to the client application providing the Facebook Friends channel.

#### TABLE 4

## REQUEST

GET /imenu?u=http://live.boopsie.com/i/Facebook%20Friends/ HTTP/1.1 UA-OS: WinCE (Smartphone) - Version (5.1); Carrier (none); Boopsie - Version (2.0.2.2) UA-pixels: 320x240 (9 lines) RESPONSE (not logged in)

GET /list HTTP/1.1 Incremental-Search: on Content-Length: 257 B-MOFIID: 2wl6n9pX5z4cV B-Action: skip-empty-links B-List-Mode: refreshs B-Menu-Entry-1: BIR; Refresh #fff#3b5998 facebook #fff#6d84b4 please log in

Please log in, so that Boopsie for Facebook may load your Friends list.

Log into Facebook\thttp://m.facebook.com/login.php

?api\_key=4a7075ed59a1884c5e741c13a83c25e0&v=1.0&next=mofiid%3d2wl6nghj5z4cV

client application launches to initiate the process of logging 50 the user into the Facebook web site. In response, the Facebook web server delivers to browser 120 the web page 1212 shown in FIG. 12B. Note that this web page also includes information specific to the client-server application of the present invention, such as the message 1214 requesting that the user log into Facebook via web page 1212 to enjoy the full functionality of the "Boopsie" application. Message 1214 also provides the user with an optional link to log into Facebook directly (for example, if the user desires to circumvent the "Boopsie" client application and the benefits afforded by the Facebook Friends channel).

Web page 1212 includes fields in which the user can enter standard authentication information, including email address or phone number field 1216, password field 1217 and an 65 optional save login info checkbox 1218. After filling in the relevant login info, as illustrated in FIG. 12C, and activating

When the client application "refreshes" its request for the "Facebook Friends" channel (automatically upon activation, for example, in one embodiment), it reissues the same GET request, now shown in Table 5. However, because server 128 now knows that the user is logged into Facebook, it issues a different response, illustrated in FIG. 12D.

The HTTP headers shown in Table 5 include the MOFIID data and progress information (indicating, for example, that records 1 to 20 of 97 records have been retrieved), as well as seven dynamic menu HTTP headers that provide functionality specific to the Facebook Friends channel, in addition to the data that follows, which includes a list of the user's friends and identifying information (including a unique "friend ID" that server 128 can use to obtain information specific to a particular "friend" record from the Facebook web server).

Turning to FIG. 12D, window 1232 includes user search query field 1234 and results display area 1235, which con-

tains data headings 1238 indicating that Facebook friends 1-20 of 97 are displayed below. These "friend" records 1236 contain summary information about the user's friends. If any such record is activated, an associated action will be performed, such as invoking web browser 120 to request a "deep link" from the Facebook web site for a profile of the selected friend. In addition, menu display area 1239 includes menu item 1239a, which enables the user to display a dynamic menu

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The dynamic menu HTTP headers shown in Table 5 provide a variety of Facebook-specific functionality. With the exception of the "Refresh" and "Log out" headers, which are performed by the client application, the remaining headers contains URIs that, when constructed, will be passed to browser 120. Yet, using the mechanisms discussed above with 15 respect to the Facebook login process, the client application can be invoked from browser 120, enabling additional func-

selected friend's record). For example, the user could activate dynamic menu item **1245***a* to "poke" selected friend **1246** (via Facebook).

Upon activation of the "Poke friend" dynamic menu item 1245a, the client application constructs the URI (from the Action field shown in Table 5), and passes it to browser 120 (including the "poke" parameter containing the selected friend's user ID extracted from "field 3" of the data shown in Table 5). In one embodiment, after "poking" the selected friend, browser 120 may notify the user that the "poke" was successful and then (using the ".MOFI" technique discussed above) automatically invoke the client application, which will "refresh" the user's list of friends. In another embodiment, the user will remain in the browser 120, but can still return manually to the client application, which will be refreshed automatically.

#### TABLE 5

# REQUEST (same as before)

GET /imenu?u=http://live.boopsie.com/i/Facebook%20Friends/ HTTP/1.1 UA-OS: WinCE (Smartphone) - Version (5.1); Carrier (none); Boopsie - Version (2.0.2.2) UA-pixels: 320x240 (9 lines) RESPONSE (logged in)

GET /list HTTP/1.1
Incremental-Search: on
Content-Length: 1140
B-MOFIID: 2wl6n9pX5z4cV
B-Action: skip-empty-links
B-Progress: 1 to 20 of 97
B-Menu-Entry-1: ION; Add to friends; http://live.boopsie.com/host/facebookfriends/?add=\$4
B-Menu-Entry-2: ION; Poke friend; http://live.boopsie.com/host/facebookfriends/?poke=\$3

B-Menu-Entry-3: ION; Message friend; http://live.boopsie.com/host/facebookfriends/?message=\$3 B-Menu-Entry-4: ION; Wall of friend; http://live.boopsie.com/host/facebookfriends/?wall=\$2

B-Menu-Entry-5: BON; My profile; http://live.boopsie.com/host/facebookfriends/?profile B-Menu-Entry-6: BIS; Refresh

B-Menu-Entry-7: BIR; Log out; http://live.boopsie.com/host/facebookfriends/?logout #fff#3h5998 facebook

#fff#6d84b4 97 friends (1 to 20 of 97)

Aaron Levie|Box.net / USC / Silicon Valley, CA 3402659 3402659

Adam Fritzler Bit Torrent, Inc. / San Francisco, CA 545323645 545323645

Adriane Rose/RIT / CCRI 24416529 24416529

Alex Feinberg|Santa Clara / Yahoo! / Silicon Valley, CA 7305243 7305243

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Andy Wick|Virginia Tech / Washington, DC 691927740 691927740

Ardy F. Silicon Valley, CA 512018645 512018645

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Brad Cleveland|Silicon Valley, CA 587478487 587478487

Brad Kay.Goodman|Boston, MA 713076764 713076764

Brian Greenberg|East Bay, CA 593872292 593872292

tionality to be performed from within the client application, apart from simply issuing a "deep link" and leaving the user in the web browser.

The "My Profile" header references a location on server 128 in which the user's Facebook profile information is 55 stored. The other dynamic menu headers extract the ID of a selected friend (using, for example, the "\$2" replacement mechanism discussed above) to enable server 128 to obtain information relating to that friend from the Facebook web server on behalf of the user (using the "session ID" and 60 "MOFIID" as discussed above).

If the user selects a particular friend, such as friend record 1246 shown in FIG. 12E and invokes dynamic menu 1245 (for example, via menu item 1239a in FIG. 12D), the user can elect to perform various alternative Facebook-specific functions related to that selected friend (apart from the retrieval of that selected friend's profile, for example, by activating the

The user might also desire to filter a large list of friends to locate a desired friend. For example, the user might enter a "d m" multi-prefix query into search query field **1254** in FIG. **12**F, the results of which can be displayed by the client application in window **1252**. The heading information **1258** is updated to reflect the filtered list of 4 friends, and only these 4 friend records **1256** are now displayed (in accordance with the results received by client **118** and shown in Table 6).

If the user selects friend record **1266** shown in window **1262** in FIG. **12**G, and invokes dynamic menu **1265** (for example, via menu item **1259***a* in FIG. **12**F), the user might then elect, for example, to activate dynamic menu item **1265***a* to "message" that selected friend **1266** (via Facebook).

Upon activation of the "Message friend" dynamic menu item **1265***a*, the client application constructs the URI (from the Action field shown in Table 6), and passes it to browser **120** (including the "message" parameter containing the

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selected friend's user ID extracted from "field 3" of the data shown in Table 6). In one embodiment, after "messaging" the selected friend, browser 120 may notify the user that the "message" was sent successfully and then (using the ".MOFI" technique discussed above) automatically invoke 5 the client application, which will "refresh" the user's list of friends. In another embodiment, the user will remain in the browser 120, but can still return manually to the client application, which will be refreshed automatically.

Turning to Table 6, it can be seen that the "GET" request 10 has changed only slightly to reflect the search query ("c=d+m") and to employ a "wwu" (instead of an "imenu") command, which is a relatively minor implementation decision. The dynamic menu HTTP headers have not changed in response to the user's query (though, in other embodiments, 15 they could be modified under control of server 128 to reflect a different state or context). Finally, the filtered set of results (4 "friend" records) are included for display by client 118, as shown in FIGS. 12F and 12G.

portion thereof) may depend upon a number of factors, such as keywords on the page, search terms used to reach the page, the location of the user (reader), as well as the user's recorded viewing history and other demographic information. Such "contextual" information enables the ad to be more "targeted" to a set of users desired by the advertiser, and hence more valuable to the advertiser.

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While any webpage or website provides opportunities for ad inventory, search sites in particular offer prime opportunities for advertisers due to the fact that users are inherently searching for specific subject matter, as evidenced (at least in part) by the query search terms they enter. In the context of mobile search, as emphasized above, minimizing user interaction is of particular importance. By integrating predictive text techniques into a targeted ad service (as described in greater detail below), mobile search can be greatly enhanced, and ad inventory greatly increased, all with minimal user interaction.

#### TABLE 6

#### REQUEST (with filter "d m")

GET /www?c=d+m&u=http://live.boopsie.com/i/Facebook%20Friends/ HTTP/1.1 UA-OS: WinCE (Smartphone) - Version (5.1); Carrier (none); Boopsie - Version (2.0.2.3) UA-pixels: 320x240 (9 lines) RESPONSE

GET /list HTTP/1.1 Incremental-Search: on Content-Length: 305 B-MOFIID: 2wl6n9pX5z4cV B-Action: skip-empty-links B-Progress: 1 to 4 of 4

B-Menu-Entry-1: ION; Add to friends; http://live.boopsie.com/host/facebookfriends/?add=\$4 B-Menu-Entry-2: ION; Poke friend; http://live.boopsie.com/host/facebookfriends/?poke=\$3

B-Menu-Entry-3: ION; Message friend;

http://live.boopsie.com/host/facebookfriends/?message=\$3

B-Menu-Entry-4: ION; Wall of friend; http://live.boopsie.com/host/facebookfriends/?wall=\$2 B-Menu-Entry-5: BON; My profile; http://live.boopsie.com/host/facebookfriends/?profile

B-Menu-Entry-6: BIS; Refresh

B-Menu-Entry-7: BIR; Log out; http://live.boopsie.com/host/facebookfriends/?logout #fff#3b5998 facebook

#fff#6d84b4 4 friends

Dan Manheim/Los Angeles, CA / UCLA / Threshold Marketing 596495304 596495304

Dave McNabola|Austin, TX / Duke 1079384606 1079384606

Denis Ford|Seattle, WA / Microsoft 757528454 757528454

Douglas Cheline|Thunderbird School of Global Management 293500041 293500041

# IV. Ad Service and Predictive Text

As noted above, to minimize user interaction during entry of a search query, predictive text has been employed interactively to suggest various search query terms, enabling a user to select desired query terms. Such suggested search query terms can also be employed to present search results to a user, enabling a user to see "suggested results" without any additional interaction, including the selection of suggested query terms. Such an approach provides an opportunity for using suggested search query terms (as well as additional contextual information) for another purpose entirely—interactive advertising, in which targeted ads (generated from suggested search query terms, search results and/or other contextual information) are presented to the user along with suggested search results.

As media has become interactive, printed magazines featuring static articles and static ads have evolved into interactive pages (e.g., web pages) in which each page presents one or more opportunities to display advertising. Such opportunities represent "ad inventory" for which advertisers compete to reach desired customers. The ad served for a given page (or

# A. Predictive Text Overview

Turning to FIG. 16A, an existing interactive "suggest" service ("Yahoo Suggests") is illustrated, in which suggested query search terms 1610 are presented to the user while the user enters keystrokes 1620 of a desired query. In this example, the user desires to enter the query "briefcase," but has thus far only entered the first three letters "bri" when the service presents various suggested query search terms 1610 (including "britney spears," british airways" and others, in addition to the desired query itself—"briefcase").

As illustrated in FIG. 16B, the user can then select the desired query 1650, "briefcase," with a single click of the mouse, resulting in the display of the search results 1660 corresponding to query 1650. Thus, instead of typing all nine letters of the desired query 1650, the user merely types the first three letters 1620 and selects the desired query 1650 from the suggested query search terms 1610 with a single click of the mouse, and achieves the same results with far less user interaction.

A similar "suggest" mechanism is employed in the context of a multi-prefix search, as illustrated in one embodiment of

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the present invention in FIG. 17. A user enters multiple prefixes "j" and "k" as a partial query 1710 to search a "Wikipedia English" channel 1720, in response to which a matching set of titles of Wikipedia entries 1730 is displayed.

It should be noted that, in this context of a channel-specific search, the displayed suggestions are, in effect, a hybrid of "suggested queries" and "suggested results" in that the channel constrains the domain of potential results. In other words, while the multi-prefix query "j k" might yield numerous phrases with consecutive words starting respectively with "j" and "k," only those phrases that match the titles of Wikipedia entries (a far more constrained domain of potential results) will be displayed. The user can then select a desired entry from among the displayed set of titles of Wikipedia entries 1730, in response to which the detailed results corresponding to the selected entry (not shown) will be displayed.

For example, in FIG. 18, the user enters the partial multiprefix query 1810 "h go" to search a "Yahoo Orlando Area Hotels" channel 1820, which yields (due to the heavily constrained domain of entries in this channel—i.e., hotels in the Orlando, Fla. area) a set of matching results 1830, each of which is an entry containing the name, address and phone number of a "Hilton Garden" hotel in the Orlando, Fla. area, along with the distance to the hotel from the user's current location (additional contextual information, not shown, provided by the user—e.g., via a GPS device in the user's mobile phone). in this embodiment, the user enters only a partial multi-prefix query 1810 consisting of a few keystrokes ("h ga") and is presented with a set of matching "suggested 30 results" 1830 without any further interaction (such as completing and/or submitting the query).

# B. Ad Service and Predictive Text Architecture

Turning to FIG. 19, one embodiment of a system architecture of the present invention is illustrated which provides users with targeted ads along with query results, while still requiring only minimal user interaction (as noted above, a significant feature in the context of mobile search systems). By improving the nature of the "predictive text" (e.g., by constraining the search to one or more particular channels, 40 including additional contextual information or simply improving the prediction algorithms), the targeting of the ads also improves (i.e., because the ads, as well as the results, are generated from the predicted query terms). In other embodiments, the ads are generated from the search results themselves, without any need for intermediate predicted query terms.

It should be emphasized that, if an ad server relied solely on the single or multi-prefix partial queries as input, its ability to generate highly targeted ads along with the relevant results 50 would be significantly impaired. Moreover, the additional contextual information (e.g., a user's demographics, geographic location, viewing history, etc) further enhances the effectiveness of both the search results and the ad targeting.

The networked architecture illustrated in FIG. 19 relies on a network 1910 (e.g., the Internet) to which users are connected via client devices such as client 1920 (e.g., a mobile phone, personal computer, etc.). In one embodiment, in which users conduct searches, client 1920 provides query information 1925 to the network including partial multi-prefix queries (e.g., as a user enters keystrokes) and GPS information regarding the user's location (whether provided manually by a user or automatically via a GPS device in client 1920). It should be noted that query information 1925 could include other information such as a user's demographic profile or variety of behavioral data relating to the user's interactions via client 1920.

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In any event, query information 1925 is provided via network 1910 to search server 1930 (also connected to network 1910), which conducts a search of the relevant channels or other databases as described in detail above, and ultimately delivers search results 1935 back to client 1920 via network 1910. In addition to conducting a search based upon the query information 1925 provided by the user, search server 1930 also (in one embodiment) generates suggested query terms (e.g., "predicted text" from the partial multi-prefix queries) which are supplied, along with GPS and other contextual information (such as a user's demographic profile and/or dynamic behavioral data) to a targeted ad server 1940.

Together, this "suggested" query data 1937 (which can include the search results themselves, along with other contextual information) is processed by targeted ad server 1940 to yield targeted advertisements 1945 that, together with search results 1935 (and, in some embodiments, suggested query terms), can be provided as a unified set of results 1950 (e.g., relevant search results along with related targeted ads) to the user via client 1920 and network 1910. In this manner. the user's interaction with client 1920 can be limited to the entry of a few keystrokes (e.g., representing a partial single or multi-prefix query), while still yielding a set of results 1950 that includes both relevant matching entries 1935 from the particular channels or other databases being searched (perhaps constrained via GPS or other contextual information) and relevant targeted ads 1945 generated by targeted ad server 1940 (based upon suggested query terms and/or search results generated by search server 1930 from the user's partial query information 1925).

As noted above, as search server 1930 employs more effective "predictive text" techniques to generate suggested query terms and search results, which it supplies to targeted ad server 1940 (along with GPS data, user demographic profile and behavioral data, and other contextual information) via network 1910, more highly targeted ads 1945 can be generated by targeted ad server 1940, enabling system operators to expand their ad inventory (even within a given search, as users enter keystrokes) and obtain a greater premium from advertisers for delivering more effective and targeted ads.

For example, targeted ad server 1940 could do little if presented with a query such as "h go" 1810 shown in FIG. 18. But, once search server 1930 leverages the constraints inherent in the selected channel 1820 ("Yahoo Orlando Area Hotels") to generated suggested query terms (e.g., "Hilton Garden"), then it can not only generate a more precise set of search results (e.g., "Hilton Garden Inn" entries from the channel database), but it can also supply targeted ad server 1940 with more effective suggested query terms (such as "Hilton Garden") or search results that will yield ads that are far more targeted to the user and more correlated to the results of the user's query.

#### C. Ad Service and Predictive Text Operation

FIG. 20 illustrates the dynamic operation of a system embodiment of the present invention, including the interaction of each client 2020 with the search server 2030 and an associated targeted ad server 2040. In addition to serving multiple clients, other embodiments may include more than search server or targeted ad server.

A user initiates the search process via client 2020 by entering, in step 2022, one or more keystrokes representing single or multi-prefix search terms. In step 2024, client 2020 sends these keystrokes to search server 2030 which, in step 2032, computes search results (as described in greater detail above) and possibly also suggested query terms, in either case relying (in one embodiment) on an index of results for the channels or other databases being searched. In step 2036, search

server 2030 sends those search results and/or suggested query terms to targeted ad server 2040.

In step 2026, client 2020 also sends to search server 2030 other contextual info, such as GPS data identifying the user's current location, as well as user demographic profile and dynamic behavioral data. In step 2034, search server 2030 sends such contextual info to targeted ad server 2040 to facilitate the generation, in step 2042, of relevant targeted ads. Targeted ad server 2040 thus relies not only on search results and/or suggested query terms generated by search server 2030, but also on this other contextual info to further target relevant ads to particular classes of users. It should be noted that targeted ad server 2040 can generate targeted ads from entire result pages automatically (e.g., based on the keywords on those pages, including their order, frequency and other factors), a set of supplied keywords and/or various metadata and other information.

Targeted ad server 2040 then sends these targeted ads, in step 2044, to search server 2030 which, in step 2038, sends 20 both the search results and targeted ads to client 2020, which integrates and presents them to the user as a unified set of results. As a result of this interaction among client 2020, search server 2030 and targeted ad server 2040, the user receives both relevant search results and related targeted ads 25 with minimal user interaction—e.g., while entering one or more keystrokes representing partial single or multi-prefix search terms. In this manner, the user can interactively modify these relatively few keystrokes dynamically (e.g., by adding or revising keystrokes) upon receiving results and targeted 30 ads in response to each keystroke or set of keystrokes, thereby quickly improving search quality with minimal user interaction.

FIG. 21 illustrates this process from the user's perspective. Upon entering the partial multi-prefix query "fl st" 2110 to 35 search the "Epicurious Recipes" channel 2120, the user is presented with a set of recipe titles 2130 for "flank steak" (analogous to the Wikipedia entries 1730 in FIG. 17), along with a related targeted ad 2140-a "Safeway" beef ad. With minimal user interaction (i.e., the entry of a few keystrokes), 40 the user is able to retrieve, dynamically and interactively (as each keystroke or set of keystrokes is entered) relevant search results (due to the generation of suggested search terms and the constrained nature of a channel-specific search) as well as highly targeted ads. In one embodiment, additional contex- 45 tual information (e.g., GPS data identifying the user's location) might narrow these search results or targeted ads even further (e.g., to a nearby "Safeway" store).

It should be noted that existing ad servers would not likely generate such targeted ads (e.g., a Safeway beef ad in the 50 context of flank steak recipes) from the user's limited input ("fl st"). The constrained nature of a channel-specific search, coupled with the utilization of search results (and/or keywords therefrom) as input to the ad server, significantly relevant ads targeted to the user's desired search results (and perhaps even to the user's location, profile, and other demographic and behavioral information).

V. Facilitating the Development and Sharing of Apps Using Collaborative Services

As noted above, collaborative cloud apps facilitate many of the actions involved in the acquisition, sharing and presentation of user content. Users of such apps collaboratively create and/or import content. They identify and define sharing opportunities, including distinct groups of individuals that are 65 authorized to access and/or modify some or all of the content. These apps provide authentication features to control the

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subsequent sharing (e.g., viewing and/or modifying) of particular content, as well user interfaces to present the content to authorized users.

Cloud apps such as Google Docs enable users to maintain and share general-purpose documents via a simple, flexible and easy-to-use interface that accommodates a wide range of data formats. While Google Docs enables users to view and edit these general-purpose documents, the Google Docs platform is necessary to enable external apps (via Google APIs) to access the documents via associated cloud services.

In one embodiment of the present invention, existing cloud platforms are employed to provide a separation between the acquisition and maintenance of shared user content (performed by a group of users on a cloud app such as Google Docs) and the interpretation and repurposing of that content, as well as the leveraging of existing cloud services (performed by external apps and services)—so as to provide additional "vertical" features that enable users to interact with the content in a meaningful way in the context of a particular content domain.

In one embodiment of a system 2200 of the present invention, illustrated in FIG. 22, a network 2210 such as the Internet interconnects one or more client devices 2220a-2200n with an existing cloud platform 2230 and an app server 2240. Client devices 2220a-2200n can include virtually any networked device, such as desktop and laptop computers, televisions (e.g., with support for online widgets such as "Yahoo Widgets"), mobile phones and various other mobile devices (including relevant I/O hardware such as keyboards, keypads, monitors, touchscreens, etc.). In this embodiment, such networked client devices 2220a-2200n also include web browsers 2222*a*-2222*n* and one or more client apps 2224*a*-2224*n* (such as external apps that interact with cloud platform 2230 and/or app server 2240).

Users of client devices 2220a-2200n can, as noted above, utilize one or more cloud apps 2235 (e.g., Google Docs) on cloud platform 2230 to create and/or import shared content 2237, including desired access control settings that dictate which users can view and/or modify some or all of the shared content 2237. Users can perform these activities before, during and after the development of vertical "client" app 2245 and app services 2247, both of which are hosted on app server 2240.

It should be noted that, in one embodiment, client apps 2224*a*-2224*n* subsume the functionality of client app 2245, and are thus hosted locally on client devices 2220a-2200n, with access to app services 2247 (obviating the need for client app 2245). In other embodiments, this functionality is embodied in client app 2245, accessible to users of client devices 2220a-2200n via web browsers 2222a-2222n or client apps 2224a-2224n. In other words, such "vertical" app functionality can be hosted entirely on the client or server side, or distributed among both.

As will be discussed in greater detail below, app services enhances the effectiveness of the ad server in generating 55 2247 leverage cloud services 2239 (via API 2238) to access, interpret and manipulate shared content 2237 so as to facilitate its repurposing to a particular "vertical" content domain. In other embodiments, the functionality of app services 2247 can be partially or wholly embodied in client app 2245 (or in 60 client apps **2224***a***-2224***n*).

As noted above, users can specify desired access control settings and generate and maintain shared content 2237 using a cloud app 2235 such as Google Docs. As will be discussed in greater detail below, users can maintain multiple such documents in shared content 2237 for use by one or more external apps (including external services 2247, client app **2245** and client apps **2224***a*-**2224***n*).

A sample Google Docs document 2300 is illustrated in FIG. 23. Apart from the access control settings (not shown), Google Docs accommodates a wide variety of data formats and object types (text, pictures, video, tables with embedded objects, etc.). In one embodiment, a simple tabular format is employed to enable users to distinguish discrete types of content without imposing semantics on the content that might constrain its use by external apps.

For example, table 2310 in document 2300 includes 3 columns—an "id" column to identify each row of table 2310, an "item" column to identify various types of data embedded in document 2300 (or in table 2310), and a "description" column to describe the type of data referenced in the "item" column. As noted in the first row of table 2310, Google Docs supports the embedding of a table 2310 in document 2300. As noted in the third row, both document 2300 and table 2310 can include free-form text, as well as embedded images (as noted in the second row), including image 2320 (embedded in the "description" column of the second row of table 2310, along with free-form text) and image 2330 (embedded at a certain location within document 2300).

It should be noted that users can employ Google Docs not only to embed various types of objects, but also to impose some structure on their content. For example, users might 25 agree to impose a structure that includes a document title 2312 and description 2314, as well as an embedded image 2330 distinct from table 2310. Moreover, the rows of table 2310 enable users to distinguish, for example, individual books, players on a team or virtually any other elements of a 30 set. The columns can be used similarly, and could provide additional information associated with an individual player or book. As will be discussed below, metadata can be included (explicitly or implicitly in the structure of the content) to facilitate a particular use or interpretation of certain content 35 (e.g., a column heading indicating that text in that column represents a date generally, or the date of a particular game).

This structure, in one respect, is designed to enable users who view the document to interpret the content. In the context of the present invention, however, the content and its structure 40 (including metadata) are also utilized to facilitate the interpretation and repurposing of the content (by external apps and services) to a particular "vertical" content domain.

For example, an external app might interpret image 2330 as its app icon, and title 2312 as its app title, both visible to users viewing a list of apps on their devices. When the user launches the app, a list of items from the "item" column of table 2310 might be displayed. When the user clicks on an individual item, the contents of the "description" column corresponding to that item might be displayed.

More substantive examples will be discussed in greater detail below; but even this simple example illustrates how "vertical" features and semantics can be applied to the "raw" content stored in a Google Docs document, such as document 2300, as well as how metadata and the structure of that content can influence and facilitate the implementation of such features.

Turning to FIG. 24, a sample spreadsheet document 2400 is illustrated, which is generated by another related cloud app, Google Spreadsheets. Note that a single Google Spreadsheets 60 document (spreadsheet) can include multiple different "worksheets" (two in this case, the first entitled "data" and the second entitled "metadata"). Only the first worksheet within spreadsheet 2400 is illustrated in FIG. 24. It includes a table with three columns ("name," "address" and "phone"), identifying individuals and their corresponding names, addresses and phone numbers.

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Apart from the different core features offered by spreadsheets (e.g., formulas and calculated cells, graphic displays, etc.), as opposed to word processors, Google Spreadsheets offers many similar capabilities in the context of the present invention. Both accommodate the embedding of various different types of objects and the presentation of data in a tabular format. Yet, their emphasis is different. While Google Docs is oriented toward free-form text with embedded tables and images, Google Spreadsheets is oriented toward tables with embedded text and images.

Of course, there are always design tradeoffs in determining which cloud app to use for a specific scenario, though multiple different cloud apps, even from different vendors, could be used with respect to a particular "vertical" client app. In any event, the central benefits of the present invention remain the same, and the tasks performed both by users and app developers are greatly simplified.

A. Process of Leveraging Cloud Services to Facilitate the Development of Client Apps

FIG. 25 illustrates one embodiment of a process 2500 of the present invention by which app services 2247 (see FIG. 22) leverage cloud services 2239 to update and repurpose shared content 2237 and (optionally) generate or regenerate client app 2245 (e.g., deployed as client apps 2224*a*-2224*n* on client devices 2220*a*-2220*n*). It should be noted that this client application or app can take on various different forms, including downloadable widgets, mobile applications, ajax badges, Facebook or MySpace apps, etc.

It should also be noted that the generation of the app, in one embodiment, is fully automated (including deployment on a client device), while in other embodiments, portions of the app development process are performed manually. For example, the deployment of an iPhone app may require submission to and approval from Apple's App Store. Moreover, the developer of an app may implement certain "vertical" features manually, relying upon app services 2247 to integrate the repurposed shared content into the code embodying those features. To facilitate rapid app development, the vertical features desired for various different content domains are first integrated into app services 2247, which can interface with both cloud platforms and client apps, and which can repurpose shared content 2237 to particular content domains.

In the embodiment illustrated in FIG. 25, a group of users is presumed to have created one or more documents in Google Docs and shared them with an email address corresponding to app server 2240. As noted above, although the sharing mechanism implemented on cloud platform 2230 was intended for the sharing of documents with people, it is being utilized in the present invention to share the documents with a computer. In this embodiment, app services 2247 periodically polls cloud services 2239 and examines the shared documents to determine whether any have been modified (e.g., whether the "etag" of any document has changed since last checked, indicating that the document or its access control settings have been modified), in which case app services 2247 updates and repurposes the content (which can be partially or entirely stored on app server 2240) and optionally builds or rebuilds (and deploys) client app 2245. In another embodiment, cloud services 2239 could contain a mechanism to notify app services 2247 automatically whenever one or more documents (or their access control settings) have been modified, obviating the need for any polling.

Returning to the embodiment illustrated in FIG. 25, app services 2247 polls cloud services 2239 every minute, triggered as shown in step 2510. In step 2520, the Google Docs API is employed to retrieve a list of previously shared documents. The list is examined in step 2525 to determine whether

any documents remain to be processed. If not, the process concludes in step 2550. Otherwise, the etag of the next document to be processed is examined in step 2535 to determine whether the document (or its access control settings) has been modified (i.e., since the etag was last checked a minute prior). If the etag has not changed, indicating that the document has not been modified, then the process returns to step 2525 to examine the next document on the list. Otherwise (i.e., the etag has changed, perhaps because a new document has been shared), the etag is stored in step 2540 and the modified document is retrieved in step 2542.

The data and metadata from that modified document is then extracted in step 2544, and app services 2247 updates and repurposes the content and optionally builds or rebuilds (and deploys) client app 2245 (e.g., by linking any "vertical" code, perhaps generating new code in addition, and binding relevant resources and deploying the resulting app). As will be discussed in greater detail below, the data and metadata dictate, in large part, the nature of the app.

#### B. Role of Data and MetaData

In one embodiment, illustrated in FIGS. **26**A-**26**C, users provide data and metadata as entries in tables (embedded in Google Docs documents) that are formatted in a predefined manner. The first row of each table includes column names. Additional rows provide content items. Each row contains a list of values, one per column. The value in a given column is named corresponding to the matching column of the header row. In another embodiment, the first table in a Google Docs document (with a first column name of "setting" and a second column name of "value") is treated as metadata, while other tables are treated as data.

FIGS. 26A-26C illustrate a Google Docs document used to create a "soccer team" app. As shown in FIG. 26A, the document by convention starts with a set of elements 2600 that include an app title 2610 followed by descriptive text 2620 and two screen shots 2622 and 2624 of the app "controlled by the document." Then a table (followed by descriptive text) 2625, shown in FIG. 26B, provides the data which, in this content domain, represent player information. The player information (formatted in distinct columns) includes each player's jersey number, picture, name, phone number, email address, description and statistics. The descriptive text in this embodiment provides instructions to the users relating to the updating and sharing of the document and downloading of the app being "controlled" by the document (e.g., automatically reflecting updated content whenever the document or its access control settings are modified).

Note that the formatting of the player information is determined by the users (in this case members of the soccer team),

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independent of the work being performed by the app developer, such as the development of "vertical" features integrated into client app 2245 and, to the extent possible, into app services 2247.

Finally, the metadata table **2650**, shown in FIG. **26**C, is employed to provide additional control over the repurposing of the shared content (e.g., the presentation of the soccer team player information) to the content domain (a soccer team). For example, metadata table **2650** includes app version information, the name of the "template" (described in greater detail below) from which the app can be generated, a URL of a thumbnail image, and text describing the app. The manner in which app services **2247** utilizes templates and interprets this metadata is described in greater detail below.

In another embodiment, illustrated below, data and metadata are provided via Google Spreadsheets documents (spreadsheets). In this embodiment, any worksheet that has a first column name of "setting" and a second column name of "value" is treated as metadata, while all other worksheets are treated as data. In this embodiment, table cells contain either text strings or URLs identifying where images can be retrieved.

Multiple tables (see Table 7 and Table 8 below) are combined into a single (larger) table (Table 9), such that unique source columns (named in the first row) map to unique destination columns. Rows are combined when they share a common "key" (defined by a special column—the "key column"). In one embodiment, the first column of each table is deemed to be the key column. In another embodiment, the key column is determined by the value in the metadata table corresponding to the setting named "key column."

In Table 7 below, the first column ("id") is deemed to be the key column, in this case representing a city (e.g., in which library branches are located), while the other columns represent days of the week. The individual cells within each row include a range of hours, representing the hours of operation of a particular library branch. Note that this content domain (library branches) may or may not be discernible to people viewing the "raw" tables, but the app services will interpret and repurpose this content to facilitate the generation of an app that will present the content in a more usable form with which users can interact.

In Table 8, the key column ("id") maps the city to a second column ("latlong"), representing, for example, the location (latitude and longitude) of the library branch in that city. Tables 7 and 8 are combined into Table 9 using the key ("id") column. This process enables users to create shorter, more readable tables (e.g., in Google Spreadsheets), while the computer generates and stores the single larger table for internal purposes to facilitate the operation of the app.

TABLE 7

id	Mon	Tue	Wed	Thu	Fri	Sat	Sun
cupertino	1pm-9pm	1pm-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pm	12pm-6pm
campbell	Closed	12pm-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pm	Closed
gilroy	Closed	1pm-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pnn	Closed
losaltos	10am-9pm	10am-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pm	12pm-6pm
milpitas	10am-9pm	10am-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pm	12pm-6pm
morganhill	Closed	1pm-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pm	Closed
saratoga	1pm-9pm	1pm-9pm	10am-9pm	10am-9pm	10am-6pm	10am-6pnn	1pm-6pm
woodland	Closed	Closed	Closed	Closed	Closed	Closed	Closed
bookmobile							
questions1							
questions2	8:30am-5pm	8:30am-5pm	8:30am-5pm	8:30am-5pm	8:30am-5pm	Closed	Closed

lation

37.316720, -122.029247

37.288084, -121.942403

37.005371, -121.572146

# D. Sharing and Publication

Not all apps are accessible to the public. Some are restricted to particular groups of users. Upon generating client app 2245, app services 2247 controls its accessibility to particular users via a directory mechanism. The sharing mechanism employed by the cloud app 2235 is leveraged (via cloud services 2239) to determine which apps a user is authorized to access. Each user is assigned a personalized directory 0 listing all of the apps which that user is authorized to access. The directory also includes a list of "All Public Apps" that are available to all users.

losaltos	37.381212, -122.114168	
milpitas	37.432792, -121.907473	
morganhill	37.125235, -121.663583	
saratoga	37.270017, -122.016499	
woodland	37.343958, -122.075595	10
		_

TABLE 9

id	Mon	Tue	Wed	Thu	Fri	Sat	Sun	latlon
cupertino campbell gilroy losaltos milpitas morganhill saratoga woodland	1pm-9pm Closed Closed 10am-9pm 10am-9pm Closed 1pm-9pm Closed	1pm-9pm 12pm-9pm 1pm-9pm 10am-9pm 10am-9pm 1pm-9pm 1pm-9pm Closed	10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm Closed	10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm 10am-9pm Closed	10am-6pm 10am-6pm 10am-6pm 10am-6pm 10am-6pm 10am-6pm 10am-9pm Closed	10am-6pm 10am-6pm 10am-6pm 10am-6pm 10am-6pm 10am-6pm Closed	Closed Closed 12pm-6pm	37.316720, -122.029247 37.288084, -121.942403 37.005371, -121.572146 37.381212, -122.114168 37.432792, -121.907473 37.125235, -121.66358 37.270017, -122.016499 37.343958, -122.075595
bookmobile questions1 questions2	8:30am-5pm	8:30am-5pm	8:30am-5pm	8:30am-5pm	8:30am-5pm	Closed	Closed	

## C. Templates

id

cupertino

campbell

gilroy

As noted above, the data and metadata tables, combined in app (or the operation of the app based on its interaction with app server 2240). A template is a special item of metadata that controls various aspects of a client app, including the app's data presentation to users, app icons displayed within a list of apps, app version numbers and text describing the app that 35 might appear within the app or in an external table of contents (discussed below).

In one embodiment, a template contains a "transformation string" that indicates how a data table is to be transformed into a new table (stored, for example, on app server 2240), referred to as a "flat file," that is utilized to present the information to users. For example, a transformation string might look like the following:

{Jersey Number}{Player Name}|{Description}\t{Jersey 45 Number}

\t\t{~Mobile Phone}\t{Email}\t{Image URL}

In this example, the corresponding fields would be combined accordingly, with the "\t" representing a tab separator (ASCIII 9 character). In one embodiment, the app enables the 50 document to be searched using the multiple prefix search techniques described above. The flat file is processed into a collection of index files, which can be used to generate search results quickly (as described above in greater detail).

The presentation can be further controlled by utilizing a 55 second template that determines the app layout. For example, the following two templates in combination dictate the app's title colors, image layout, detail pages and various other aspects of the app's presentation.

"Landing Page Template"

#fff#515E66 {title}\t\t\t\t{thumbnail}

"Headers Template"

B-Menu-Entry: ION; Picture: \$%6; Image; 0

B-Row-Hints: 60;I0,\$1;20,80;,100

roster\_detail}; Click

B-Title: List; {title}

FIGS. 27A-27C illustrate one embodiment of a personal directory of apps that is launched from a single app (as conone embodiment with "templates," drive the creation of the 30 trasted with individually launchable apps). In FIG. 27A, app page 2700 (implemented on an iPhone) includes icons of various apps, including an app icon 2710 (entitled "Boopsie Docs") that, when selected by a user, launches a directory 2725 of "Boopsie Docs" apps, illustrated in FIG. 27B. App directory 2725 includes a directory title and description 2730, followed by a title and description for each app the user is authorized to access, including the "Chicken Legs Roster" app 2740. Once the user selects this app, the initial page 2750 of its contents are displayed, as illustrated in FIG. 27C (showing each player's jersey number, picture and name).

E. Access Control

In one embodiment, when app services 2247 first encounter a new user, a personalized directory and a corresponding "invitation code" (e.g., a unique random code) are created for that user. App services 2247 sends an email to that user (available because Google Docs, for example, employs email addresses to implement sharing) with the user's invitation code and instructions for accessing the user's personalized directory. It should be noted that, even without receiving this email, app services 2247 can obtain this information by polling cloud services 2239.

This invitation code mechanism is illustrated in FIGS. **28**A-**28**C. Upon initially launching the "Boopsie Docs" app, instead of being presented with a directory of apps (such as directory 2725 in FIG. 27B), the user is presented with a page 2800 that includes a request 2810 for an invitation code. Upon selecting that request item, page 2825 is displayed (as shown in FIG. 28B) with a text box 2830 into which the user's invitation code can be entered. Upon submitting the invitation 60 code (and upon subsequent launches of the Boopsie Docs app), the directory of apps which the user is authorized to access 2850 is then displayed.

F. Table of Contents

It is often desirable to combine several tables together in a B-Menu-Entry: IIN; Details; i:@{detail=\$2|bd\_soccer\_ 65 single app, even though those tables may be otherwise unrelated. For example, an app for the band Green Day might be built from shared user content (created, for example, in

Google Docs) containing distinct tables for "Band Members,"
"Tour Dates" and "Discography." Yet, a convenient method of
presentation in the app would include an initial "Table of
Contents" page containing titles of those three tables, with the
relevant information from each table displayed upon its selection.

This is accomplished in one embodiment by generating automatically an additional document in the cloud app (e.g., Google Docs) that includes (like the other documents) a data table and a metadata table. In this case, the metadata table 10 would identify a template as well, but would rely on the functionality in Google Docs (and other cloud apps) that allows for the insertion into a document of a link to another document. In other words, the Table of Contents document would include links to each of the other desired documents. 15 App services 2247 recognizes such inter-document links and inserts corresponding links between the apps it generates or "controls."

# G. Editable Apps

Because apps are driven by the particular structure of the 20 shared content employed by the users in the cloud app, it is possible to create a mechanism to edit the shared content from within the app (rather than via the cloud app). In one embodiment, each row of a data table in the shared content corresponds to an item displayed by the app. The app can include 25 an "Edit this Item" mechanism (with an interface for editing the various elements of an item), which is activated whenever the user selects the item. This "row editor" would then update the item in accordance with the user's editing actions.

## H. Branded Apps

In one embodiment, all of a user's apps are presented together, in accordance with the user's personalized directory (as discussed above). In another embodiment, however, a custom access point can be employed specifically to host a single app. This custom access point can include custom 35 branding (icon, splash screen, watermark, etc.), as well as an internal indicator of which app is to be hosted. The app will thus be activated directly, bypassing any directory. It may well be desirable to activate a "table of contents" app in this

From the above descriptions of the various embodiments of the interactive, multi-prefix, multi-tier and dynamic menu aspects of the present invention, including the use of predictive text to generate targeted ads along with relevant search results, many additional features and applications of these 45 techniques will become apparent. For example, as noted above, these techniques could be incorporated wholly within a web browser (such as Firefox Mobile) or an integrated or standalone search engine (such as Google). One or more channels could be searchable, or simply selected from a list of 50 "smart bookmarks." Moreover, a vertical web site or sites (such as Amazon, Wikipedia or IMDB) could provide various combinations of these features as a standalone application containing one or more channels.

Multiple channels could be searched at one time, particularly if they are related, and dynamic menus could be employed to perform functions and retrieve information from channels/web sites in advance of relying upon a client web browser. Moreover, the interoperability between a client application and a client web browser, as discussed above, of greatly enhances the user's experience by enabling the user to switch between these applications when the particular context makes one or the other more useful or desirable.

In a mobile communications environment, the advantages of interactive multi-prefix queries, particularly when targeted 65 across one or more tiers of channels, are quite significant. Avoiding multiple web page refreshes and links, providing

results quickly and interactively and enabling users to minimize data entry is of great importance in such a resource-constrained environment. Moreover, adding contextual functionality such as dynamic menus that can vary among channels and even individual records or program states (particularly when deployed using a thin-client server-controlled architecture), significantly enhances these advantages, by providing a high degree of context-specific functionality while minimizing iterations among resource-intensive steps such as following links or refreshing web pages.

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Moreover, the use of predictive text techniques, along with additional contextual information, serves both to identify more relevant search results, and more effectively target ads relevant to particular classes of users. As a result, user interaction is minimized (of particular importance in the context of mobile searches), while results can be updated and refreshed (and thus improved) as the user enters more keystrokes and query prefixes, yielding an improved targeted ad mechanism with increased ad inventory.

Finally, the separation of the acquisition, maintenance and sharing of the content (performed in an existing cloud app) from the interpretation and repurposing of the content to a particular content domain (performed by an external service accessible by one or more vertical apps client apps) greatly simplifies the tasks performed by the users (who can generate their shared content in advance of the app-development process) as well as the app developers (who can leverage existing cloud services).

Some portions of above description describe the embodiments in terms of algorithms and symbolic representations of operations on information. These algorithmic descriptions and representations are commonly used by those skilled in the data processing arts to convey the substance of their work effectively to others skilled in the art. These operations, while described functionally, computationally or logically, are understood to be implemented by computer programs or equivalent electrical circuits, microcode, or the like. Furthermore, it has also proven convenient at times, to refer to these arrangements of operations as modules, without loss of generality. The described operations and their associated modules may be embodied in software, firmware, hardware, or any combinations thereof.

As used herein any reference to "one embodiment" or "an embodiment" means that a particular element, feature, structure, or characteristic described in connection with the embodiment is included in at least one embodiment. The appearances of the phrase "in one embodiment" in various places in the specification are not necessarily all referring to the same embodiment.

Some embodiments may be described using the expression "coupled" and "connected" along with their derivatives. It should be understood that these terms are not intended as synonyms for each other. For example, some embodiments may be described using the term "connected" to indicate that two or more elements are in direct physical or electrical contact with each other. In another example, some embodiments may be described using the term "coupled" to indicate that two or more elements are in direct physical or electrical contact. The term "coupled," however, may also mean that two or more elements are not in direct contact with each other, but yet still co-operate or interact with each other. The embodiments are not limited in this context.

As used herein, the terms "comprises," "comprising," "includes," "including," "has," "having" or any other variation thereof, are intended to cover a non-exclusive inclusion. For example, a process, method, article, or apparatus that comprises a list of elements is not necessarily limited to only

those elements but may include other elements not expressly listed or inherent to such process, method, article, or apparatus. Further, unless expressly stated to the contrary, "or" refers to an inclusive or and not to an exclusive or. For example, a condition A or B is satisfied by any one of the 5 following: A is true (or present) and B is false (or not present), A is false (or not present) and B is true (or present), and both A and B are true (or present).

In addition, use of the "a" or "an" are employed to describe elements and components of the embodiments herein. This is 10 done merely for convenience and to give a general sense of the invention. This description should be read to include one or at least one and the singular also includes the plural unless it is obvious that it is meant otherwise.

Upon reading this disclosure, those of skill in the art will appreciate still additional alternative structural and functional designs for a system and a process for providing multi-prefix, interactive search capabilities on a mobile communications device through the disclosed principles herein. Thus, while particular embodiments and applications have been illustrated and described, it is to be understood that the disclosed embodiments are not limited to the precise construction and components disclosed herein. Various modifications, changes and variations, which will be apparent to those skilled in the art, may be made in the arrangement, operation and details of the method and apparatus disclosed herein without departing from the spirit and scope defined in the appended claims.

The descriptive text providing instructions to the users in the embodiments of FIGS. 26A and 26B can include:

- Step 1: Modify the table below, inserting your own data. To 30 add rows, right click in a row and choose 'Insert Row Below' (NOTE: You can drag an image from another browser page into the image URL box)
- Step 2. When you are ready, share this document with docs@boopsie.com by selecting Share in the upper right corner and choose Invite People.
- Step 3. Download the Boopsie Docs App. By going to docs boopsie.com from your mobile browser (or search for the App. Store for "BoopsieDocs")
- Step 4. Make updates as often as you like. The changes will 40 show up in the Boopsie Docs app. within a few minutes.

What is claimed:

- 1. An app server, embodied in a computer accessible storage medium external to an existing cloud platform, that leverages cloud services to enable client applications to interact 45 with content created and maintained via a cloud app on the cloud platform, the app server comprising:
  - (a) an app service extractor that utilizes the cloud services to extract a first content and a second content from the cloud platform, the first content comprising a first 50 dataset having a first data format and the second content comprising a second dataset having a second data format; and
  - (b) an app service processor that combines the first and second datasets, interprets the combined first and second datasets and repurposes at least a portion of the combined first and second datasets to enable a client application to provide additional content-specific functionality with respect to the combined first and second datasets.
- 2. The app server of claim 1, wherein the first and second datasets are in dissimilar formats.
- 3. The app server of claim 1, wherein the first and second datasets are in similar formats.

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- **4**. The app server of claim **2**, further comprising an app service application builder that automatically generates one or more client applications.
- 5. The app server of claim 4, wherein the app service application builder automatically deploys the generated client applications.
- 6. The app server of claim 2, wherein the first and second content includes data and metadata, and wherein the app service processor utilizes the metadata from the first and second content to combine and interpret the first and second datasets.
- 7. The app server of claim 6, wherein the metadata controls the presentation format of the first and second content by the client application.
- **8**. The app server of claim **6**, wherein the metadata controls the branding of the client application.
- **9**. The app server of claim **6**, wherein the metadata controls dynamic menus that enable users of the client application to invoke a particular function.
- 10. The app server of claim 2, wherein the content is modified directly by users of the client applications.
- 11. The app server of claim 2, wherein the client applications are accessed only by authorized users of the content.
- 12. A method for leveraging external cloud services on one or more existing cloud platforms to enable client applications to interact with at least a portion of a content created and maintained via at least one cloud app on the one or more existing cloud platforms, the method including the following steps:
  - (a) utilizing one or more of the external cloud services to extract a first content and a second content from the one or more existing cloud platforms; and
  - (b) interpreting and combining the extracted first and second content and repurposing the combined extracted first and second content to enable a client application to provide additional content-specific functionality with respect to the combined extracted first and second content
- 13. The method of claim 12, wherein the first and second content are in dissimilar formats.
- 14. The method of claim 12, wherein the first and second datasets are in similar formats.
- 15. The method of claim 12, wherein the first content is maintained on a first cloud platform and the second content is maintained on a second cloud platform.
- 16. The method of claim 13, wherein the first and second content include data and metadata, and wherein the metadata is interpreted to facilitate combining of the first and second content.
- 17. The method of claim 16, wherein the metadata is further utilized to repurpose the combined extracted first and second content.
- 18. The method of claim 17, wherein the metadata controls one or more dynamic menus that enable users of the client application to invoke a particular function.
- 19. The method of claim 12, wherein the client application is accessible only by authorized users of the content created and maintained via the cloud app.
- 20. The method of claim 15, wherein the first and second content include data and metadata, and wherein the metadata is utilized to repurpose the combined extracted first and second content.

\* \* \* \* \*